

Consumer Rights

If you are not satisfied with this product or service, you have the right to raise a verbal or written complaint to BSP.

We endeavour to resolve your complaint within but not more than 30 working days.



320 1212 / 7030 1212 - 24/7



servicebsp@bsp.com.pg



www.bsp.com.pg



Visit your nearest BSP branch

BSP Financial Group Limited 1-4815



0223

Open a Term
Deposit
Account

Top up
Phone
credits

Purchase
airline
tickets

Apply for a
Personal
Loan

Pay
school
fees

Transfer
money

Purchase
Easipay

BSP APP

Banking made easy



24/7 Online Banking Convenience.

Transform your online banking experience with the BSP App; convenient with options to enhance your banking needs.

What is BSP App?

A smartphone application that offers you online access to your account and enables you to perform transactions anywhere and anytime.

The app features similar functions to that of BSP Internet Banking.

Features

- Self-register for Internet Banking (New users)
- Open and manage your term deposit
- Apply for a personal loan and track your application
- View your accounts and transactions
- View your loan details and make repayments
- Transfer funds to BSP accounts, other bank accounts within PNG and overseas
- Make utility, airline, school fee and mobile merchant payments
- View and download your statements
- Locate BSP ATMs, branches and agents

Start using the new BSP PNG App

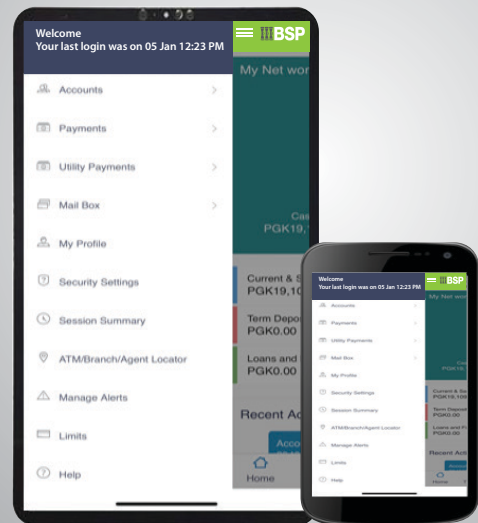
1. Download the BSP App from Google Playstore or Apple Store and install onto your smartphone¹.



2. Enter your Username and Password to login and access the service.

Contact Us

If you need help with BSP App, use the contact details provided on the back of this brochure.



Fees and Charges

Information on our fees is available on our website: www.bsp.com.pg and at our branches.

¹ Android version 9+
iOS version 15+