

# 10 DIGIT ACCOUNT NUMBER FOR ALL BSP ACCOUNTS

## NEW BSP BANKING SYSTEM

Update as at:  
Mon 17th April, 2023 | 7:00PM

Dear Valued Customers,

Please be advised that the new BSP Banking System now requires that any payments made to a BSP account **from another Bank** must quote a customer's **10 digit Account Number**.

- ▶ If your account number with BSP is 10 digits (e.g.1234567891), your payments must ONLY quote this **10 digit number**.
- ▶ If a payment is sent with an 8 or 12 digit number (e.g. 12345678 or 001234567891) then BSP will be unable to process the payment.

For example; if your account has an 8 or 12 digit number, follow the steps below:

If you have an 8 digit number

**Add 2 zeros in front to make 10 digits**

0 0 1 2 3 4 5 6 7 8 ✓

If you have an 12 digit number

**Delete 2 zeros in front to make it 10 digits**

~~0 0~~ 1 2 3 4 5 6 7 8 9 1 ✓

BSP apologises for any inconvenience caused.

### Support

If you have any queries, please contact our Customer Call Centre on (+675) 70301212, (+675) 3201212; email: Servicebsp@bsp.com.pg or contact your Relationship Manager.

*Terms and Conditions apply.*

☎ (+675) 320 1212 / (+675) 7030 1212 - 24/7

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BSP Financial Group Limited 1-4815

 **BSP**  
Our Bank. Our People.