

# DELAY IN PROCESSING PAYMENTS

**NEW BSP  
BANKING  
SYSTEM**

Update as at:  
Fri 14th April, 2023 | 6:00PM

Dear Valued Customers,

As some of you are aware, we are experiencing delays processing some payments.

We understand the inconvenience this has caused and how much customers depend on our services. Our dedicated teams are working around the clock to resolve these delays as quickly as possible.

Customers can still access banking services using Branches, ATMs, BSP Agents, EFTPoS, Mobile Banking \*131# and Internet Banking.

We apologise for this inconvenience and thank you for your patience and understanding.

*Terms and Conditions apply.*

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BSP Financial Group Limited 1-4815

 **BSP**  
Our Bank. Our People.