

DELAY IN PROCESSING PAYMENTS

NEW BSP BANKING SYSTEM

Update as at:
Sat 15th April, 2023 | 4:00PM

Dear Valued Customers,

We wish to advise you that the cause of the technical issue that has delayed payments to some customer accounts has been identified and is being addressed.

We have now cleared most payments and are working to close out the remaining delayed payments as quickly as possible.

We understand the urgency of getting the technical issue fixed and the importance of processing the delayed payments to all impacted customers, so you can access your accounts as usual.

BSP will update customers on the status of the delay in processing payments, as new information becomes available.

We sincerely apologise for these delays and the inconvenience this has caused.

Terms and Conditions apply.

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BSP Financial Group Limited 1-4815

 **BSP**
Our Bank. Our People.