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Why should I clear my browsing history?

BSP recommends that you frequently clear your browsing history to protect your personal information from other people who may use your device and third parties on the internet. This also clears your device storage and allows the **BSP Internet Banking applications to run more efficiently**, preventing old forms being used.

How do I clear my browser history and cache?

Follow the below steps to clear your browser history and cache, according to the browser you are using:

Chrome



1. Open Chrome.
2. At the top right, click on three dots.
3. Click More tools. Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.

Firefox



1. Open Firefox
2. In the Menu bar at the top of the screen, click Firefox and select Preferences. ...
3. Select the Privacy & Security panel.
4. In the Cookies and Site Data section, click Clear Data....
5. Remove the check mark in front of Cookies and Site Data. ...
6. With Cached Web Content check marked, click the Clear button.

Internet Explorer



1. Open Internet Explorer
2. On the top right, click on Tools and select Internet Options
3. Under the General tab on the upper-left-hand side, scroll down to Browsing history.
4. Check the Delete temporary Internet files, history, cookies, saved passwords, and website data, History, and Download History boxes.
5. Select Delete.
6. Close Internet Explorer and reopen it for changes to take effect.

Microsoft Edge



1. Open Microsoft Edge.
2. At the top right, click on the three dots and then select Settings.
3. In the Menu on the left hand side of the screen select Privacy, search, and services.
4. Under Clear browsing data, select Choose what to clear.
5. Under Time range, select All time.
6. Ensure the boxes next to "Cookies and other site data" and "Cached images and files" are checked.
7. Select Clear now.

Safari



1. Open Safari
2. Click on the Safari drop-down menu and select Preferences.
3. Click the Advanced tab. Select the Show Develop menu in menu bar checkbox and close the Preferences window.
4. Select the Develop drop-down menu. Click Empty Cache.
5. Select the History drop down menu. Click Clear History.