# **BSP Financial Group Limited and Subsidiaries**

ARBN 649 704 656

**Financial Statements** 

**31 December 2023** 



_		Page
Directors' Re	port	1
	Comprehensive Income	3
Statements of	Financial Position	4
Statements of	f Changes in Shareholders' Equity	5
Statements of		6
Notes to the I	Financial Statements	7
Note 1	Financial Statements Preparation	7
Financial Per	formance	10
Note 2	Segment Reporting	10
Note 3	Net Interest Income	11
Note 4	Non-Interest Income	11
Note 5	Operating Expenses	12
Note 6	Impairment of Financial Assets	13
Note 7	Income Tax	14
Note 8	Earnings per Ordinary Share	16
Note 9	Reconciliation of Operating Cash Flow	16
<b>Financial Ins</b>	truments: Financial Assets	17
Note 10	Cash and Operating Balances with Central Banks	19
Note 11	Amounts Due from Other Banks	19
Note 12	Treasury and Central Bank Bills	19
Note 13	Cash Reserve Requirement with Central Banks	19
Note 14	Other Financial Assets	20
Note 15	Loans and Receivables from Customers	20
Note 16	Other Assets	26
Financial Ins	truments: Financial Liabilities	27
Note 17	Amounts Due to Other Banks	28
Note 18	Customer Deposits	28
Note 19	Other Liabilities	28
Note 20	Contingent Liabilities and Commitments	28
Risk Manage		30
Note 21	Risk Management Framework and Controls	30
Note 22	Credit Risk and Asset Quality	30
Note 23	Liquidity Risk	40
Note 24	Operational Risk	41
Note 25	Foreign Exchange Risk	41
Note 26	Interest Rate Risk	43
Note 27	Fair Values of Financial and Non-Financial Assets and Liabilities	45
Capital and I		46
Note 28	Ordinary Shares	46
Note 29	Retained Earnings and Other Reserves	47
Note 30	Capital Adequacy	49
Group Struct		50
Note 31	Insurance	50
Note 32	Investment in Subsidiaries	61
Note 33	Investment in Joint Ventures	61
Other		62
Note 34	Fiduciary Activities	62
Note 35	Related Party Transactions	62 62
Note 36	Directors and Executive Remuneration	63
Note 37	Events Occurring After Balance Sheet Date	65
Note 38	Remuneration of Auditor	65
	Auditor's Report	66
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#### **APRA Disclaimer:**

BSP Financial Group Limited (BSP) is not authorised under the Banking Act 1959 (Commonwealth of Australia) and is not supervised by the Australian Prudential Regulation Authority (APRA). BSP's products are not covered by the depositor protection provisions in Section 13A of the Banking Act 1959 and will not be covered by the financial claims scheme under Division 2AA of the Banking Act 1959.

# **Directors' Report**

for the Year Ended 31 December 2023

The Directors take pleasure in presenting the Financial Statements of the BSP Financial Group Limited and its subsidiaries (Bank and the Group) for the year ended 31 December 2023. In order to comply with the provisions of the Companies Act 1997, the Directors report as follows:

#### **Principal activities**

The principal activity of the BSP Financial Group Limited (BSP) is the provision of commercial banking and financial services throughout Papua New Guinea (PNG) and the Asia Pacific region. The Group's activities also include fund management and life insurance business services. BSP is a company listed on the PNG Exchange Markets (PNGX) and the Australian Stock Exchange (ASX), incorporated under the Companies Act of Papua New Guinea, and is an authorised Bank under the Banks and Financial Institutions Act of Papua New Guinea. The Group is also licensed to operate in Solomon Islands, Fiji, Cook Islands, Samoa, Tonga, Vanuatu, Cambodia and Lao. The registered office is at Section 34, Allotment 6 & 7, Klinki Street, Waigani Drive, Port Moresby.

#### **Review of operations**

For the year ended 31 December 2023, the Group's profit after tax was K890.215 million (2022: K1,084.720 million). The Bank's profit after tax was K800.826 million (2022: K1,045.279 million).

The Directors are of the view that there are reasonable grounds to believe that the Bank and the Group will be able to pay their debts as and when they become due and payable; and the attached financial statements and notes thereto are in accordance with the PNG Companies Act 1997, including compliance with accounting standards and give a true and fair view of the financial position and performance of the Bank and the Group.

The results of the Bank and the Group operations during the financial year have, in the opinion of the Directors, not been materially affected by items of an abnormal nature, other than those disclosed in the financial statements. In the opinion of the Directors, no circumstances have arisen, that make adherence to the existing method of valuation of assets or liabilities of the Bank and the Group misleading or inappropriate.

At the date of this report the Directors are not aware of any circumstances that would render the values attributed to assets in the financial statements misleading.

No contingent liability other than that disclosed in the notes to the attached financial statements has become enforceable, or is likely to become enforceable, within a period of twelve months from the date of this report, that will materially affect the Bank and the Group in its ability to meet obligations as and when they fall due.

#### Dividends

Dividends totaling K831.813 million were paid in 2023 (2022: K788.906 million). A detailed breakup of this is provided in note 28.

#### **Directors and officers**

The following were directors of the BSP Financial Group Limited at 31 December 2023:

Mr Robert G. Bradshaw	Mr Mark T. Robinson	Mr Stuart A. Davis	Ms Priscilla Kevin
Mr Frank D. Bouraga	Mr Symon G. Brewis-Weston	Dr Matagialofi Lua'iufi	Mr Arthur Sam
Mr Ian A. Tarutia	Mrs Patricia F. Taureka-Seruvatu		

Details of directors' tenure and directors and executives' remuneration during the year are provided in Note 36 of the Notes to the Financial Statements. The Group CEO Mark T. Robinson was the only executive director.

The acting company secretary is Jamie-Lee Loh.

# **Directors' Report**

for the Year Ended 31 December 2023

#### Independent auditor's report

The financial statements have been audited and should be read in conjunction with the independent auditor's report on page 66. Details of amounts paid to the auditors for audit and other services are shown in Note 38 of the Notes to the Financial Statements.

#### **Donations and sponsorships**

Donations and sponsorship by the Group during the year amounted to K7.577 million (2022: K5.942 million).

#### Change in accounting policies

Changes to accounting policies that impacted the Group's result during the year are included in Note 1(A) of the Notes to the Financial Statements.

For, and on behalf of, the Directors.

Dated and signed in accordance with a resolution of the Directors in Port Moresby this 21st day of February 2024.

Mh T. Mi

Mr Robert G. Bradshaw Chairman

Mr Mark T. Robinson Group Chief Executive Officer/Managing Director

# **Statements of Comprehensive Income**

for the Year Ended 31 December 2023

		Consolidated 2022		Bar	ık	
All amounts are expressed in K'000	Note	2023	(restated)	2023	2022	
Interest income	3	1,962,928	1,834,996	1,849,145	1,727,733	
Interest expense	3	(118,097)	(89,936)	(110,447)	(78,578)	
Net interest income		1,844,831	1,745,060	1,738,698	1,649,155	
Net fee and commission income	4	427,592	419,042	385,346	384,767	
Other income	4	488,719	394,686	469,894	408,442	
Net insurance operating income	31	61,236	43,875	-	-	
Net operating income before impairment and operating expenses		2,822,378	2,602,663	2,593,938	2,442,364	
Impairment of financial assets	6	(182,195)	5,359	(165,562)	15,170	
Operating expenses	5	(1,086,790)	(989,263)	(1,002,105)	(912,980)	
Additional company tax	7	-	(190,000)	-	(190,000)	
Profit before income tax		1,553,393	1,428,759	1,426,271	1,354,554	
Income tax expense	7	(663,178)	(344,039)	(625,445)	(309,275)	
Net profit for the year		890,215	1,084,720	800,826	1,045,279	
Other comprehensive income						
Items that may be subsequently reclassified to profit or loss:						
Translation of financial information of foreign operations to presentation currency	29	94,112	(53,434)	48,551	(28,345)	
Items that will not be reclassified to profit or loss:						
Recognition of deferred tax on asset revaluation reserve movement	29	615	1,581	615	1,581	
Fair value gain / (loss) on re-measurement of investment securities	29	-	(82)	-	(82)	
Net movement in asset revaluation reserve	29	38,349	42	28,048	-	
Other comprehensive income, net of tax		133,076	(51,893)	77,214	(26,846)	
Total comprehensive income for the year		1,023,291	1,032,827	878,040	1,018,433	
Earnings per share - basic and diluted (toea)	8	190.5	232.2	171.4	223.7	

Comparatives for prior periods have been restated to reflect the modified retrospective transition to the new accounting standard IFRS 17 (Insurance contracts), which came into effect on 1 January 2023.

The attached notes form an integral part of these financial statements

# **Statements of Financial Position**

as at 31 December 2023

	Consolidated		idated 2022	Bank	
All amounts are expressed in K'000	Note	2023	(restated)	2023	2022
ASSETS					
Cash and operating balances with Central Banks	10	3,306,085	3,761,635	2,430,613	3,041,858
Amounts due from other banks	11	1,779,677	1,737,981	1,595,587	1,665,094
Treasury and Central Bank Bills	12	3,803,598	4,128,340	3,768,110	4,097,350
Cash reserve requirement with Central Banks	13	2,841,812	2,517,159	2,699,236	2,418,532
Other financial assets	14	6,373,451	4,789,153	5,741,162	4,210,845
Loans and receivables from customers	15	16,013,022	14,249,401	14,802,133	13,077,909
Property, plant and equipment		1,034,741	958,036	765,075	745,692
Aircraft subject to operating lease		32,387	28,664	32,387	28,664
Investment in subsidiaries	32	-	-	390,635	399,361
Deferred tax assets	7	329,288	342,611	323,233	336,108
Other assets	16	1,437,226	1,238,706	680,138	573,811
Total assets		36,951,287	33,751,686	33,228,309	30,595,224
LIABILITIES					
Amounts due to other banks	17	363,665	272,272	604,785	529,592
Customer deposits	18	29,835,111	26,919,361	27,911,977	25,194,893
Insurance contract liabilities	31	1,249,512	1,067,694	-	-
Other liabilities	19	1,197,889	1,392,030	1,072,358	1,282,484
Deferred tax liabilities	7	61,780	48,427	-	_
Total liabilities		32,707,957	29,699,784	29,589,120	27,006,969
SHAREHOLDERS' EQUITY					
Ordinary shares	28	372,110	372,110	372,110	372,110
Retained earnings	29	3,415,689	3,359,184	2,963,899	2,991,169
Other reserves	29	454,830	319,881	303,180	224,976
Equity attributable to the members of the company		4,242,629	4,051,175	3,639,189	3,588,255
Minority interests		701	727	-	-
Total shareholders' equity		4,243,330	4,051,902	3,639,189	3,588,255
Total equity and liabilities		36,951,287	33,751,686	33,228,309	30,595,224

Comparatives for prior periods have been restated to reflect the modified retrospective transition to the new accounting standard IFRS 17 (Insurance contracts), which came into effect on 1 January 2023.

The attached notes form an integral part of these financial statements.

Mh T. Min

Mr Robert G. Bradshaw Chairman

Mr Mark T. Robinson Group Chief Executive Officer/Managing Director

# **Statements of Changes in Shareholders' Equity**

for the Year Ended 31 December 2023

All amounts are surveys -1 - K2000	Not-	Share	Dogowycz	Retained earnings (restated)	Minority Interests	Tatal
All amounts are expressed in K'000 Group	Note	capital	Reserves	(restated)		Total
Balance as at 1 January 2022		372,133	396,929	3,025,125	778	3,794,965
Transition to IFRS 17 impact	31			36,251	-	36,251
Restated balance beginning of year	-	372,133	396,929	3,061,376	778	3,831,210
Net profit				1,084,720	-	1,084,720
Other comprehensive income		-	(51,893)		-	(51,893)
Total comprehensive income	-	_	(51,893)	1,084,720	-	1,032,827
Dividends paid during the year	28	_		(788,729)	(177)	(788,906
Share buyback	28	(23)	-			(23
Gain attributable to minority interests	-0	(===)	-	(126)	126	(20
Total transactions with owners	-	(23)	-	(788,855)	(51)	(788,929
Transfer from asset revaluation reserve	29	(=0)	(5,414)	5,270	(01)	(144)
Impact of change in PNG tax rate	2)	_	(23,068)	5,276	_	(23,068)
BSP Life policy reserve	29	-	(23,000) 3,327	(3,327)	-	(23,000
Balance at 31 December 2022		372,110	319,881	3,359,184	727	4,051,902
	-	572,110	517,001		121	
Net profit Other comprehensive income		-	133,076	890,215	-	890,215 133,076
•	-	-	133,076	890,215		1,023,291
Total comprehensive income		-	155,070			(831,813
Dividends paid during the year	28	-	-	(831,616)	(197)	(031,013
Gain attributable to minority interests	-	-	-	(171)	171	(001.010
Total transactions with owners	-	-	-	(831,787)	(26)	(831,813
Transfer from asset revaluation reserve	29	-	(1,632)	1,632	-	(70)
Others	•	-	1,053	(1,103)	-	(50
BSP Life policy reserve	29	-	2,452	(2,452)	-	
Balance at 31 December 2023	-	372,110	454,830	3,415,689	701	4,243,330
Bank						
Balance as at 1 January 2022		372,133	276,833	2,728,885	-	3,377,851
Net profit		-	-	1,045,279	-	1,045,279
Other comprehensive income	_	-	(26,846)	-	-	(26,846
Total comprehensive income	_	-	(26,846)	1,045,279	-	1,018,433
Dividends paid during the year	28	-	-	(784,938)	-	(784,938
Share buyback	28	(23)	-	-	-	(23)
Total transactions with owners	_	(23)	-	(784,938)	-	(784,961
Transfer from asset revaluation reserve	29	-	(5,270)	5,270	-	
Impact of change in PNG tax rate		-	(23,068)	-	-	(23,068)
BSP Life policy reserve	29	-	3,327	(3,327)	-	
Balance at 31 December 2022	_	372,110	224,976	2,991,169	-	3,588,255
Net profit		-	-	800,826	-	800,826
Other comprehensive income		-	77,214	-	-	77,214
Total comprehensive income	_	-	77,214	800,826	-	878,040
Dividends paid during the year	28	-	-	(827,106)	-	(827,106
Total transactions with owners	-	-	-	(827,106)	-	(827,106
Transfer from asset revaluation reserve	29	-	(1,462)	1,462	-	
BSP Life policy reserve	29	-	2,452	(2,452)	-	,
Balance at 31 December 2023	-	372,110	303,180	2,963,899		3,639,189

Comparatives for prior periods have been restated to reflect the modified retrospective transition to the new accounting standard IFRS 17 (Insurance contracts), which came into effect on 1 January 2023.

The attached notes form an integral part of these Financial Statements.

# **Statements of Cash Flows**

for the Year Ended 31 December 2023

	Note	Consol	idated 2022	Ba	nk 2022
All amounts are expressed in K'000		2023	(restated)	2023	(restated)
CASH FLOW FROM OPERATING ACTIVITI	ES				
Interest received		1,811,037	1,823,009	1,737,885	1,717,557
Fees and other income		950,266	737,974	884,782	792,563
Interest paid		(125,932)	(78,673)	(91,395)	(61,174)
Insurance premiums		266,148	235,092	-	-
Claims, surrenders and maturity payments		(166,366)	(144,191)	-	-
Additional company tax	7	-	(190,000)	-	(190,000)
Amounts paid to suppliers and employees		(1,160,925)	(939,286)	(1,119,853)	(894,619)
Operating cash flow before changes in operating assets and liabilities	9	1,574,228	1,443,925	1,411,419	1,364,327
Net increase in:					
Loans and receivables from customers		(1,443,252)	(852,167)	(1,501,138)	(852,957)
Cash reserve requirements with the Central Banks		(290,437)	(814,895)	(255,308)	(805,127)
Bills receivable and other assets		(170,641)	(169,652)	(75,588)	(73,007)
Net increase in:		2 450 600	2 250 001	2 200 410	2.056.061
Customer deposits		2,450,609	3,250,081	2,388,419	3,056,061
Bills payable and other liabilities		336,869	256,378	244,222	171,559
Net cash flow from operations before income tax	7	2,457,376	<b>3,113,670</b>	2,212,026	<b>2,860,856</b>
Income taxes paid Net cash flow from operating activities	/	(705,969) <b>1,751,407</b>	(455,500) <b>2,658,170</b>	(677,287) <b>1,534,739</b>	(432,995) <b>2,427,861</b>
	a	1,731,407	2,030,170	1,554,755	2,427,001
CASH FLOW FROM INVESTING ACTIVITIE	S	(1.005.000)	(210 700)	(1.100.155)	(224.027)
Purchase of government securities		(1,207,993)	(210,708)	(1,193,155)	(224,827)
Expenditure on property, plant and equipment		(74,798)	(120,568)	(39,289)	(103,531)
Expenditure on software development costs		(82,549)	(52,313)	(81,848)	(52,299)
Proceeds from disposal of assets		1,513	4,129	1,493	4,127
Additional funding of subsidiaries	32	-	-	-	(10,563)
Net cash flow used in investing activities		(1,363,827)	(379,460)	(1,312,799)	(387,093)
CASH FLOW FROM FINANCING ACTIVITIE					
Share buyback	28	-	(23)	-	(23)
Dividends paid	28	(831,813)	(788,906)	(827,106)	(784,938)
Payment of interest on borrowings		(9,533)	(14,395)	(9,533)	(14,395)
Repayment of principal on borrowings		(246,479)	-	(246,479)	-
Net cash flow used in financing activities		(1,087,825)	(803,324)	(1,083,118)	(799,356)
Net increase/(decrease) in cash and cash equivale	ents	(700,245)	1,475,386	(861,178)	1,241,412
Exchange rate movements on cash and cash equival Cash and cash equivalents at the beginning of the		194,998	(125,999)	105,233	(86,796)
year		5,227,344	3,877,957	4,177,360	3,022,744
Cash and Cash Equivalents at the end of the year	r 9	4,722,097	5,227,344	3,421,415	4,177,360

Comparative period amounts have been restated to conform to presentation in the current year.

The attached notes form an integral part of these Financial Statements.

for the Year Ended 31 December 2023

## 1. Financial Statements Preparation

The principal accounting policies adopted in the preparation of these Financial Statements are set out below. These policies have been consistently applied to all the periods presented unless otherwise stated. The Financial Statements where required, presents restated comparative information for consistency with the current year's presentation in the Financial Statements. The assets and liabilities are presented in order of liquidity on the Statements of Financial Position.

#### A. Basis of Presentation and General Accounting Policies

The Financial Statements of the BSP Financial Group Limited are prepared in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board and interpretations of these standards issued by the International Financial Reporting Interpretations Committee. They are prepared on the basis of the historical cost convention, as modified by the revaluation of certain non-current assets, financial instruments and liabilities.

Estimates and assumptions have been used to achieve conformity with generally accepted accounting principles in the preparation of these financial statements. These assumptions and estimates affect balances of assets and liabilities, contingent liabilities and commitments at the end of the reporting period, and amounts of revenues and expenses during the reporting period. Whilst the estimates are based on management's best knowledge of current events and conditions, actual results may ultimately differ from those estimates.

The financial statements are presented in Papua New Guinea Kina, expressed in thousands of Kina, as permitted by International Financial Reporting Standards.

#### Standards, amendments and interpretations effective in the year ended 31 December 2023

The following standards, amendments and interpretations to existing standards became applicable for the first time during the accounting period beginning 1 January 2023.

- IFRS 17, Insurance Contracts. This standard replaced IFRS 4, which permitted a wide variety of practices in accounting for insurance contracts. IFRS 17 fundamentally changes the accounting by all entities that issue insurance contracts. Refer to Note 31 Insurance.
- Narrow scope amendments to IAS 1, Practice statement 2 and IAS 8. The amendments aim to improve accounting policy disclosures and to help users of the financial statements to distinguish between changes in accounting estimates and changes in accounting policies.
- Amendment to IAS 12 deferred tax related to assets and liabilities arising from a single transaction. These amendments require companies to recognise deferred tax on transactions that, on initial recognition, give rise to equal amounts of taxable and deductible temporary differences.
- Amendment to IAS 12 International tax reform. These amendments give companies temporary relief from accounting for deferred taxes arising from the Minimum Tax Implementation Handbook international tax reform. The amendments also introduce targeted disclosure requirements for affected companies.

The above changes did not have any material impact on the Group except for IFRS 17 impact on the life insurance business.

# Standards, amendments and interpretations issued but not yet effective for the year ended 31 December 2023 or adopted early

The following standards, amendments and interpretations to existing standards have been published and are mandatory for the entity's accounting periods beginning on or after 1 January 2023 or later periods, but the entity has not early adopted them:

• Amendment to IFRS 16 – Leases on sale and leaseback (effective 1 January 2024). These amendments include requirements for sale and leaseback transactions in IFRS 16 to explain how an entity accounts for a sale and leaseback after the date of the transaction. Sale and leaseback transactions where some or all the lease payments are variable lease payments that do not depend on an index or rate are most likely to be impacted.

7

for the Year Ended 31 December 2023

## **1. Financial Statements Preparation** (continued)

#### A. Basis of Presentation and General Accounting Policies (continued)

- Amendment to IAS 1 Non-current liabilities with covenants (effective 1 January 2024). These amendments clarify how conditions with which an entity must comply within twelve months after the reporting period affect the classification of a liability. The amendments also aim to improve information an entity provides related to liabilities subject to these conditions.
- Amendment to IAS 7 and IFRS 7 Supplier finance (effective 1 January 2024 with transitional reliefs in the first year). These amendments require disclosures to enhance the transparency of supplier finance arrangements and their effects on an entity's liabilities, cash flows and exposure to liquidity risk. The disclosure requirements are the IASB's response to investors' concerns that some companies' supplier finance arrangements are not sufficiently visible, hindering investors' analysis.
- Amendments to IAS 21 Lack of Exchangeability (1 January 2025 early adoption is available). An entity is impacted by the amendments when it has a transaction or an operation in a foreign currency that is not exchangeable into another currency at a measurement date for a specified purpose. A currency is exchangeable when there is an ability to obtain the other currency (with a normal administrative delay), and the transaction would take place through a market or exchange mechanism that creates enforceable rights and obligations.

New IFRS sustainability disclosure standards effective after 1 January 2024

- IFRS S1, 'General requirements for disclosure of sustainability-related financial information (effective 1 January 2024 This is subject to endorsement by the Accounting Standards Board of PNG). This standard includes the core framework for the disclosure of material information about sustainability-related risks and opportunities across an entity's value chain.
- IFRS S2, 'Climate-related disclosures' (effective 1 January 2024 This is subject to endorsement by the Accounting Standards Board of PNG). This is the first thematic standard issued that sets out requirements for entities to disclose information about climate-related risks and opportunities.

#### **B.** Consolidation

The Financial Statements incorporate the assets and liabilities of all controlled entities of the Group as at 31 December 2023, and their results for the year then ended.

Controlled entities are those over which the Group has the power to govern financial and operating policies, generally accompanied by a shareholding that commands the majority of voting rights, and are commonly referred to as subsidiaries.

Subsidiaries are accounted for at acquisition under the acquisition method of accounting, where:

- consideration transferred is measured at the fair value of assets transferred, equity issued and liabilities assumed;
- identifiable net assets are recorded initially at acquisition, at their fair values; and
- any excess of the acquisition cost over the relevant share of identifiable net assets acquired is treated as goodwill, and any deficiency is recognised directly in the Statement of Comprehensive Income.

All intercompany transactions and balances are eliminated.

#### C. Foreign currency

The Financial Statements of the Group are presented in the currency of the primary economic environment in which the entity operates (its functional currency). For the purpose of these Financial Statements, the results and financial position of the Bank are expressed in Papua New Guinea Kina, which is the Bank's functional and presentation currency, unless otherwise stated.

In preparing the Financial Statements, transactions in currencies other than the entity's functional currency (foreign currencies) are recorded at the rates of exchange prevailing on the dates of the transactions. At each balance sheet date, monetary items denominated in foreign currencies are retranslated at the rates prevailing at the balance sheet date. Non-monetary items carried at fair value that are denominated in foreign currencies are retranslated at the rates prevailing

## 1. Financial Statements Preparation (continued)

#### **C. Foreign currency** (*continued*)

on the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

#### **Foreign operations**

On consolidation, the assets and liabilities of the consolidated entity's overseas operations are translated at exchange rates prevailing at the reporting date. Income and expense items are translated at the average exchange rates for the period unless exchange rates fluctuate significantly. Exchange differences arising, are recognised in the foreign currency translation reserve, and recognised in the Statement of Comprehensive Income on disposal of the foreign operation.

#### D. Critical accounting estimates and judgments

The application of the Group's accounting policies requires the use of estimates and assumptions. If different assumptions or estimates were applied, the resulting values would change, impacting the net assets and income of the Group.

This note provides an overview of the areas that involve a higher degree of judgement or complexity, and major sources of estimation uncertainty that have a significant risk of resulting in a material adjustment within the next financial year. Detailed information about each of these estimates and judgements is included in the related notes together with information about the basis of calculation for each affected line item in the financial statements.

The areas involving significant estimates and judgments are:

- Estimation of current tax liability in the multiple tax jurisdictions note 7
- Estimated impairment of financial or non-financial assets note 12, 14, 15 and 22
- Estimated insurance liability note 31
- Estimation of fair value of financial and non-financial assets and liabilities note 27

Measurement of expected credit loss allowance for financial assets measured at amortised cost in line with IFRS 9 is an area that requires the use of complex models and significant assumptions about future economic conditions and credit behaviour (e.g. the likelihood of customers defaulting and the resulting losses). Explanation of the inputs, assumptions and estimation techniques used in measuring Expected Credit Losses (ECL) is further detailed in note 15, and note 22 setting out the key sensitivities of the ECL changes in these elements.

A number of significant judgements are also required in applying the accounting requirements for measuring ECL, such as:

- determining criteria for significant increase in credit risk;
- choosing appropriate models and assumptions for the measurement of ECL;
- establishing the number and relative weightings of forward-looking scenarios for each type of product/market and the associated ECL; and
- establishing groups of similar financial assets for the purposes of measuring ECL.

Detailed information about the judgements and estimates made by the Group in the above areas is set out in note 15.

# **Financial Performance**

# 2. Segment Reporting

#### Accounting Policy

Segments are reported in a manner consistent with the internal reporting provided to the Group's chief operating decision maker. This reflects the way the Group's businesses are managed, rather than the legal structure of the Group.

For management purposes, segment information determination is based on the risks involved with the provision of core banking services and products and the Bank and Group's management reporting system. The main business lines/segments for management purposes are banking services, split into PNG Bank and Offshore Banks and non-banking services which comprise insurance operations, fund management and asset financing activities. The Bank and Group's business segments operate in Papua New Guinea, Fiji, Solomon Islands, Cook Islands, Tonga, Samoa, Vanuatu, Cambodia and Lao. Inter segment adjustments reflect elimination entries in respect of inter segment income and expense allocations including funds transfer pricing.

#### Consolidated

All amounts are expressed in K'000	PNG Bank	Offshore Banks	Non-Bank Entities	Adjust Inter Segments	Total
All amounts are expressed in K 000		Daliks	Entities	Segments	10tai
Analysis by segments					
Year ended 31 December 2023					
Net interest income	1,479,288	329,803	35,406	334	1,844,831
Other income	666,830	279,243	26,263	(56,025)	916,311
Net insurance income	-	-	60,642	594	61,236
Total operating income	2,146,118	609,046	122,311	(55,097)	2,822,378
Operating expenses	(836,291)	(242,190)	(17,807)	9,498	(1,086,790)
Impairment expenses	(161,378)	(9,523)	(11,294)	-	(182,195)
Profit before income tax	1,148,449	357,333	93,210	(45,599)	1,553,393
Income tax	(559,079)	(84,976)	(19,123)	-	(663,178)
Net profit after income tax	589,370	272,357	74,087	(45,599)	890,215
Assets	25,964,685	10,560,798	2,264,240	(1,838,436)	36,951,287
Liabilities	(23,119,456)	(9,165,332)	(1,652,013)	1,228,844	(32,707,957)
Net assets	2,845,229	1,395,466	612,227	(609,592)	4,243,330

Year ended 31 December 2022	PNG Bank	Offshore Banks	Non-Bank Entities (restated)	Adjust Inter Segments	Total (restated)
Net interest income	1,432,559	278,906	33,212	383	1,745,060
Other income	622,690	240,044	25,683	(74,689)	813,728
Net insurance income	-	-	44,182	(307)	43,875
Total operating income	2,055,249	518,950	103,077	(74,613)	2,602,663
Operating expenses	(759,305)	(217,264)	(18,609)	5,915	(989,263)
Impairment expenses	14,816	(5,698)	(3,759)	-	5,359
Additional company tax	(190,000)	-	-	-	(190,000)
Profit before income tax	1,120,760	295,988	80,709	(68,698)	1,428,759
Income tax	(255,511)	(69,391)	(19,137)	-	(344,039)
Net profit after income tax	865,249	226,597	61,572	(68,698)	1,084,720
Assets (restated)	24,245,059	9,310,447	1,944,540	(1,748,360)	33,751,686
Liabilities (restated)	(21,307,155)	(8,110,824)	(1,379,091)	1,097,286	(29,699,784)
Net assets (restated)	2,937,904	1,199,623	565,449	(651,074)	4,051,902

## 3. Net Interest Income

#### Accounting Policy

Interest income and expense are recognised in the Statement of Comprehensive Income on an accrual basis using the effective interest rate ("EIR") method. The EIR method calculates the amortised cost of a financial instrument by discounting the financial instrument's estimated future cash receipts or payments to their present value and allocates the interest income or interest expense, including any fees, costs, premiums or discounts integral to the instrument, over its expected life.

Interest income includes coupons earned on Government inscribed stock, accrued discounts and premiums on Treasury and Central Bank bills. Interest income is recognised for Stage 1 and Stage 2 financial assets measured at amortised cost by applying the EIR to gross carrying amounts of the financial instruments. For Stage 3 financial instruments, interest income is recognised by applying EIR on the net carrying value of the financial instrument.

Expenses associated with the borrowing of funds are charged to the Statement of Comprehensive Income in the period in which they are incurred.

	Consoli	Bank		
All amounts are expressed in K'000	2023	2022	2023	2022
Interest income				
Loans and receivables from customers <sup>1</sup>	1,315,235	1,190,929	1,204,163	1,084,078
Other financial assets - inscribed stock	419,474	369,239	418,144	367,895
Treasury bills	154,207	241,058	154,168	240,997
Central Bank bills	7,638	5,799	7,588	5,798
Cash and balances with Central Banks	31,393	12,552	42,698	16,735
Other	34,981	15,419	22,384	12,230
	1,962,928	1,834,996	1,849,145	1,727,733
Less: Interest expense				
Customer deposits	100,397	73,228	82,088	59,219
Other banks	11,729	13,065	22,719	16,029
Other borrowings	5,971	3,643	5,640	3,330
Total interest expense	118,097	89,936	110,447	78,578
Net interest income	1,844,831	1,745,060	1,738,698	1,649,155

<sup>1</sup>Group interest income includes K23.428million (Bank K19.788million) recognised on impaired loans (Stage 3) to customers, 2022: K18.611million (Bank K14.487million). The Group takes up required provisions on such interest income as detailed in the accounting policy in note 15.

## 4. Non-Interest Income

#### Accounting policy

#### Fee and commission income

Fees and commissions are generally recognised on an accrual basis when the performance obligation is satisfied (i.e. service has been provided). Other non-risk fee income, which includes facility fees, includes certain line fees and fees for providing customer bank accounts. They are recognised over the term of the facility/period of service on a straight-line basis.

All other risk related fees that constitute cost recovery are taken to income when levied. Income which forms an integral part of the effective interest rate of a financial instrument is recognised using the effective interest method and recorded in interest income (for example, loan origination fees).

for the Year Ended 31 December 2023

## 4. Non-Interest Income (continued)

#### Foreign exchange income or losses

Realised and unrealised gains or losses from foreign currency trading, or from changes in the fair value of the trading assets and liabilities are recognised as income in the Statement of Comprehensive Income in the period in which they arise.

	Consolid	Bank		
All amounts are expressed in K'000	2023	2022	2023	2022
Net fee and commission income				
Product related	157,779	188,823	144,225	173,453
Trade and international related	20,711	22,683	17,981	19,924
Electronic banking related	213,387	174,298	197,975	169,171
Other	35,715	33,238	25,165	22,219
ouci	427,592	419,042	385,346	384,767
Other income				
Foreign exchange related <sup>1</sup>	457,707	362,333	399,362	319,773
Operating lease rentals	4,535	5,153	4,535	5,153
Other	26,477	27,200	65,997	83,516
	488,719	394,686	469,894	408,442

<sup>1</sup>Foreign exchange related income includes gains and losses from spot and forward contracts and translated foreign currency assets and liabilities.

## 5. Operating Expenses

#### **Accounting Policy**

Salaries and related on-costs include annual leave, long service leave, employee incentives and relevant taxes. Staff expenses are recognised over the period the employee renders the service. Long service leave is discounted to present value using assumptions relating to staff departure, leave utilisation and future salary.

Superannuation expense includes expenses relating to defined contribution plans. Defined contribution expense is recognised in the period the service is provided.

Premises and equipment expenses include depreciation, which is calculated using the straight-line method over the asset's estimated useful life. The right-of-use assets are recognised under IFRS 16. Leases are depreciated over the shorter of the lease term or the useful life of the underlying asset, with the depreciation presented within depreciation of Property, Plant and Equipment.

Computing expenses are recognised as incurred, unless they qualify for capitalization as computer software due to the expenditure generating probable future economic benefits. If capitalised, computer software is subsequently amortised over its estimated useful life. The Group assesses, at each balance sheet date, useful lives and residual values and whether there is any objective evidence of impairment. If an asset's carrying value is greater than its recoverable amount, the carrying amount is written down immediately to its recoverable amount.

Other expenses are recognised as the relevant service is rendered. Operating expenses related to provisions are recognised for present obligations arising from past events where a payment to settle the obligation is probable and can be reliably estimated.

for the Year Ended 31 December 2023

# 5. **Operating Expenses** (continued)

	Consolid	Ban	k	
All amounts are expressed in K'000	2023	2022	2023	2022
Administration	95,241	128,047	80,763	114,492
Computing	215,183	167,404	193,086	152,744
Depreciation	80,733	77,714	74,773	71,633
Amortisation of software costs	46,383	38,991	46,122	38,734
Non-executive directors costs	4,646	4,334	4,326	3,735
Non-lending losses	42,802	11,791	44,101	11,059
Fixed asset impairment expenses	68	1,853	64	1,853
Premises and equipment	106,732	104,122	99,832	97,753
	591,788	534,256	543,067	492,003
Staff costs				
Wages and salaries	388,356	368,778	358,855	340,750
Defined contribution plans	19,973	18,484	18,065	16,722
Statutory benefit contributions	14,276	10,169	13,186	9,232
Other staff benefits	72,397	57,576	68,932	54,273
	495,002	455,007	459,038	420,977
	1,086,790	989,263	1,002,105	912,980

## 6. Impairment of Financial Assets

#### **Accounting Policy**

#### Impairment

Loans and receivables from customers are subject to continuous management review. If there is an expectation that the Group will not be able to collect amounts due under the terms of the loan, a provision is recognised equivalent to lifetime ECL. All bad debts are written off against the available specific provision for loan impairment in the period in which they are classified as irrecoverable. Subsequent recoveries and reductions in provisions are credited to the provision for loan losses in the Statement of Comprehensive Income.

General provisions for impairment are maintained to cover expected losses unidentified at balance date in the overall portfolio of Loans and receivables from customers. The provisions are determined having regard to the level of risk weighted assets, economic conditions, the general risk profile of the credit portfolio, past loss experience and a range of other criteria. The amount necessary to bring the provisions to their assessed levels, after write-offs, is charged to the Statement of Comprehensive Income.

The Group assesses on a forward-looking basis the ECL associated with its debt instrument assets carried at amortised cost and with the exposure arising from loan commitments and financial guarantee contracts. The Group recognises a loss allowance for such losses at each reporting date. The measurement of ECL reflects:

- an unbiased and probability-weighted amount that is determined by evaluating a range of possible outcomes; and
- reasonable and supportable information that is available without undue cost or effort at the reporting date about past events, current conditions and forecasts of future economic conditions.

Note 15 provides more detail of how the expected credit loss allowance is measured.

#### Impairment expense/(release) of financial assets by asset class is as follows:

	182,195	(5,359)	165,562	(15,170)
Other financial assets (note 14)	10.224	2.422	10.228	2,458
Treasury and Central Bank Bills (note 12)	(644)	(5,114)	(583)	(5,114)
Loans and receivables from customers (note 15)	172,615	(2,667)	155,917	(12,514)

## 7. Income Tax

#### Accounting Policy

#### Current Tax

Current tax is calculated by reference to the amount of income taxes payable or recoverable in respect of the taxable profit or tax loss for the period. It is calculated using tax rates and tax laws that have been enacted or substantively enacted by the reporting date. Current tax for current and prior periods is recognised as a liability (or asset) to the extent that it is unpaid (or refundable).

#### Deferred tax

Deferred tax is accounted for using the balance sheet liability method. Temporary differences are differences between the tax base of an asset or liability and its carrying amount in the Statement of Financial Position. In principle, deferred tax liabilities are recognised for all taxable temporary differences. Deferred tax assets are recognised to the extent that it is probable that sufficient taxable amounts will be available against which deductible temporary differences or unused tax losses and tax offsets can be utilised. However, deferred tax assets and liabilities are not recognised if the temporary differences giving rise to them arise from the initial recognition of assets and liabilities which affects neither taxable income nor accounting profit.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the period(s) when the asset and liability giving rise to them is realised or settled, based on tax rates (and tax laws) that have been enacted or substantively enacted by the reporting date. The measurement of deferred tax liabilities and assets reflects the tax consequences that would follow from the manner in which the Group expects, at the reporting date, to recover or settle the carrying amount of its assets and liabilities.

Deferred tax assets and liabilities are offset when they relate to income taxes levied by the same taxation authority and the Group intends to settle its current tax assets and liabilities on a net basis.

#### Current and deferred tax for the period

Current and deferred tax are recognised as an expense or income in the Statement of Comprehensive Income, except when it relates to items credited or debited directly to equity, in which case the deferred tax is also recognised directly in equity.

#### Critical accounting assumptions and estimates

The Group operates in multiple tax jurisdictions and significant judgement is required in determining the current tax liability in the multiple tax jurisdictions. There are transactions with uncertain tax outcomes and provisions are determined based on the expected outcomes.

	Consolidated		Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Income tax expense				
Current tax	664,841	433,410	634,630	411,729
Deferred tax	1,643	46,914	(6,909)	35,110
Current year	666,484	480,324	627,721	446,839
Adjustment to prior year estimates	(3,306)	(754)	(2,276)	(2,033)
Impact of PNG tax rate change <sup>1</sup>	-	(135,531)	-	(135,531)
	663,178	344,039	625,445	309,275
Tax calculated at 45% (2022:30%) of Bank profit before tax	641,822	406,366	641,822	406,366
Tax calculated at respective subsidiary tax rates	39,000	28,498	-	-
Expenses not deductible for tax purposes	9,138	60,025	3,270	58,502
Tax loss not recognized	8,610	6,278	-	-
Income not recognised for tax purposes	(32,086)	(20,843)	(17,371)	(18,029)
Impact of PNG tax rate change <sup>1</sup>	-	(135,531)	-	(135,531)
Adjustment to prior year estimates	(3,306)	(754)	(2,276)	(2,033)
	663,178	344,039	625,445	309,275

for the Year Ended 31 December 2023

# 7. Income Tax (continued)

	Consolid	ated	Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Tax (payable)/receivable				
At 1 January	(2,507)	(30,399)	(4,104)	(30,263)
Income tax provision	(664,841)	(433,410)	(634,630)	(411,729)
Adjustment to prior year estimates	3,064	5,661	2,283	4,893
Other tax related items	(1,652)	141	-	-
Foreign tax paid	24,241	20,927	-	-
Tax payments made	681,728	434,573	677,287	432,995
At 31 December	40,033	(2,507)	40,836	(4,104)

#### Deferred tax balances are represented by the tax effect of the following items:

Specific allowance for losses on loans and receivables from customers General allowance for losses on loans and receivables from	82,861	63,427	76,335	58,446
customers	180,896	179,539	176,949	174,847
Employee related provisions	44,058	37,838	42,580	35,986
Prepaid expenses	(684)	(1,048)	(193)	(1,439)
Other provisions	22,671	29,679	79,741	77,285
Property, plant and equipment	(86,715)	(51,091)	(73,854)	(42,998)
Unrealised foreign exchange gains	(541)	(1,168)	(541)	(1,168)
Accruals	24,962	37,008	22,216	35,149
At 31 December	267,508	294,184	323,233	336,108
Represented by:				
Deferred tax asset	329,288	342,611	323,233	336,108
Deferred tax liability	(61,780)	(48,427)	-	_
At 31 December	267,508	294,184	323,233	336,108
Deferred taxes movement:				
At 1 January	294,184	229,827	336,108	261,795
Current year movement	(1,643)	(46,914)	6,909	(35,110)
Adjustment to prior year estimates	(242)	4,907	7	2,860
Impact of PNG tax rate change <sup>1</sup>	-	112,463	-	112,463
Other movements	(24,791)	(6,099)	(19,791)	(5,900)
At 31 December	267,508	294,184	323,233	336,108

<sup>1</sup> The PNG Government levied the Additional Company Tax (the Tax) applicable to financial year 2022. The Tax was a flat K190 million on any bank that has over 40% market share of financial assets. The Tax was non-deductible for tax purposes, and had a direct impact on BSP's net profit after tax for 2022.

On 2 December 2022, the PNG Government passed an amendment, which discontinued the Additional Company Tax effective 1 January 2023. Simultaneously, a separate amendment was passed increasing the income tax rate for all PNG Commercial Banks from 30% to 45%, effective 1 January 2023. The tax rate change for financial year 2023 increased tax expenses by K209 million, with a corresponding reduction in Group profits.

for the Year Ended 31 December 2023

## 8. Earnings per Ordinary Share

#### Accounting Policy

Earnings per share is determined by dividing the profit or loss attributable to owners of the Bank by the weighted average number of participating shares outstanding during the reporting year, adjusted for shares which are bought back by BSP.

	Consolidated		Bank	
	2023	2022	2023	2022
All amounts are expressed in K'000		(restated)		
Net profit attributable to shareholders (K'000)	890,215	1,084,720	800,826	1,045,279
Weighted average number of ordinary shares in use (000)	467,220	467,223	467,220	467,223
Basic and diluted earnings per share (expressed in toea)	190.5	232.2	171.4	223.7

Basic earnings per ordinary share is calculated by dividing the net profit attributable to shareholders by the weighted average number of ordinary shares in issue during the year. BSP Financial Group Limited has no dilutive potential ordinary shares. Consequently, basic earnings per ordinary share equals diluted earnings per share.

## 9. Reconciliation of Operating Cash Flow

#### Reconciliation of net profit after tax to operating cash flow

before changes in operating assets and liabilities				
Net profit after tax	890,215	1,084,720	800,826	1,045,279
Add: Tax expense	663,178	344,039	625,445	309,275
Profit before income tax	1,553,393	1,428,759	1,426,271	1,354,554
Major non cash amounts				
Depreciation	80,733	77,714	74,773	71,633
Amortisation of software costs	46,383	38,991	46,122	38,734
Net gain on sale of fixed assets	(2,356)	(3,515)	(2,038)	(2,508)
Impairment on financial assets	182,195	(5,359)	165,562	(15,170)
Movement in payroll provisions	9,247	(9,888)	8,908	(10,410)
Impairment of fixed assets	68	1,853	64	1,853
Net changes in assets and liabilities	(295,435)	(84,630)	(308,243)	(74,359)
Operating cash flow before changes in operating assets				
and liabilities	1,574,228	1,443,925	1,411,419	1,364,327

#### Cash and cash equivalents

For the purposes of the cash flow statement, cash and cash equivalents comprise the following balances with less than 90 days maturity.

	(303,003)	(272,272)		4,177,360
Amounts due to other banks (note 17)	(363 665)	(272, 272)	(604,785)	(529, 592)
Amounts due from other banks (note 11) <sup>1</sup>	1,779,677	1,737,981	1,595,587	1,665,094
Cash and balances with Central Banks (note 10)	3,306,085	3,761,635	2,430,613	3,041,858

<sup>1</sup>Amounts due from other banks includes deposits of K61.242 million (2022: K57.856 million) held with counter-party banks that are not available for use by the Group.

# **Financial Instruments: Financial Assets**

#### Accounting Policy

#### Recognition

Loans and receivables are recognised on settlement date, when cash is advanced to the borrowers.

#### Modification of loans

The Group sometimes renegotiates or otherwise modifies the contractual cash flows of loans to customers. When this happens, the Group assesses whether or not the new terms are substantially different to the original terms. The Group does this by considering, among others, the following factors:

- If the borrower is in financial difficulty, whether the modification merely reduces the contractual cash flows to amounts the borrower is expected to be able to pay.
- Whether any substantial new terms are introduced, such as a profit share/equity-based return that substantially affects the risk profile of the loan.
- Significant extension of the loan term when the borrower is not in financial difficulty.
- Significant change in the interest rate.
- Change in the currency the loan is denominated in.
- Insertion of collateral, other security or credit enhancements that significantly affect the credit risk associated with the loan.

If the terms are substantially different, the Group derecognises the original financial asset and recognises a 'new' asset at fair value and recalculates a new effective interest rate for the asset. The date of renegotiation is consequently considered to be the date of initial recognition for impairment calculation purposes, including for the purpose of determining whether a significant increase in credit risk has occurred. However, the Group also assesses whether the new financial asset recognised is deemed to be credit-impaired at initial recognition, especially in circumstances where the renegotiation was driven by the debtor being unable to make the originally agreed payments. Differences in the carrying amount are also recognised in the Statement of Comprehensive Income as a gain or loss on de-recognition.

If the terms are not substantially different, the renegotiation or modification does not result in de-recognition, and the Group recalculates the gross carrying amount based on the revised cash flows of the financial asset and recognises a modification gain or loss through the Statement of Comprehensive Income. The new gross carrying amount is recalculated by discounting the modified cash flows at the original effective interest rate (or credit-adjusted effective interest rate for purchased or originated credit-impaired financial assets).

#### De-recognition

Financial assets are de-recognised when the rights to receive cash flows from the asset have expired.

There may be situations where the Group has partially transferred the risks and rewards of ownership and has neither transferred nor retained substantially all the risks and rewards of ownership. In such situations, the asset continues to be recognised on the balance sheet to the extent of the Group's continuing involvement in the asset.

#### Classification and measurement

Financial assets are grouped into the following classes: cash and balances with central banks and financial assets measured at fair value through income statement (FVIS), investment securities, loans, other financial assets and life insurance assets.

Financial assets are classified based on a) the business model within which the assets are managed, and b) whether the contractual cash flows of the instrument represent solely payment of principal and interest (SPPI).

The Group determines the business model at the level that reflects how groups of financial assets are managed. When assessing the business model the Group considers factors including how performance and risks are managed, evaluated

# Financial Instruments: Financial Assets (continued)

#### Classification and measurement (continued)

and reported and the frequency and volume of, and reason for, sales in previous periods and expectations of sales in future periods.

When assessing whether contractual cash flows are SPPI, interest is defined as consideration primarily for the time value of money and the credit risk of the principal outstanding. The time value of money is defined as the element of interest that provides consideration only for the passage of time and not consideration for other risks or costs associated with holding the financial asset. Terms that could change the contractual cash flows so that they may not meet the SPPI criteria include contingent and leverage features, non-recourse arrangements, and features that could modify the time value of money.

#### Debt instruments

If the debt instruments have contractual cash flows which represent SPPI on the principal balance outstanding they are classified at:

- amortised cost if they are held within a business model whose objective is achieved through holding the financial asset to collect these cash flows; or
- fair value through other comprehensive income (FVOCI) if they are held within a business model whose objective is achieved either through collecting these cash flows or selling the financial asset; or
- FVIS if they are held within a business model whose objective is achieved through selling the financial asset.

Debt instruments are measured at FVIS where the contractual cash flows do not represent SPPI on the principal balance outstanding or where it is designated at FVIS to eliminate or reduce an accounting mismatch. Debt instruments at amortised cost are initially recognised at fair value and subsequently measured at amortised cost using the effective interest rate method. They are presented net of provisions for expected credit losses determined using the ECL model.

Debt instruments at FVOCI are measured at fair value with unrealised gains and losses recognised in other comprehensive income except for interest income, impairment charges and foreign exchange gains and losses, which are recognised in the Statement of Comprehensive Income. Impairment on debt instruments at FVOCI is determined using the ECL model and is recognised in the Statement of Comprehensive Income with a corresponding amount in other comprehensive income. There is no reduction of the carrying value of the debt security which remains at fair value. The cumulative gain or loss recognised in other comprehensive income is subsequently recognised in the Statement of Comprehensive Income when the instrument is derecognised.

Debt instruments at FVIS are measured at fair value with subsequent changes in fair value recognised in the Statement of Comprehensive Income.

#### Equity securities

Equity securities are measured at FVOCI where they:

- are not held for trading; and
- an irrevocable election is made by the Group.

Otherwise, they are measured at FVIS.

Equity securities at FVOCI are measured at fair value with unrealised gains and losses recognised in other comprehensive income, except for dividend income which is recognised in the Statement of Comprehensive Income.

The cumulative gain or loss recognised in other comprehensive income is not subsequently recognised in the Statement of Comprehensive Income when the instrument is disposed.

Equity securities at FVIS are measured at fair value with subsequent changes in fair value recognised in the Statement of Comprehensive Income.

for the Year Ended 31 December 2023

# Financial Instruments: Financial Assets (continued)

#### Derivative financial instruments and acceptances

Forward foreign exchange contracts entered into for trading purposes are initially recognised at fair value and subsequently re-measured at fair value based upon the forward rate. Gains and losses on such contracts are taken to the Statement of Comprehensive Income.

Acceptances comprise undertakings by the Group to pay bills of exchange drawn on customers. The Group expects most acceptances to be settled simultaneously with the reimbursement from the customers. Customer acceptances are accounted for as off-balance sheet transactions and are disclosed as contingent liabilities and commitments.

The Group does not actively enter into or trade in complex forms of derivative financial instruments such as currency and interest rate swaps and options.

## 10. Cash and Operating Balances with Central Banks

	Consolidated		Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Notes, coins and cash at bank	707,416	574,100	612,198	506,296
Balances with Central Banks other than statutory deposit	2,598,669	3,187,535	1,818,415	2,535,562
At 31 December	3,306,085	3,761,635	2,430,613	3,041,858
11. Amounts Due from Other Banks				
Items in the course of collection	70,304	61,316	70,307	61,316
Placements with other banks	1,709,373	1,676,665	1,525,280	1,603,778
At 31 December	1,779,677	1,737,981	1,595,587	1,665,094
12. Treasury and Central Bank Bills				
Treasury and Central Bank Bills – face value	3,857,037	4,210,746	3,827,169	4,189,940
Unearned interest	(36,488)	(69,522)	(37,205)	(70,153)
Less allowance for impairment	(21,969)	(22,613)	(21,854)	(22,437)
	3,798,580	4,118,611	3,768,110	4,097,350
Financial assets carried at fair value through profit and loss				
Treasury Bills at fair value	5,018	9,729	-	-
At 31 December	3,803,598	4,128,340	3,768,110	4,097,350
Allowance for impairment				
At 1 January	22,613	27,727	22,437	27,551
Provision for impairment	(644)	(5,114)	(583)	(5,114)
At 31 December	21,969	22,613	21,854	22,437

# 13. Cash Reserve Requirement with Central Banks

The Bank and the Group comply with the Cash Reserve Requirement ("CRR") set by the regulatory authorities of the jurisdictions that it operates in. The CRR specifies that a bank must hold an amount equal to a percentage of its total customer deposits in the form of cash in an account maintained by the respective Central Banks. The Bank and Group comply with this requirement on an ongoing basis. CRR applicable for each jurisdiction at balance date were: PNG 10% (2022: 10%), Fiji 10% (2022: 10%), Solomon Islands 5% (2022: 5%), Samoa 4.5% (2022: 4.5%), Tonga 10% (2022: 10%) and Vanuatu 5.25% (2022: 5.25%).

for the Year Ended 31 December 2023

## 14. Other Financial Assets

	Consolidated		Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Inscribed Stock – issued by Central Bank	5,815,175	4,273,842	5,774,422	4,233,877
Less allowance for impairment	(33,460)	(23,236)	(33,260)	(23,032)
	5,781,715	4,250,606	5,741,162	4,210,845
Financial assets carried at fair value through profit and loss:				
Government Inscribed Stock	277,876	246,719	-	-
Equity securities	313,860	291,828	-	-
At 31 December	6,373,451	4,789,153	5,741,162	4,210,845
Allowance for impairment				
At 1 January	23,236	20,814	23,032	20,574
Provision for impairment	10,224	2,422	10,228	2,458
At 31 December	33,460	23,236	33,260	23,032

## 15. Loans and Receivables from Customers

#### Accounting Policy

Loans are originated by providing funds directly to the borrower and are recognised when cash is advanced to borrowers. Loans are subsequently measured at amortised cost using the effective interest rate method where they have contractual cash flows which represent SPPI on the principal balance outstanding and they are held within a business model whose objective is achieved through holding the loans to collect these cash flows. They are presented net of any provisions for ECL.

	Consolidated		Bank	
All amounts are expressed in K'000	2023	2022 (restated)	2023	2022
Overdrafts	1,329,034	977,113	1,266,512	915,566
Lease financing	187,292	198,969	165,604	161,562
Term loans	12,320,061	10,928,676	11,550,128	10,220,097
Mortgages	2,888,873	2,786,758	2,465,798	2,364,110
Gross loans and receivables from customers net of unearned interest	16,725,260	14,891,516	15,448,042	13,661,335
Less allowance for losses on loans and receivables from customers	(712,238)	(642,115)	(645,909)	(583,426)
At 31 December	16,013,022	14,249,401	14,802,133	13,077,909

The spread of the loans is detailed in the maturity analysis table in Note 23. The loans are well-diversified across various sectors and are further analysed in Note 22. Allowance for losses includes K97.057 million (Bank K83.055 million), 2022: K77.227 million (Bank K64.997 million) provision taken up for interest recognised on stage 3 loans.

# 15. Loans and Receivables from Customers (continued)

#### Accounting Policy (continued)

#### Lease financing

The Bank and the Group provide lease financing to a broad range of clients to support financing needs in acquiring movable assets such as motor vehicles and plant and equipment. Finance leases are included within Loans and receivables from customers and are analysed as follows:

	Consolic	lated	Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Gross investment in finance lease receivable				
Not later than 1 year	12,203	34,501	11,214	32,514
Later than 1 year and not later than 5 years	190,300	185,781	164,258	143,911
	202,503	220,282	175,472	176,425
Unearned future finance income				
Not later than 1 year	(1,114)	(4,441)	(1,094)	(4,340)
Later than 1 year and not later than 5 years	(14,097)	(16,872)	(8,774)	(10,523)
	(15,211)	(21,313)	(9,868)	(14,863)
Present value of minimum lease payments receivable	187,292	198,969	165,604	161,562
Present value of minimum lease payments receivable is analysed as follows:				
Not later than 1 year	11,089	30,060	10,120	28,174
Later than 1 year and not later than 5 years	176,203	168,909	155,484	133,388
At 31 December	187,292	198,969	165,604	161,562

#### Allowance for Expected Credit Losses

#### Accounting Policy

Impairment under IFRS 9 applies to all financial assets at amortised cost, lease receivables and credit commitments.

The ECL determined under IFRS 9 is recognised as follows:

- Loans (including lease receivables), debt securities at amortised cost and due from subsidiaries: as a reduction of the carrying value of the financial asset through an offsetting provision account; and
- Credit commitments: as a provision recorded within other liabilities.

#### Measurement

The Group calculates the provisions for ECL based on a three stage approach. ECL are a probability-weighted estimate of the cash shortfalls expected to result from defaults over the relevant timeframe. They are determined by evaluating a range of possible outcomes and taking into account the time value of money, past events, current conditions and forecasts of future economic conditions.

The models use three main components to determine the ECL including:

- Probability of default (PD): the probability that a counterparty will default;
- Loss given default (LGD): the loss that is expected to arise in the event of a default; and
- Exposure at default (EAD): the estimated outstanding amount of credit exposure at the time of the default.

for the Year Ended 31 December 2023

## 15. Loans and Receivables from Customers (continued)

#### Allowance for Expected Credit Losses (continued)

#### Model stages

The three stages are as follows:

#### Stage 1: 12 months ECL - performing

For financial assets where there has been no significant increase in credit risk since origination, a provision for 12 months ECL is recognised.

#### Stage 2: Lifetime ECL – performing

For financial assets where there has been a significant increase in credit risk since origination but where the asset is still performing, a provision for lifetime ECL is recognised.

#### Stage 3: Lifetime ECL – non-performing

For financial assets that are non-performing a provision for lifetime ECL is recognised. Indicators include a breach of contract with the Group such as a default on interest or principal payments, a borrower experiencing significant financial difficulties or observable economic conditions that correlate to defaults on a group of loans.

#### Collective and individual assessment

Expected credit losses are estimated on a collective basis for exposures in Stage 1, Stage 2 and Stage 3 exposures below specified thresholds and on an individual basis for Stage 3 exposures that meet specified thresholds.

#### Expected life

In considering the time frame for expected credit losses in stages 2 and 3, the standard generally requires use of the remaining contractual life adjusted where appropriate for prepayments, extension and other options. For certain revolving credit facilities which include both a drawn and undrawn component (e.g. credit cards and revolving lines of credit), the Group's contractual ability to demand repayment and cancel the undrawn commitment does not limit the exposure to credit losses to the contractual notice period. For these facilities, lifetime is based on historical behaviour.

#### Movement between stages

Assets may move in both directions through the stages of the impairment model. Assets previously in stage 2 may move back to stage 1 if it is no longer considered that there has been a significant increase in credit risk. Similarly, assets in stage 3 may move back to stage 1 or stage 2 if they are no longer assessed to be non-performing.

#### **Off-Balance Sheet amounts**

Any off-balance sheet items, such as loan commitments, are considered for impairment both on an individual and collective basis.

#### Definition of default

The definition of default used in measuring expected credit losses is aligned to the definition used for internal credit risk management purposes. The default occurs when there are indicators that a debtor is unlikely to fully satisfy contractual credit obligations to the Group, or the exposure is 90 days past due. Financial assets, including those that are well secured, are considered credit impaired for financial reporting purposes when they meet the definition of default. In subsequent periods, any recoveries of amounts previously written-off are credited to credit impairment charge in the Statement of Comprehensive Income.

for the Year Ended 31 December 2023

# 15. Loans and Receivables from Customers (continued)

#### Allowance for Expected Credit Losses (continued)

#### Critical accounting assumptions and estimates

Key judgements include when a significant increase in credit risk has occurred and estimation of forward looking macroeconomic information. Other factors which can impact the provision include the borrower's financial situation, the realisable value of collateral, the Group's position relative to other claimants, the reliability of customer information and the likely cost and duration of recovering the loan.

#### Significant increase in credit risk

Determining when a financial asset has experienced a significant increase in credit risk since origination is a critical accounting judgement which is primarily based on changes in internal customer risk grades since origination of the facility. Judgement is involved in setting the rules to determine whether there has been a significant increase in credit risk since initial recognition of a loan, resulting in the financial asset moving from 'stage 1' to 'stage 2', this increases the ECL calculation from an allowance based on the probability of default in the next 12 months, to an allowance for lifetime expected credit losses. Subsequent decreases in credit risk combined with transition from stage 2 to stage 1 may similarly result in significant changes in the estimate. The setting of precise trigger points requires judgement. The change in an internal customer risk grade is based on both quantitative and qualitative factors. The change in the internal customer risk grade that the Group uses to represent a significant increase in credit risk is based on a sliding scale. This means that a higher credit quality exposure at origination would require a more significant downgrade compared to a lower credit quality exposure before it is considered to have experienced a significant increase in credit risk.

A backstop is applied and the financial instrument is considered to have experienced a significant increase in credit risk if the borrower is more than 30 days past due on its contractual payments.

Customers in hardship arrangements are normally treated as an indication of a significant increase in credit risk.

The Group does not apply the low credit risk exemption which assumes investment grade facilities do not have a significant increase in credit risk.

#### Probability weighting of each scenario

The Group considers three future macroeconomic scenarios including a base case scenario along with upside and downside scenarios. Probability weighting of each scenario is determined by management considering the risks and uncertainties surrounding the base case scenario, as well as specific portfolio considerations where required. This is further expanded in note 22.

Base case scenario

This scenario utilises external economic forecasts used for strategic decision making and forecasting, resulting in the base case representing comparable market average default rates.

Upside scenario

This scenario represents a modest improvement on the base case scenario, resulting in lower than market average default rates.

• Downside scenario

This scenario represents a moderate recession, with higher than market average default rates.

#### Forward looking macroeconomic information

The measurement of ECL for each stage and the assessment of significant increase in credit risk consider information about past events and current conditions as well as reasonable and supportable projections of future events and economic conditions. The estimation of forward-looking information is a critical accounting judgement. The macroeconomic variables used in these scenarios, based on current economic forecasts, include (but are not limited to) change in real gross domestic product growth rates and unemployment rates.

for the Year Ended 31 December 2023

## 15. Loans and Receivables from Customers (continued)

#### Allowance for Expected Credit Losses (continued)

#### Forward looking macroeconomic information (continued)

The macroeconomic scenarios are weighted based on the Group's best estimate of the relative likelihood of each scenario. The weighting applied to each of the three macroeconomic scenarios takes into account historical frequency, current trends, and forward looking conditions.

The macroeconomic variables and probability weightings of the three macroeconomic scenarios are subject to the approval of the Group Chief Financial Officer and Group Chief Risk Officer.

Where appropriate, adjustments will be made to modelled outcomes to reflect reasonable and supportable information not already incorporated in the models.

Judgements can change with time as new information becomes available which could result in changes to the provision for expected credit losses.

The loss allowance recognised in the period is impacted by a variety of factors, as described below and as detailed in the following table:

	Consolidated		Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Provision for impairment				
Movement in allowance for losses on loans and receivables				
from customers:				
Balance at 1 January	642,115	725,533	583,426	667,524
Net new and increased provisioning / (release of provisions)	92,654	33,128	74,710	23,086
Loans written off against provisions/(Write back of				
provisions no longer required)	(22,531)	(116,546)	(12,227)	(107,184)
At 31 December	712,238	642,115	645,909	583,426
Provision for impairment is represented by:				
Collective provision for on balance sheet exposure	365,935	345,363	341,734	321,014
Individually assessed or specific provision	291,497	225,671	252,688	194,877
Total provisions for on balance sheet exposure	657,432	571,034	594,422	515,891
Collective provision for off balance sheet exposure	54,806	71,081	51,487	67,535
At 31 December	712,238	642,115	645,909	583,426
Loan impairment expense				
Net collective provision funding	(1,640)	(25,282)	(165)	(16,239)
Net new and increased individually assessed provisioning	94,294	58,410	74,875	39,325
Total new and increased provisioning/(release of	02 (54	22 129	74 710	22.000
provisions)	92,654	33,128	74,710	23,086
Recoveries	(77,833)	(64,121)	(75,569)	(62,057)
Net write off	157,794	28,326	156,776	26,457
At 31 December	172,615	(2,667)	155,917	(12,514)

The loss allowance recognised in the period is impacted by a variety of factors, as described below:

- Transfers between Stage 1 and Stages 2 or 3 due to financial instruments experiencing significant increases (or decreases) of credit risk or becoming credit-impaired in the period, and the consequent "step up" (or "step down") between 12-month and Lifetime ECL;
- Net financial assets originated, which includes additional allowances for new financial instruments recognised during the period, net of releases for financial instruments de-recognised in the period;
- Movement in risk parameters and other changes arising from regular refreshing of inputs to models, foreign exchange retranslations for assets denominated in foreign currencies and other movements; and
- Management temporary adjustments taken up during the reporting period have been reflected as transfers from Stage 1 to Stage 2.

for the Year Ended 31 December 2023

# 15. Loans and Receivables from Customers (continued)

The impact of the factors on the Group's exposure and loss allowance is detailed in the following table:

All amounts are expressed in K'000

1 January 2022       11,913,896       1,909,091       526,042       14,349,029         Transfers to/(from)       Stage 1       (294,713)       223,927       70,786       -         Stage 3       -       1,330       (1,330)       -       -         Net financial assets originated       (104,603)       (207,047)       (169,215)       661,939         Transfers to/(from)       11,460,31       (558,934)       (44,610)       542,487         31 December 2022       1,346,022       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (119,452)       -       -       (140,514)       -       -       -       -       -       -       -       -       -       -       -       - </th <th>EAD - Loans and receivables from customers</th> <th>Stage 1 (restated)</th> <th>Stage 2</th> <th>Stage 3</th> <th>Total (restated)</th>	EAD - Loans and receivables from customers	Stage 1 (restated)	Stage 2	Stage 3	Total (restated)
Transfers to/(from)       Stage 1       (294,713)       223,927       70,786       -         Stage 2       521,995       (577,144)       55,149       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -       -	-				
Stage 2         521,995         (57,144)         55,149         -           Stage 3         -         1,330         (1,330)         -           Net financial assets originated         1,038,201         (207,047)         (169,215)         661,939           IFRS 17 restatement         (119,452)         -         -         (119,452)           Total movement in EAD during the year         1,146,031         (558,934)         (44,610)         542,487           31 December 2022         1,146,031         558,934)         (44,610)         542,487           1 January 2022         1,350,157         481,432         14,891,516           Stage 1         (5,483)         4,622         861         -           Stage 2         57,458         (61,822)         4,364         -           Stage 3         -         78         (78)         -           Net financial assets originated         (39,979)         (112,2763)         (10,863)         6,190         (17,430)           Transfers tot(from)         13,059,927         1,350,157         481,432         14,891,516           Total mer AL charge (release) during 2022         236,472         108,891         225,671         571,034           Loans written of1 against prowision	•			,	
Stage 3         -         1,330         (1,330)         -           Net financial assets originated         1,038,201         (207,047)         (19,215)         661,939           IFKS 17 restatement         (119,452)         -         -         (119,452)           Stage 3         1.00eember 2022         13059,927         1,350,157         481,432         14,891,516           ECL - Loans and receivables from customers         1.146,031         (558,934)         (44,610)         542,487           I January 2022         217,763         178,386         277,077         673,226           Transfers to/(from)         5tage 1         (5,483)         4,622         861         -           Stage 3         -         78         (78)         -         500         (17,430)           Movements due to risk parameter and other changes         (12,763)         (10,863)         6,190         (17,430)           Movements or opager required)         -         -         (116,546)         (116,546)           Stage 1         (351,029)         270,059         80,970         -           Stage 1         (351,029)         270,059         80,970         -           Stage 1         (351,029)         270,059         80,970		(294,713)	223,927	70,786	-
Net financial assets originated         1.038.201         (207,047)         (169,215)         661,939           IFKS 17 restatement         (119,452)         -         -         (119,452)           31 December 2022         13,059,927         1,350,157         481,432         14,4891,516           ECL - Loans and receivables from customers         1         13,059,927         1,763         178,386         277,077         673,226           Transfers to(from)         5tage 1         (5,483)         4,622         861         -           Stage 2         57,458         (61,822)         4,364         -         -           Stage 3         -         78         (78)         -         -         (78)         -         -         (116,546)         (117,436)           Transfers to(from)         531 December 2022         22,910         (28,361)         -         -         -         (116,546)         (116,546)         (116,546)           31 December 2022         13,059,927         1,350,157         481,432         14,891,516           Transfers to(from)         -         -         -         (116,546)         (116,546)         13,059,927         1,350,157         481,432         14,891,516         -           Tra	Stage 2	521,995	(577,144)	55,149	-
IFRS 17 restatement       (119,452)       -       (119,452)         Total movement in EAD during the year       1,146,031       (558,934)       (44,610)       542,487         31 December 2022       1,3059,927       1,350,157       481,432       14,891,516         ECL - Loans and receivables from customers       217,763       178,386       277,077       673,226         Transfers to/(from)       Stage 1       (5,483)       4,622       861       -         Stage 2       57,458       (61,822)       4,364       -         Stage 3       -       78       (78)       -         Net financial assets originated       (39,979)       (11,222)       22,910       (28,361)         Movements due to risk parameter and other changes       (14,610)       (116,546)       (116,546)         Total net P&L charge/ (release) during 2022       18,709       (69,495)       65,140       14,354         Loans written off against provision/write back of provision no longer required)       -       -       (116,546)       (116,546)         31 December 2022       236,472       108,891       225,671       571,034         FAD - Loans and receivables from customers       1,3059,927       1,350,157       481,432       14,891,516         Tran	Stage 3	-	1,330	(1,330)	-
Total movement in EAD during the year       1,146,031       (558,934)       (44,610)       542,487         31 December 2022       13,059,927       1,350,157       481,432       14,891,516         ECL - Loans and receivables from customers       1       13,059,927       1,358,06       277,077       673,226         Transfers to/(from)       Stage 1       (5,483)       4,622       861       -         Stage 2       57,458       (61,822)       4,364       -       -         Net financial assets originated       (39,979)       (11,292)       22,910       (28,361)         Transfers between stages       (12,763)       (10,863)       6,190       (17,436)         Movements due to risk parameter and other changes       19,476       9,782       30,893       60,151         Total net P&L charge/ (release) during 2022       236,472       108,891       225,671       571,034         EAD - Loans and receivables from customers       13,059,927       1,350,157       481,432       14,891,516         Transfers to/(from)       Stage 1       (351,029)       270,059       80,970       -         Stage 3       - 42,54       (42,54)       -       -       -       -       -       -       -       -       -	Net financial assets originated	1,038,201	(207,047)	(169,215)	661,939
31 December 2022         1,3,059,927         1,350,157         481,432         14,891,516           ECL - Loans and receivables from customers         1         217,763         178,386         277,077         673,226           Transfers to/(form)         Stage 1         (5,483)         4,622         861         -           Stage 2         57,458         (61,822)         4,364         -           Net financial assets originated         (39,979)         (11,222)         22,910         (28,361)           Transfers between stages         (12,763)         (10,863)         6,190         (17,436)           Movements due to risk parameter and other charges         19,476         9,782         30,893         60,151           Total net P&L charge/ (release) during 2022         18,709         (69,495)         65,140         14,354           Loans writhen off against provision/(write back of provision no longer required)         -         -         (116,546)         (116,546)           31 Joneand receivables from customers         13,059,927         1,350,157         481,432         14,891,516           Transfers to/(form)         5         31,059,927         1,305,157         481,432         14,891,516           Stage 1         (31,059,927         1,305,157         481,432	IFRS 17 restatement	(119,452)	-	-	(119,452)
ECL - Loans and receivables from customers1 January 2022217,763178,386277,077673,226Transfers to/(from)Stage 1(5,483)4,622861-Stage 257,458(61,822)4,364-Stage 3-78(78)-Net financial assets originated(39,979)(11,292)22,910(28,361)Transfers between stages(12,763)(10,863)6,190(17,436)Movements due to risk parameter and other changes19,4769,78230,89360,151Total net P&L charge/ (release) during 202218,709(69,495)65,14014,354Loans written off against provision/(write back of provision no longer required)(116,546)(116,546)31 December 202313,059,9271,350,157481,43214,891,516Transfers to/(from)Stage 1(351,029)270,05980,970-Stage 3-4,254(4,254)-Net financial assets originated2,214,747(308,028)(72,975)1,833,7447 total movement in EAD during the year15,386,030674,830664,40016,725,260Stage 1(6,107)5,2868211 January 202329,682(45,015)15,333-Stage 229,682(45,015)15,333-1 January 2023417(147)-Stage 3147(147)-Stage 4 <t< td=""><td>Total movement in EAD during the year</td><td>1,146,031</td><td>(558,934)</td><td>(44,610)</td><td>542,487</td></t<>	Total movement in EAD during the year	1,146,031	(558,934)	(44,610)	542,487
1 January 2022       217,763       178,386       277,077       673,226         Transfers to/(from)       Stage 1       (5,483)       4,622       861       -         Stage 2       57,458       (61,822)       4,364       -         Stage 3       -       78       (78)       -         Net financial assets originated       (39,979)       (11,292)       22,910       (28,361)         Transfers between stages       (12,763)       (10,863)       6,190       (17,436)         Movements due to risk parameter and other changes       19,476       9,782       30,893       60,151         Total net P&L charge/ (release) during 2022       108,691       225,671       571,034         EAD - Loans and receivables from customers       13,059,927       1,350,157       481,432       14,891,516         Transfers to/(from)       -       -       -       -       -       -         Stage 3       -       4,254       (42,54)       -       -       -       -         Net financial assets originated       2,214,747       (308,028)       (72,975)       1,833,744       -       -       4,254       -       -       -       -       -       -       -       -       -	31 December 2022	13,059,927	1,350,157	481,432	14,891,516
Transfers to/(from)Stage 1 $(5,483)$ $4,622$ $861$ $-$ Stage 2 $57,458$ $(61,822)$ $4,364$ $-$ Stage 3 $ 78$ $(78)$ $-$ Net financial assets originated $(39,979)$ $(11,292)$ $22,910$ $(28,361)$ Transfers between stages $(12,763)$ $(10,863)$ $6,190$ $(17,436)$ Movements due to risk parameter and other changes $19,476$ $9,782$ $30.893$ $60,151$ Total net P&L charge/ (release) during 2022 $18,709$ $(69,495)$ $65,140$ $14,354$ Loans written off against provision/(write back of provision no longer required) $  (116,546)$ $(116,546)$ 31 December 2022 $236,472$ $108,891$ $225,671$ $571,034$ FAD - Loans and receivables from customers $13,059,927$ $1,350,157$ $481,432$ $14,891,516$ Transfers to/(from)Stage 1 $(351,029)$ $270,059$ $80,970$ $-$ Stage 3 $ 4,254$ $(4,254)$ $-$ Net financial assets originated $2,214,747$ $(308,028)$ $(72,975)$ $1,833,744$ 31 December 2023 $236,472$ $108,891$ $225,671$ $571,034$ ECL - Loans and receivables from customers $1,306,028$ $674,830$ $664,400$ $16,725,260$ LCL - Loans and receivables from customers $236,472$ $108,891$ $225,671$ $571,034$ Transfers to/(from) $51386,030$ $674,830$ $664,400$ $16,725,260$ Stage 1 <td< td=""><td>ECL – Loans and receivables from customers</td><td></td><td></td><td></td><td></td></td<>	ECL – Loans and receivables from customers				
Stage 1 $(5,483)$ $4,622$ $861$ .Stage 2 $57,458$ $(61,822)$ $4,364$ .Stage 3-78 $(78)$ .Net financial assets originated $(39,979)$ $(11,292)$ $22,910$ $(28,361)$ Transfers between stages $(12,763)$ $(10,863)$ $6,190$ $(17,436)$ Movements due to risk parameter and other changes $(12,763)$ $(10,863)$ $66,151$ Total net P&L charge/ (release) during 2022 $18,709$ $(69,495)$ $65,140$ $14,354$ Loans written off against provision/(write back of provision no longer required) $(116,546)$ 31 December 2022 $236,472$ $108,891$ $225,671$ $571,034$ EAD - Loans and receivables from customers $13,059,927$ $1,350,157$ $481,432$ $14,891,516$ Transfers to/(from)Stage 1 $(351,029)$ $270,059$ $80,970$ .Stage 3 $ 4,254$ $(4,254)$ Net financial assets originated $2,214,747$ $(308,028)$ $(72,975)$ $1,833,744$ 31 December 2023 $236,472$ $108,891$ $225,671$ $571,034$ ECL - Loans and receivables from customers $13,3049$ $664,400$ $16,725,260$ ECL - Loans and receivables from customers $236,472$ $108,891$ $225,671$ $571,034$ Transfers to/(from) $51366,30$ $674,830$ $664,400$ $16,725,260$ Stage 1 $(6,107)$ $5,286$ $821$ .Net financial a	1 January 2022	217,763	178,386	277,077	673,226
Stage 2       57,458       (61,822)       4,364       -         Stage 3       -       78       (78)       -         Net financial assets originated       (39,979)       (11,292)       22,910       (28,361)         Transfers between stages       (12,763)       (10,863)       6,190       (17,436)         Movements due to risk parameter and other changes       19,476       9,782       30,893       60,151         Total net P&L charge/ (release) during 2022       Loans written off against provision/(write back of provision no longer required)       -       -       (116,546)       (116,546)         31 December 2022       236,472       108,891       225,671       571,034         EAD - Loans and receivables from customers       13,059,927       1,350,157       481,432       14,891,516         Transfers to/(from)       Stage 1       (351,029)       270,059       80,970       -         Stage 3       -       4,254       (4,254)       -       -         Net financial assets originated       2,214,747       (308,028)       (72,975)       1,833,744         31 December 2023       15,386,030       674,830       664,400       16,725,260         ECL - Loans and receivables from customers       1,3nuary 2023       -	Transfers to/(from)				
Stage 3       -       78       (78)       -         Net financial assets originated       (39,979)       (11,292)       22,910       (28,361)         Transfers between stages       (12,763)       (10,863)       6,190       (17,436)         Movements due to risk parameter and other changes       19,476       9,782       30,893       60,151         Total net P&L charge/ (release) during 2022       18,709       (69,495)       65,140       14,354         Loans written off against provision/(write back of provision no longer required)       -       -       (116,546)       (116,546)         31 December 2022       236,472       108,891       225,671       571,034         EAD - Loans and receivables from customers       1       1,3059,927       1,350,157       481,432       14,891,516         Transfers to/(from)       5       5       140       14,354       -       -         Stage 1       (351,029)       270,059       80,970       -       -         Stage 3       -       4,254       (4,254)       -       -         Net financial assets originated       2,214,747       (308,028)       (72,975)       1,833,744         31 December 2023       236,472       108,891       225,671       57	Stage 1	(5,483)	4,622	861	-
Stage 3-78(78)-Net financial assets originated $(39,979)$ $(11,292)$ $22,910$ $(28,361)$ Transfers between stages $(12,763)$ $(10,863)$ $6,190$ $(17,436)$ Movements due to risk parameter and other changes $19,476$ $9,782$ $30,893$ $60,151$ Total net P&L charge/ (release) during 2022 $18,709$ $(69,495)$ $65,140$ $14,354$ Loans written off against provision/(write back of provision no longer required) $(116,546)$ $(116,546)$ 31 December 2022 $236,472$ $108,891$ $225,671$ $571,034$ EAD - Loans and receivables from customers $13,059,927$ $1,350,157$ $481,432$ $14,891,516$ Transfers to/(from) $53tage 1$ $(351,029)$ $270,059$ $80,970$ -Stage 1 $(351,029)$ $270,059$ $80,970$ -Stage 3- $4,254$ $(4,254)$ -Net financial assets originated $2,214,747$ $(308,028)$ $(72,975)$ $1.833,744$ 31 December 2023 $236,472$ $108,891$ $225,671$ $571,034$ ECL - Loans and receivables from customers $13nuary 2023$ $236,472$ $108,891$ $225,671$ $571,034$ Transfers to/(from) $53tage 3$ - $147$ $(147)$ - $63,176$ $3,265$ $(17,460)$ $48,981$ Transfers to/(from) $53tage 3$ - $147$ $(147)$ - $63,176$ $3,265$ $(17,460)$ $48,981$ Transfers to/(from)	Stage 2	57,458	(61,822)	4,364	-
Net financial assets originated $(39,979)$ $(11,292)$ $22,910$ $(28,361)$ Transfers between stages $(12,763)$ $(10,863)$ $6,190$ $(17,436)$ Movements due to risk parameter and other changes $19,476$ $9,782$ $30,893$ $60,151$ Total net P&L charge/ (release) during 2022 $18,709$ $(69,495)$ $65,140$ $14,324$ Loans witten off against provision/(write back of provision no longer required) $  (116,546)$ $(116,546)$ 31 December 2022 $236,472$ $108,891$ $225,671$ $571,034$ EAD - Loans and receivables from customers $13,059,927$ $1,350,157$ $481,432$ $14,891,516$ Transfers to/(from)Stage 1 $(351,029)$ $270,059$ $80,970$ $-$ Stage 3 $ 4,254$ $(4,254)$ $-$ Net financial assets originated $2,214,747$ $(308,028)$ $(72,975)$ $1,833,744$ 31 December 2023 $236,472$ $108,891$ $225,671$ $571,034$ ECL - Loans and receivables from customers $1,3nuary 2023$ $66,107$ $5,286$ $821$ $-$ Stage 1 $(6,107)$ $5,286$ $821$ $ 462,015$ $15,333$ $-$ Stage 3 $ 147$ $(147)$ $ 63,176$ $3,265$ $(17,460)$ $48,981$ Transfers to/(from) $5,286$ $821$ $  4147$ $(147)$ $-$ Stage 3 $ 147$ $(147)$ $ 147$ $(147)$ $-$ Net	-	-	78	(78)	-
Transfers between stages $(12,763)$ $(10,863)$ $6,190$ $(17,436)$ Movements due to risk parameter and other changes $19,476$ $9,782$ $30,893$ $60,151$ Total net P&L charge/ (release) during 2022 $18,709$ $(69,495)$ $65,140$ $14,354$ Loans written off against provision/(write back of provision no longer required) $  (116,546)$ $(116,546)$ 31 December 2022 $236,472$ $108,891$ $225,671$ $571,034$ EAD - Loans and receivables from customers $13,059,927$ $1,350,157$ $481,432$ $14,891,516$ Transfers to/(from)Stage 1 $(351,029)$ $270,059$ $80,970$ $-$ Stage 2 $462,385$ $(641,612)$ $179,227$ $-$ Stage 3 $ 4,254$ $(4,254)$ $-$ Net financial assets originated $2,214,747$ $(308,028)$ $(72,975)$ $1,833,744$ 31 December 2023 $236,472$ $108,891$ $225,671$ $571,034$ ECL - Loans and receivables from customers $1$ $1$ January 2023 $65,140$ $16,725,260$ I January 2023 $236,472$ $108,891$ $225,671$ $571,034$ Transfers to/(from) $51286$ $821$ $-$ Stage 1 $(6,107)$ $5,286$ $821$ $-$ I January 2023 $236,472$ $10,640$ $48,779$ $35,200$ Charl were stages $(24,219)$ $10,640$ $48,779$ $35,200$ Charl were stages $(24,219)$ $10,640$ $48,779$ $35,200$ <	-	(39,979)	(11,292)	22,910	(28,361)
Movements due to risk parameter and other changes $19,476$ $9,782$ $30,893$ $60,151$ Total net P&L charge/ (release) during 2022Loans written off against provision/(write back of provision no longer required) $  (116,546)$ $(116,546)$ 31 December 2022 $236,472$ $108,891$ $225,671$ $571,034$ EAD - Loans and receivables from customers $13,059,927$ $1,350,157$ $481,432$ $14,891,516$ Transfers to/(from)Stage 1 $(351,029)$ $270,059$ $80,970$ $-$ Stage 3 $ 4,254$ $(4,254)$ $-$ Net financial assets originated $2,214,747$ $(308,028)$ $(72,975)$ $1,833,744$ Total movement in EAD during the year $236,472$ $108,891$ $225,671$ $571,034$ January 2023 $236,472$ $108,891$ $225,671$ $571,034$ Transfers to/(from) $51age 1$ $(6,107)$ $5,286$ $821$ $-$ Stage 1 $(6,107)$ $5,286$ $821$ $-$ Stage 2 $29,682$ $(45,015)$ $15,333$ $-$ Stage 3 $ 147$ $(147)$ $-$ Net financial assets originated $63,176$ $3,265$ $(17,460)$ $48,981$ Transfers between stages $(24,219)$ $10,640$ $48,779$ $35,200$ Movements due to risk parameter and other changes $(24,615)$ $11,882$ $41,031$ $24,748$ Total net P&L charge/ (release) during 2023 $34,367$ $(13,795)$ $88,357$ $108,929$			,		,
Total net P&L charge/ (release) during 2022       18,709       (69,495)       65,140       14,354         Loans written off against provision/(write back of provision no longer required)       236,472       108,891       225,671       571,034         Stape 1       236,472       108,891       225,671       571,034         Transfers to/(from)       31 December 2023       13,059,927       1,350,157       481,432       14,891,516         Transfers to/(from)       Stage 1       (351,029)       270,059       80,970       -         Stage 2       462,385       (641,612)       179,227       -         Stage 3       -       4,254       (4,254)       -         Net financial assets originated       2,214,747       (308,028)       (72,975)       1,833,744         31 December 2023       15,386,030       674,830       664,400       16,725,260         ECL - Loans and receivables from customers       1 January 2023       -       147       (147)       -         Stage 1       63,176       3,265       (17,460)       48,981       -       -         Stage 2       29,682       (45,015)       15,333       -       -       -       -       -       -       -       -       -       -<	0	19,476	9,782	30,893	60,151
Loans written off against provision/(write back of provision no longer required)(116,546)(116,546)31 December 2022236,472108,891225,671571,034EAD - Loans and receivables from customers1 January 202313,059,9271,350,157481,43214,891,516Transfers to/(from)Stage 1(351,029)270,05980,970-Stage 3-4,254(4,254)-Net financial assets originated2,214,747(308,028)(72,975)1,833,74431 December 2023236,472108,891225,671571,034ECL - Loans and receivables from customers1 January 202315,386,030674,830664,40016,725,260ECL - Loans and receivables from customers236,472108,891225,671571,034Transfers to/(from)5tage 1147(147)-Stage 229,682(45,015)15,333Stage 3-147(147)Net financial assets originated63,1763,265(17,460)48,981Transfers to/(from)518,826(24,219)10,64048,77935,200Movements due to risk parameter and other changes(24,219)10,64048,77935,200Movements due to risk parameter and other changes34,367(13,795)88,357108,929Loans written off against provision/(write back of provision no longer required)(22,531)(22,531)	· · · · ·	18,709	(69,495)	65.140	14.354
31 December 2022       236,472       108,891       225,671       571,034         EAD - Loans and receivables from customers       13,059,927       1,350,157       481,432       14,891,516         Transfers to/(from)       Stage 1       (351,029)       270,059       80,970       -         Stage 2       462,385       (641,612)       179,227       -         Stage 3       -       4,254       (4,254)       -         Net financial assets originated       2,214,747       (308,028)       (72,975)       1,833,744         31 December 2023       236,472       108,891       225,671       571,034         Transfers to/(from)       Stage 1       (31,029)       270,059       80,970       -         31 December 2023       2,326,103       (675,327)       182,968       1,833,744         31 December 2023       15,386,030       674,830       664,400       16,725,260         ECL – Loans and receivables from customers       1       15,386,030       674,830       664,400       16,725,260         Stage 1       (6,107)       5,286       821       -       -       -       147       (147)       -         Stage 3       -       147       (147)       -       15,333 <td>Loans written off against provision/(write back of</td> <td></td> <td></td> <td></td> <td>·</td>	Loans written off against provision/(write back of				·
EAD - Loans and receivables from customers1 January 2023Transfers to/(from)Stage 1Stage 2Stage 3Net financial assets originatedTotal movement in EAD during the year31 December 2023ECL - Loans and receivables from customers1 January 2023Transfers to/(from)Stage 3Net financial assets originatedTotal movement in EAD during the year31 December 2023ECL - Loans and receivables from customers1 January 2023Stage 1Stage 2Stage 22,326,103(6,107)5,286821-147(147)-Stage 317 custers to/(from)Stage 1Stage 22,326,103(6,107)5,286821		236.472	108.891		
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Transfers to/(from)Stage 1 $(351,029)$ $270,059$ $80,970$ -Stage 2 $462,385$ $(641,612)$ $179,227$ -Stage 3- $4,254$ $(4,254)$ -Net financial assets originated $2,214,747$ $(308,028)$ $(72,975)$ $1,833,744$ <b>31 December 2023236,472108,891225,671571,034FCL - Loans and receivables from customers1 January 2023236,472108,891225,671571,034</b> Transfers to/(from)Stage 1(6,107) $5,286$ $821$ Stage 3-147(147)Net financial assets originated $63,176$ $3,265$ $(17,460)$ $48,981$ Transfers between stages(24,219)10,640 $48,779$ $35,200$ Movements due to risk parameter and other changes $(28,165)$ $11,882$ $41,031$ $24,748$ Total net P&L charge/ (release) during 2023 $34,367$ $(13,795)$ $88,357$ $108,929$ Loans written off against provision/(write back of provision no longer required) $(22,531)$ $(22,531)$	1 January 2023	13,059,927	1,350,157	481,432	14,891,516
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Net financial assets originated       2,214,747       (308,028)       (72,975)       1,833,744         Total movement in EAD during the year       2,326,103       (675,327)       182,968       1,833,744         31 December 2023       15,386,030       674,830       664,400       16,725,260         ECL - Loans and receivables from customers       1       15,386,030       674,830       664,400       16,725,260         I January 2023       236,472       108,891       225,671       571,034         Transfers to/(from)       5tage 1       (6,107)       5,286       821       -         Stage 2       29,682       (45,015)       15,333       -         Stage 3       -       147       (147)       -         Net financial assets originated       63,176       3,265       (17,460)       48,981         Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       28,165       11,882       41,031       24,748         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)       (22,531)	-				-
Total movement in EAD during the year       2,326,103       (675,327)       182,968       1,833,744         31 December 2023       15,386,030       674,830       664,400       16,725,260         ECL - Loans and receivables from customers       1 January 2023       236,472       108,891       225,671       571,034         Transfers to/(from)       Stage 1       (6,107)       5,286       821       -         Stage 3       -       147       (147)       -         Net financial assets originated       63,176       3,265       (17,460)       48,981         Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       28,165       11,882       41,031       24,748         Total net P&L charge/ (release) during 2023       34,367       (13,795)       88,357       108,929         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)       (22,531)	-	2 214 747			1 833 744
31 December 2023       15,386,030       674,830       664,400       16,725,260         ECL - Loans and receivables from customers       1 January 2023       236,472       108,891       225,671       571,034         Transfers to/(from)       Stage 1       (6,107)       5,286       821       -         Stage 2       29,682       (45,015)       15,333       -         Stage 3       -       147       (147)       -         Net financial assets originated       63,176       3,265       (17,460)       48,981         Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       28,165       11,882       41,031       24,748         Total net P&L charge/ (release) during 2023       34,367       (13,795)       88,357       108,929         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)       (22,531)					
ECL - Loans and receivables from customers       236,472       108,891       225,671       571,034         Transfers to/(from)       Stage 1       (6,107)       5,286       821       -         Stage 2       29,682       (45,015)       15,333       -         Stage 3       -       147       (147)       -         Net financial assets originated       63,176       3,265       (17,460)       48,981         Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       (28,165)       11,882       41,031       24,748         Total net P&L charge/ (release) during 2023       34,367       (13,795)       88,357       108,929         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)					, ,
1 January 2023236,472108,891225,671571,034Transfers to/(from)Stage 1Stage 2Stage 3Net financial assets originatedTransfers between stagesMovements due to risk parameter and other changesTotal net P&L charge/ (release) during 2023Loans written off against provision/(write back of provision no longer required) <td< td=""><td>-</td><td>15,386,030</td><td>674,830</td><td>664,400</td><td>16,725,260</td></td<>	-	15,386,030	674,830	664,400	16,725,260
Transfers to/(from) $(6,107)$ $5,286$ $821$ $-$ Stage 1 $(6,107)$ $5,286$ $821$ $-$ Stage 2 $29,682$ $(45,015)$ $15,333$ $-$ Stage 3 $ 147$ $(147)$ $-$ Net financial assets originated $63,176$ $3,265$ $(17,460)$ $48,981$ Transfers between stages $(24,219)$ $10,640$ $48,779$ $35,200$ Movements due to risk parameter and other changes $(28,165)$ $11,882$ $41,031$ $24,748$ Total net P&L charge/ (release) during 2023 $34,367$ $(13,795)$ $88,357$ $108,929$ Loans written off against provision/(write back of provision no longer required) $  (22,531)$		226 472	100 001	225 (51	551 024
Stage 1       (6,107)       5,286       821       -         Stage 2       29,682       (45,015)       15,333       -         Stage 3       -       147       (147)       -         Net financial assets originated       63,176       3,265       (17,460)       48,981         Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       (28,165)       11,882       41,031       24,748         Total net P&L charge/ (release) during 2023       34,367       (13,795)       88,357       108,929         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)		230,472	108,891	225,671	5/1,034
Stage 2       29,682       (45,015)       15,333       -         Stage 3       -       147       (147)       -         Net financial assets originated       63,176       3,265       (17,460)       48,981         Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       (28,165)       11,882       41,031       24,748         Total net P&L charge/ (release) during 2023       34,367       (13,795)       88,357       108,929         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)		(6 107)	5 286	821	
Stage 3       -       147       (147)       -         Net financial assets originated       63,176       3,265       (17,460)       48,981         Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       (28,165)       11,882       41,031       24,748         Total net P&L charge/ (release) during 2023       34,367       (13,795)       88,357       108,929         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)	•				-
Transfers between stages       (24,219)       10,640       48,779       35,200         Movements due to risk parameter and other changes       (28,165)       11,882       41,031       24,748         Total net P&L charge/ (release) during 2023       34,367       (13,795)       88,357       108,929         Loans written off against provision/(write back of provision no longer required)       -       -       (22,531)       (22,531)					-
Movements due to risk parameter and other changes(28,165)11,88241,03124,748Total net P&L charge/ (release) during 2023 Loans written off against provision/(write back of provision no longer required)34,367(13,795)88,357108,929(22,531)(22,531)	•	63,176	3,265		48,981
Total net P&L charge/ (release) during 2023 Loans written off against provision/(write back of provision no longer required)34,367(13,795)88,357108,929<	•				
Loans written off against provision/(write back of provision no longer required) - (22,531) (22,531)	Movements due to risk parameter and other changes	(28,165)	11,882	41,031	24,748
provision no longer required) (22,531) (22,531)		34,367	(13,795)	88,357	108,929
	• •		-	(22,531)	(22,531)
	31 December 2023	270,839	95,096	291,497	657,432

for the Year Ended 31 December 2023

## **15. Loans and Receivables from Customers** (continued)

Total off balance sheet exposures are predominantly classified under stage 1 as at balance date.

2023		3	2022 Stage 1	
All amounts are expressed in K'000	Stage 1			
	Gross exposure Provi		Gross Provisions exposure Prov	
Balance 1 January	4,593,667	71,081	3,284,336	52,307
Increase/(decrease) in exposure to expected credit losses	(1,092,541)	(16,275)	1,309,331	18,774
Balance at 31 December	3,501,126	54,806	4,593,667	71,081

#### Write-off policy

The Group writes off financial assets, in whole or in part, when it has exhausted all practical recovery efforts and has concluded there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include (i) ceasing enforcement activity and (ii) where the Group's recovery method is foreclosing on collateral and the value of the collateral is such that there is no reasonable expectation of recovering in full.

The Group may write-off financial assets that are still subject to enforcement activity. The Group still seeks to recover amounts it is legally owed in full, but which have been partially written off due to no reasonable expectation of full recovery.

#### 16. Other Assets

	Consol	Bank		
All amounts are expressed in K'000	2023	2022	2023	2022
Financial Assets				
Funds in transit and other assets <sup>1</sup>	357,551	259,610	281,819	208,837
Intercompany account	-	-	5,068	4,476
Prepayments	40,605	47,293	31,793	39,665
Accounts receivable	6,321	5,021	4,519	2,023
Accrued income	11,818	7,846	10,216	6,315
Tax receivable	40,033	-	40,836	_
	456,328	319,770	374,251	261,316
Non-Financial Assets				
Inventory	31,872	25,227	-	-
Investment in Joint Ventures	303,617	270,111	29,615	26,127
Intangible assets	282,243	294,397	276,272	286,368
Investment properties	363,166	329,201	-	_
	980,898	918,936	305,887	312,495
At 31 December	1,437,226	1,238,706	680,138	573,811

<sup>1</sup>Funds in transit includes interbank transactions which are in the process of clearance.

# **Financial Instruments: Financial Liabilities**

#### Accounting Policy

#### Recognition

Financial liabilities are recognised when an obligation arises.

#### Classification and subsequent measurement

Financial liabilities are classified as subsequently measured at amortised cost, except for:

- Financial liabilities arising from the transfer of financial assets which did not qualify for de-recognition, whereby a financial liability is recognised for the consideration received for the transfer. In subsequent periods, the Group recognises any expense incurred on the financial liability; and
- Financial guarantee contracts and loan commitments.

#### De-recognition

Financial liabilities are derecognised when they are extinguished (i.e. when the obligation specified in the contract is discharged, cancelled or expires).

The exchange between the Group and its original lenders of debt instruments with substantially different terms, as well as substantial modifications of the terms of existing financial liabilities, are accounted for as an extinguishment of the original financial liability and the recognition of a new financial liability. The terms are substantially different if the discounted present value of the cash flows under the new terms, including any fees paid net of any fees received and discounted using the original effective interest rate, is at least 10% different from the discounted present value of the remaining cash flows of the original financial liability. In addition, other qualitative factors, such as the currency that the instrument is denominated in, changes in the type of interest rate, new conversion features attached to the instrument and change in covenants are also taken into consideration. If an exchange of debt instruments or modification of terms is accounted for as an extinguishment, any costs or fees incurred are recognised as part of the gain or loss on the extinguishment. If the exchange or modification is not accounted for as an extinguishment, any costs or fees incurred are remaining term of the modified liability.

#### Financial guarantee contracts and loan commitments

Financial guarantee contracts are contracts that require the issuer to make specified payments to reimburse the holder for a loss it incurs because a specified debtor fails to make payments when due, in accordance with the terms of a debt instrument. Such financial guarantees are given to banks, financial institutions and others on behalf of customers to secure loans, overdrafts and other banking facilities.

Financial guarantee contracts are initially measured at fair value and subsequently measured at the higher of:

- The amount of the loss allowance (calculated as described in note 15); or
- The premium received on initial recognition less income recognised in accordance with the principles of IFRS 15.

Expected credit loss on loan commitments provided by the Group is measured as the amount of the loss allowance (calculated as described in note 15). The Group has not provided any commitment to provide loans at a below-market interest rate, or that can be settled net in cash or by delivering or issuing another financial instrument.

For loan commitments and financial guarantee contracts, the loss allowance is recognised as a provision liability.

for the Year Ended 31 December 2023

# 17. Amounts Due to Other Banks

	Consolidated			Bank	
All amounts are expressed in K'000	2023	2022	2023	2022	
Vostro account balances	155,078	154,877	155,100	154,899	
Interbank account balances	208,587	117,395	449,685	374,693	
At 31 December	363,665	272,272	604,785	529,592	
18. Customer Deposits					
On demand and short term deposits	26,845,460	24,075,220	25,598,031	23,049,105	
Term deposits	2,989,651	2,844,141	2,313,946	2,145,788	
At 31 December	29,835,111	26,919,361	27,911,977	25,194,893	

The deposits are diversified across industries and regions with the maturity profile of deposits included in note 23.

# 19. Other Liabilities

	Consolidated 2022		Bank	
All amounts are expressed in K'000	2023	(restated)	2023	2022
Creditors and accruals	131,693	181,433	92,135	107,497
Provision for income tax	-	2,507	-	4,104
Items in transit and all other liabilities	428,128	340,793	541,337	463,625
Lease liability	279,816	285,581	251,468	256,957
Borrowings	-	246,480	-	246,479
Insurance liabilities	152,600	114,294	-	-
Other provisions	205,652	220,942	187,418	203,822
At 31 December	1,197,889	1,392,030	1,072,358	1,282,484

## 20. Contingent Liabilities and Commitments

The primary purpose of credit related commitments is to ensure that funds are available to a customer as required. Guarantees and standby letters of credit, which represent irrevocable assurances that the bank will make payments in the event that a customer cannot meet its obligations to third parties, carry the same credit risk as loans. Cash requirements under guarantees and standby letters of credit are considerably less than the amount of the commitment because the Group does not generally expect the third party to draw funds under the agreement.

Commitments to extend credit represent the unused portions of authorisations to extend credit in the form of loans, guarantees or letters of credit. With respect to credit risk on commitments to extend credit, the Group is potentially exposed to loss in an amount equal to the total unused commitments. However, the likely amount of loss, though not difficult to quantify, is considerably less than the total unused commitments since most commitments to extend credit are subject to customers maintaining approved specific credit standards. While there is credit risk associated with the remainder of commitments, the risk is considered to be modest, since it results from the possibility of unused portions of loan authorisations being drawn by the customer and, second, from these drawings subsequently not being repaid as due. The total outstanding contractual amount of commitments to extend does not necessarily represent future cash requirements, since many of these commitments will expire or terminate without being funded.

for the Year Ended 31 December 2023

# 20. Contingent Liabilities and Commitments (continued)

The Bank has for some time been working to uplift and strengthen the Group's systems and processes to comply with the Anti-money Laundering and Counter Terrorist Financing Act 2015 (AML and CTF). BSP has implemented various improvements, involving significant investment in systems and personnel, to its AML/CTF Program.

Improvements undertaken by BSP include a revision of governance structures to give Directors enhanced oversight over the Compliance and AML functions; increased AML staffing resources; updated Risk Assessments and Policies; implementation of and enhancements to transaction monitoring systems; improved customer documentation and identification procedures and a comprehensive AML/CTF training program for staff who support the AML/CTF Program, as well as an awareness program for all its staff. The Board also monitors the effectiveness of its AML and CTF program through internal and external audit reviews where specific compliance issues and weaknesses are brought to the attention of the Board. This is an ongoing process and further uplifting and strengthening of the AML and CTF program may be required.

The Financial Analysis and Supervision Unit (FASU) had advised BSP on 22 December 2022 that no penalties or fines will be levied in relation to the most recent external audit of BSP's AML/CTF policies and procedures. FASU have advised they will continue to monitor progress on the execution of BSP's Action Plan designed to improve the level of compliance with AML/CTF policies and procedures. Accordingly, no provision has been raised for this matter.

The Group operates in a number of regulated markets and is subject to regulatory reviews and inquiries. The potential outcome and total costs associated with these regulatory reviews and inquiries and the remediation processes for any issues identified in the future remain uncertain.

	Consolid	ated	Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Letters of credit	238,236	238,851	230,572	238,302
Guarantees and indemnities issued	286,312	311,483	267,390	297,149
Commitments to extend credit	2,976,617	4,043,398	2,819,050	3,871,846
	3,501,165	4,593,732	3,317,012	4,407,297
<b>Commitments for capital expenditure</b> Amounts with firm commitments, and not reflected in the accounts	44,585	42,348	16,358	31,963

## Off balance sheet financial instruments

#### Legal Proceedings

A number of legal proceedings against the Group were outstanding as at 31 December 2023. For all litigation exposure where a loss is probable, an appropriate provision has been made. Based on information available at 31 December 2023, the Group estimates a contingent liability of K16.4 million (2022: K29.6 million) in respect of these proceedings.

# **Risk Management**

# 21. Risk Management Framework and Controls

All business operations must deal with a variety of operational and financial risks. The business activities of a bank expose it to very critical and specific risks, which are principally related to the Group's primary financial intermediary role in the financial markets, including the use of financial instruments including derivatives. These risks (risk of an adverse event in the financial markets that may result in loss of earnings) include liquidity risk, foreign exchange risk, interest rate risk and credit risk.

The Group accepts deposits from customers at both fixed and floating rates and for various periods and seeks to earn above average interest margins by investing these funds in high quality assets. These margins are achieved and increased by consolidating short-term funds and lending for longer periods at higher rates whilst maintaining sufficient liquidity to meet all claims that might fall due.

The Group also seeks to optimise its interest margins by obtaining above average returns, net of provisions, through lending to commercial and retail borrowers with a range of credit standing. In addition to directly advancing funds to borrowers, the Group also enters into guarantees and other commitments such as letters of credit, performance bonds, and other bonds.

The Group also enters into transactions denominated in foreign currencies. This activity generally requires the Group to take foreign currency positions in order to exploit short term movements in the foreign currency market. The Board places limits on the size of these positions. The Group also has a policy of using offsetting commitments for foreign exchange contracts, effectively minimising the risk of loss due to adverse movements in foreign currencies.

Risk in the Group is managed through a system of delegated limits. These limits set the maximum level of risk that can be assumed by each operational unit and the Group as a whole. The limits are delegated from the Board of Directors to executive management and hence to the respective operational managers.

The risk management framework establishes roles, responsibilities and accountabilities of the Asset and Liability Committee, the Credit Committee, the Operational Risk Committee and the Executive Committee, the specific management committees charged with the responsibility for ensuring the Group has appropriate systems, policies and procedures to measure, monitor and report on risk management. The framework also includes policies and procedures which detail formal feedback processes to these management committees, to the Board Audit and Compliance Committee, Board Risk Committee and ultimately to the Board of Directors.

# 22. Credit Risk and Asset Quality

## 22.1 Credit risk

The Group incurs risk with regard to loans and receivables due from customers and other monies or investments held with financial institutions. Credit risk is the likelihood of future financial loss resulting from the failure of clients or counter-parties to meet contractual obligations to the Group as they fall due.

Credit risk is managed by analysing the risk spread across various sectors of the economy and ensuring risk is diversely spread across personal and commercial customers. Individual exposures are measured using repayment performance, reviews and statistical techniques. Comprehensive credit standards and approval limits have been formulated and approved by the Credit Committee. The Credit Committee (reporting to the Board through the Group Chief Executive Officer) is responsible for the development and implementation of credit policy and loan portfolio review methodology. The Credit Committee is the final arbiter of risk management and loan risk concentration.

The Group has in place processes that identify, assess and control credit risk in relation to the loan portfolio, to assist in determining the appropriateness of provisions for loan impairment. These processes also enable assessments to be made of other classes of assets that may carry an element of credit risk. The Group assigns quality indicators to its credit exposures to determine the asset quality profile.

for the Year Ended 31 December 2023

# 22. Credit Risk and Asset Quality (continued)

#### 22.1 Credit risk (continued)

#### 22.1.1 Credit risk measurement

#### Loans and advances (incl. loan commitments and guarantees)

The estimation of credit exposure for risk management purposes is complex and requires the use of models, as the exposure varies with changes in market conditions, expected cash flows and the passage of time. The assessment of credit risk of a portfolio of assets entails further estimations as to the likelihood of defaults occurring, of the associated loss ratios and of default correlations between counterparties. The Group measures credit risk using Probability of Default (PD), Exposure at Default (EAD) and Loss Given Default (LGD).

#### Credit risk grading

The Group uses an internal credit risk grading system that reflects its assessment of the probability of default of individual counterparties. Borrower and loan specific information collected at the time of application (such as disposable income, and level of collateral for retail exposures; and turnover and industry type for wholesale exposures) is fed into this rating model. This is supplemented with external data such as credit bureau scoring information on individual borrowers. In addition, the models enable expert judgement from the Group Chief Risk Officer to be fed into the final internal credit rating for each exposure. This allows for considerations which may not be captured as part of the other data inputs into the model.

The Group's rating method comprises 11 rating levels for instruments not in default (1 to 11) and three default classes (12 to 14). The master scale assigns each rating category a specified range of probabilities of default, which is stable over time. The rating methods are subject to an annual validation and recalibration so that they reflect the latest projections in the light of all actually observed defaults.

Group Internal Scale	S&P Letter Grade	Description
1	BBB+	
2	BBB	
3	BBB-	
4	BB+	
5	BB	Standard Monitoring
6	BB-	
7	B+	
8	В	
9	В-	
10	CCC+	Special Monitoring
11	CCC	Special Molinornig
12	CCC-	Substandard
13	D-I	Doubtful
14	D-II	Loss

#### 22.1.2 Expected credit loss measurement

IFRS 9 outlines a 'three-stage' model for impairment based on changes in credit quality since initial recognition, as summarised below:

- A financial instrument that is not credit-impaired on initial recognition is classified in 'Stage 1' and has its credit risk continuously monitored by the Group.
- If a significant increase in credit risk since initial recognition is identified, the financial instrument is moved to 'Stage 2' but is not yet deemed to be credit-impaired. Please refer to note 22.1.2.1 for a description of how the Group determines when a significant increase in credit risk has occurred.
- If the financial instrument is credit-impaired, the financial instrument is then moved to 'Stage 3'. Please refer to note 22.1.2.2 for a description of how the Group defines credit-impaired and default.

# 22. Credit Risk and Asset Quality (continued)

#### 22.1 Credit risk (continued)

Financial instruments in Stage 1 have their ECL measured at an amount equal to the portion of lifetime expected credit losses that result from default events possible within the next 12 months. Instruments in Stages 2 or 3 have their ECL measured based on expected credit losses on a lifetime basis. Please refer to note 22.1.2.3 for a description of inputs, assumptions and estimation techniques used in measuring the ECL.

• A pervasive concept in measuring ECL in accordance with IFRS 9 is that it should consider forward-looking information. Note 22.1.2.3 includes an explanation of how the Group has incorporated this in its ECL models.

The following diagram summarises the impairment requirements under IFRS 9.

#### Change in credit quality since initial recognition

•		<b>&gt;</b>
Stage 1	Stage 2	Stage 3
(Initial recognition)	(Significant increase in credit risk since initial recognition)	(Credit-impaired assets)
12-month expected credit losses	Lifetime expected credit losses	Lifetime expected credit losses

The key judgements and assumptions adopted by the Group in addressing the requirements of the standard are discussed below:

#### 22.1.2.1 Significant increase in credit risk

The Group considers a financial instrument to have experienced a significant increase in credit risk when one or more of the following quantitative, qualitative or backstop criteria have been met:

- Qualitative Criteria if the instrument meets one or more of the following criteria:
  - Significant adverse changes in business, financial and/or economic conditions in which the borrower operates.
  - Actual or expected forbearance or restructuring.
  - Actual or expected significant adverse change in operating results of the borrower.
  - Significant change in collateral value (secured facilities only) which is expected to increase risk of default.
  - Early signs of cash flow/liquidity problems such as delay in servicing of trade creditors/loans.
- Quantitative criteria applies to performing loans risk graded at 10 or 11 as per BSP's credit rating system which are 'watch list' categories. By definition, these have experienced a SICR event since inception hence need to be classified as Stage 2, with lifetime PDs applicable. This criteria applies regardless of whether loans in these two risk grades are in arrears or not.
- Backstop A backstop is applied and the financial instrument considered to have experienced a significant increase in credit risk if the borrower is more than 30 days past due on its contractual payments. The Group has not used the low credit risk exemption for any financial instrument in the year ended 31 December 2023.

#### 22.1.2.2 Definition of default and credit-impaired assets

The Group defines a financial instrument as in default, which is fully aligned with the definition of credit-impaired, when it meets one or more of the following criteria:

#### Quantitative criteria

The borrower is more than 90 days past due on its contractual payments.

# 22. Credit Risk and Asset Quality (continued)

#### 22.1 Credit risk (continued)

#### Qualitative criteria

The borrower meets unlikeliness to pay criteria, which indicates the borrower is in significant financial difficulty. These are instances where:

- The borrower is in long-term forbearance.
- The borrower is deceased.
- The borrower is insolvent.
- The borrower is in breach of financial covenant(s).
- An active market for that financial asset has disappeared because of financial difficulties.
- Concessions have been made by the lender relating to the borrower's financial difficulty.
- It is becoming probable that the borrower will enter bankruptcy.
- Financial assets are purchased or originated at a deep discount that reflects the incurred credit losses.

The criteria above have been applied to all financial instruments held by the Group and are consistent with the definition of default used for internal credit risk management purposes. The default definition has been applied consistently to model the Probability of Default (PD), Exposure at Default (EAD) and Loss given Default (LGD) throughout the Group's expected loss calculations.

An instrument is considered to no longer be in default (i.e. to have cured) when it no longer meets any of the default criteria for a consecutive period of six months. This period of six months has been determined based on an analysis which considers the likelihood of a financial instrument returning to default status after cure using different possible cure definitions.

#### 22.1.2.3 Measuring ECL – Explanation of inputs, assumptions and estimation techniques

The Expected Credit Loss (ECL) is measured on either a 12-month (12M) or Lifetime basis depending on whether a significant increase in credit risk has occurred since initial recognition or whether an asset is considered to be credit-impaired. Expected credit losses are the product of the Probability of Default (PD), Exposure at Default (EAD), and Loss Given Default (LGD), defined as follows:

- The PD represents the likelihood of a borrower defaulting on its financial obligation (as per "Definition of default and credit-impaired" above), either over the next 12 months (12M PD), or over the remaining lifetime (Lifetime PD) of the obligation.
- EAD is based on the amounts the Group expects to be owed at the time of default, over the next 12 months (12M EAD) or over the remaining lifetime (Lifetime EAD). For example, for a revolving commitment, the Group includes the current drawn balance plus any further amount that is expected to be drawn up to the current contractual limit by the time of default, should it occur.
- Loss Given Default (LGD) represents the Group's expectation of the extent of loss on a defaulted exposure. LGD varies by type of counterparty, type and seniority of claim and availability of collateral or other credit support. LGD is expressed as a percentage loss per unit of exposure at the time of default (EAD).

Forward-looking economic information is also included in determining the 12-month and lifetime PD, EAD and LGD. These assumptions vary by product type. Model adjustments are also included within the ECL allowance. Model adjustments are used in circumstances where it is judged that the existing inputs, assumptions and model techniques do not capture all relevant risk factors. The emergence of new macroeconomic, microeconomic factors, changes to parameters or credit risk data not incorporated into current parameters are examples of such circumstances.

# 22. Credit Risk and Asset Quality (continued)

#### Credit risk (continued)

The Group used statistical models to convert historical PDs into forward looking lifetime PDs. The conversion process looks at the historical relationship between long-term PDs for a particular year and the observed (annual) default rate for the same year (called the 'Z-factor') and a set of systematic factors for the year. The Group has performed historical analysis and identified the key economic variables (systematic factors) impacting credit risk and expected credit losses which are as follows:

- GDP Growth (%)
- Change in Unemployment (%)
- Change in Equity Index (%)
- Change in Energy Index (%)
- Change in Non-Energy Index (%)
- Change in the Proportion of Downgrades (%)

These are then compared to the expected systematic factors and long-term PDs for a future year to estimate the PiT PDs for that future year. Forecasts of these economic variables (the "base economic scenario") are provided by the Group's Strategy team and provide the best estimate view of the economy over the next five years. Z-factors are estimated for five years based on forecast systematic data and all future years from year 6 are adjusted using Z- factors which diminish in magnitude from the one estimated for year 5.

#### Economic variable assumptions

The period-end assumptions used for the ECL estimate as at 31 December 2023 are set out below. The scenarios "base", "upside" and "downside" were used for all portfolios.

		2023	2024	2025	2026	2027
	Base	2.5%	3.2%	3.2%	3.2%	3.2%
GDP Growth (%)	Upside	2.6%	3.3%	3.7%	3.7%	3.7%
	Downside	2.2%	3.2%	2.7%	2.7%	2.7%
	Base	-2.5%	-3.2%	-3.2%	-3.2%	-3.2%
Change in Unemployment $(9)$ total lab force) $(9)$	Upside	-2.6%	-3.3%	-3.7%	-3.7%	-3.7%
(% total lab force) (%)	Downside	-2.2%	-3.2%	-2.7%	-2.7%	-2.7%
Change in Equity Index (%)	Base	-1.0%				
	Upside	0.0%				
	Downside	-2.0%				
Change in Energy Index (%)	Base	-4.5%	-0.7%	-0.7%	-0.7%	-0.7%
	Upside	-4.7%	-0.7%	-0.7%	-0.7%	-0.7%
	Downside	-4.3%	-0.6%	-0.6%	-0.6%	-0.6%
Change in Non-Energy Index	Base	-3.1%	-0.2%	-0.2%	-0.2%	-0.2%
(%)	Upside	-3.3%	-0.2%	-0.2%	-0.2%	-0.2%
(Per World Bank commodities	Downside	-2.9%	-0.2%	-0.2%	-0.2%	-0.2%
price forecast)						
Change in the Proportion of	Base	-7.04%				
Downgrades (%)	Upside	-15.0%				
	Downside	15.0%				

for the Year Ended 31 December 2023

# 22. Credit Risk and Asset Quality (continued)

### Credit risk (continued)

The weightings assigned to each economic scenario at 31 December 2023 were as follows:

Scenario	Base	Upside	Downside
Weight	50%	10%	40%

Other forward-looking considerations not otherwise incorporated within the above scenarios, such as the impact of any regulatory, legislative or political changes, have also been considered, but are not deemed to have a material impact and therefore no adjustment has been made to the ECL for such factors. This is reviewed and monitored for appropriateness on an annual basis.

#### Sensitivity Analysis

As described above, the Group applies 3 alternative macroeconomic scenarios (base, upside, downside scenarios) to reflect an unbiased probability weighted range of possible future outcomes in estimating ECL.

The most significant assumptions affecting the ECL allowance are as follows:

- i) GDP given the significant impact on business performance and collateral valuations;
- ii) Change in proportion of downgrades given that it is "BSP specific" and addresses potential signs of stress both within credit markets in general and in client specific portfolios.

Set out below are approximate levels of provisions for impairment under the base and downside scenarios for the group assuming 100% weighting was applied to each scenario holding all other assumptions constant.

All amounts are expressed in K'000	2023	2022
Reported probability weighted ECL	712,238	642,115
100% base scenario	644,209	618,244
100% downside scenario	760,560	675,118

#### Sensitivity of provisions for impairment to SICR assessment criteria

- If 1% of Stage 1 credit exposures as at 31 December 2023 was included in Stage 2, provisions for impairment would approximately increase by K8.022 million for the bank. (31 December 2022 K6.804 million).
- If 1% of Stage 2 credit exposures as at 31 December 2023 was included in Stage 1, provisions for impairment would approximately decrease by K0.247 million for the bank. (31 December 2022 K0.506 million).

#### 22.1.2.4 Grouping of instruments for losses measured on a collective basis

For expected credit loss provisions modelled on a collective basis, a grouping of exposures is performed on the basis of shared risk characteristics, such that risk exposures within a group are homogeneous.

In performing this grouping, there must be sufficient information for the group to be statistically credible. Where sufficient information is not available internally, the Group has considered benchmarking internal/external supplementary data to use for modelling purposes. The characteristics and any supplementary data used to determine groupings are outlined below:

for the Year Ended 31 December 2023

# 22. Credit Risk and Asset Quality (continued)

### Credit risk grading (continued)

### **Retail – Groupings for collective measurement**

- Loan to value ratio band •
- Risk Grade .

• Product type (e.g. Residential/Buy to Let mortgage, Overdraft, Credit Card)

### 22.1.3 Credit risk exposure

#### 22.1.3.1 Maximum exposure to credit risk - Financial instruments subject to impairment

The following table contains an analysis of the credit risk exposure of financial instruments for which an ECL allowance is recognised. The gross carrying amount of financial assets below also represents the Group's maximum exposure to credit risk on these assets.

		202	3	2022 (restated)	
ECL staging	Stage 1	Stage 2	Stage 3		
	12-month	Lifetime	Lifetime	Total	Total
Credit grade					
Standard monitoring	15,386,030	304,629	-	15,690,659	13,946,528
Special monitoring	-	370,201	-	370,201	463,556
Default	-	-	664,400	664,400	481,432
Gross carrying amount	15,386,030	674,830	664,400	16,725,260	14,891,516
Loss allowance	(270,839)	(95,096)	(291,497)	(657,432)	(571,034)
Net Carrying amount	15,115,191	579,734	372,903	16,067,828	14,320,482

Information on how the Expected Credit Loss (ECL) is measured and how the three stages above are determined is included in note 15 'Expected credit loss measurement'.

The total balance of investment securities measured at amortised cost K9,635.724 million (2022: K8,415.066 million) is classified as Stage 1 with a credit grade of 'standard monitoring'. Total loss allowance carried against this balance is K55.429 million (2022: K45.849 million).

The following table contains an analysis of the maximum credit risk exposure from financial assets not subject to impairment (i.e. FVPL):

#### Maximum exposure to credit risk

All amounts are expressed in K'000	2023	2022
Trading assets		
Equity securities	313,860	291,828

for the Year Ended 31 December 2023

# 22. Credit Risk and Asset Quality (continued)

## 22.1.3.2 Collateral and other credit enhancements

The Group employs a range of policies and practices to mitigate credit risk. The most common of these is accepting collateral for funds advanced. The Group has internal policies on the acceptability of specific classes of collateral or credit risk mitigation.

The Group prepares a valuation of the collateral obtained as part of the loan origination process. This assessment is reviewed periodically. The principal collateral types for loans and advances are:

- Mortgages over residential properties;
- Charges over business assets such as premises, inventory and accounts receivable; and
- Charges over financial instruments such as debt securities and equities.

Longer-term finance and lending to corporate entities are generally secured; revolving individual credit facilities are generally unsecured.

Collateral held as security for financial assets other than loans and advances depends on the nature of the instrument. Debt securities, treasury and other eligible bills are generally unsecured, with the exception of asset-backed securities and similar instruments, which are secured by portfolios of financial instruments.

The Group's policies regarding obtaining collateral have not significantly changed during the reporting period and there has been no significant change in the overall quality of the collateral held by the Group since the prior period.

The Group closely monitors collateral held for financial assets considered to be credit-impaired, as it becomes more likely that the Group will take possession of collateral to mitigate potential credit losses.

Financial assets that are credit-impaired and related collateral held in order to mitigate potential losses are shown below:

31 December 2023				Fair value of
Consolidated	Gross	Impairment	Carrying	collateral
All amounts are expressed in K'000	exposure	allowance	amount	held
<b>Credit-impaired assets</b> Loans to individuals:				
• Overdrafts	17,899	8,680	9,219	41,008
Credit cards	11	6	5	12
Term loans	49,377	31,036	18,341	46,992
• Mortgages	191,381	71,944	119,437	248,929
Loans to corporate entities:				
• Large corporate customers	372,365	167,169	205,196	387,323
• Small and medium-sized				
enterprises (SMEs)	26,763	9,327	17,436	24,814
• Others	6,604	3,335	3,269	1,169
Total credit-impaired assets	664,400	291,497	372,903	750,247
31 December 2022				
Total credit-impaired assets	481,432	225,671	255,761	541,121

Impairment allowance is assessed for each counterparty giving regard to collateral held for the respective exposure.

### BSP Financial Group Limited 2023 Financial Statements

for the Year Ended 31 December 2023

# 22. Credit Risk and Asset Quality (continued)

## 22.1.4 Credit Quality – Prudential guidelines

The prudential standard maintained by the Bank of Papua New Guinea specifies detailed criteria for the classification of loans into various grades of default risk and corresponding loss provision levels as a consequence of those grades.

An analysis by credit quality of loans outstanding at 31 December 2023 is as follows:

Consolidated As at 31 December 2023 All amounts are expressed in K'000	Overdrafts	Term loans	Mortgages	Lease financing	Total	2022 (restated)
Neither past due nor impaired	1,217,827	10,969,735	2,368,997	162,331	14,718,890	13,378,960
Past due but not impaired Less than 30 days 30 to 90 days	49,741 30,181 <b>79,922</b>	551,542 377,051 <b>928,593</b>	203,976 112,162 <b>316,138</b>	3,172	819,404 522,566 <b>1,341,970</b>	652,100 379,024 <b>1,031,124</b>
Individually impaired loans						
- Less than 30 days	1,178	4,985	6,689	98	12,950	18,197
- 30 to 90 days	1,877	106,118	22,478	682	131,155	54,157
- 91 to 360 days	7,058	48,637	68,924	178	124,797	55,601
- More than 360 days	21,172	261,993	105,647	6,686	395,498	353,477
, i i i i i i i i i i i i i i i i i i i	31,285	421,733	203,738	7,644	664,400	481,432
Total gross loans and receivables from customers	1,329,034	12,320,061	2,888,873	187,292	16,725,260	14,891,516
Less impairment provisions	(39,776)	(515,890)	(146,654)	(9,918)	(712,238)	(642,115)
Net loans and receivables from customers	1,289,258	11,804,171	2,742,219	177,374	16,013,022	14,249,401

## 22.1.5 Credit related commitments

These instruments are used to ensure that funds are available to a customer as required. The Group deals principally in the credit related commitments set out below.

Guarantees and standby letters of credit, which represent irrevocable assurances that the Group will make payments in the event that a customer cannot meet its obligations to third parties, carry the same risk as loans.

Documentary and trade letters of credit are written undertakings by the Group on behalf of a customer, authorising a third party to draw drafts on the Group for specified amounts under specified terms and conditions. They are collateralised by the underlying shipments of goods to which they relate and therefore carry less risk than a conventional loan.

Commitments to extend credit represent undrawn portions of authorisations to extend credit in the form of loans, guarantees or letters of credit. Whilst the potential exposure to loss equates to the total undrawn commitments, the likely amount of loss is less than the total commitment since the commitments to extend credit are contingent upon customers maintaining specific credit standards. The Group monitors the term to maturity of these commitments because longer term commitments generally carry a greater degree of credit risk than shorter term commitments.

for the Year Ended 31 December 2023

# 22. Credit Risk and Asset Quality (continued)

## 22.1.6 Economic sector risk concentrations

Economic sector risk concentrations within the customer loan portfolio are as follows:

#### Consolidated As at 31 December 2023

All amounts are expressed in K'000	2023	%	2022 (restated)	%
Commerce, finance and other business	7,759,590	48	7,064,702	50
Private households	4,331,761	27	3,710,391	26
Government and public authorities	696,574	4	789,757	5
Agriculture	367,284	2	295,804	2
Forestry	3,810	-	1,680	-
Transport and communication	1,216,261	8	899,744	6
Manufacturing	429,990	3	411,601	3
Construction	1,207,752	8	1,075,722	8
Net loan portfolio balance	16,013,022	100	14,249,401	100

### 22.1.7 Loan segment concentration

Concentration by customer loan segments is as follows:

Corporate / Commercial	9,224,479	58	8,434,651	59
Government	2,234,612	14	2,107,445	15
Retail	4,553,931	28	3,707,305	26
Net loan portfolio balance	16,013,022	100	14,249,401	100

## 22.1.8 Impact of overlays on the provision for ECL

The following table attributes the breakup between modelled ECL and other economic overlays. Where there is increased uncertainty regarding the required forward-looking economic conditions under IFRS 9, or limitations of the historical data used to calibrate the models to current stressed environments, overlays are typically used to address areas of potential risk not captured in the underlying modelled ECL.

All amounts are expressed in K'000	2023	2022
Modelled provision for ECL (Stage 1 and 2)	396,008	406,444
Overlays	24,733	10,000
Total	420,741	416,444

for the Year Ended 31 December 2023

# 23. Liquidity Risk

Liquidity risk is the risk of being unable to meet financial obligations as they fall due. The Board, through the Asset and Liability Committee, sets liquidity policy to ensure that the Group has sufficient funds available to meet all its known and potential obligations.

The matching and controlled mismatching of the maturities and interest rates of assets and liabilities is fundamental to the management of banking activities. An unmatched position potentially enhances profitability, but can also increase the risk of losses.

### Short-term mismatch of asset and liability maturity at 31 December 2023

The maturity profile of material Assets and Liabilities as at 31 December 2023 is shown in the following schedule. The mismatching of maturity of assets and liabilities indicates an apparent negative net "current" asset position. However, as stated in the preceding paragraph, mismatched positions are established and managed to achieve profit opportunities that arise from them, particularly in a normal yield curve environment. Accordingly, this mismatched maturity position is considered manageable by the Group, and does not impair the ability of the Group to meet its financial obligations as they fall due.

### Maturity of assets and liabilities

All amounts are expressed in K'000						
Consolidated As at 31 December 2023	Up to 1 month	1-3 months	3-12 months	1-5 years	Over 5 years	Total
Assets						
Cash and balances with Central						
Banks	3,858,283	-	28,640	-	2,260,974	6,147,897
Amounts due from other banks	1,463,862	307,699	8,116	-	-	1,779,677
Treasury and Central Bank bills	36,256	715,087	2,726,254	364,318	-	3,841,915
Loans and receivables from						
customers	6,096,831	301,977	3,351,832	7,539,375	3,135,371	20,425,386
Other financial assets	1,467,440	71,666	1,020,700	4,568,393	3,616,630	10,744,829
Total assets	12,922,672	1,396,429	7,135,542	12,472,086	9,012,975	42,939,704
Liabilities						
Amounts due to other banks	227,366	39,862	71,739	24,698	-	363,665
Customer deposits	27,548,734	774,518	1,401,126	329,766	438,841	30,492,985
Lease liability	-	-	-	152,613	127,203	279,816
Other liabilities	1,495,712	1,098	540,418	126,696	77,825	2,241,749
Other provisions	197,383	-	8,269	-	-	205,652
Total liabilities	29,469,195	815,478	2,021,552	633,773	643,869	33,583,867
Net liquidity gap	(16,546,523)	580,951	5,113,990	11,838,313	8,369,106	9,355,837

for the Year Ended 31 December 2023

# 23. Liquidity Risk (continued)

All amounts are expressed in K'000	Up to 1 month	1-3 months	3-12 months	1-5 years	Over 5 years	Total
Consolidated					-	
As at 31 December 2022 (restat	ed)					
Assets						
Cash and balances with Central						
Banks	4,246,913	-	-	-	2,031,911	6,278,824
Amounts due from other banks	1,339,623	222,611	176,409	-	-	1,738,643
Treasury and Central Bank bills	291,680	1,257,910	2,611,958	38,260	-	4,199,808
Loans and receivables from						
customers	3,934,576	533,715	1,453,757	8,188,976	4,316,365	18,427,389
Other financial assets	1,122,765	64,574	773,640	3,786,755	3,019,453	8,767,187
Total assets	10,935,557	2,078,810	5,015,764	12,013,991	9,367,729	39,411,851
Liabilities						
Amounts due to other banks	104,008	34,468	123,084	-	-	261,560
Customer deposits	23,752,714	411,366	1,194,609	849,498	1,121,055	27,329,242
Lease liability	-	-	-	158,946	126,635	285,581
Other liabilities	1,351,662	24,181	896,695	89,957	61,760	2,424,255
Other provisions	207,572	350	10,074	350	5,102	223,448
Total liabilities	25,415,956	470,365	2,224,462	1,098,751	1,314,552	30,524,086
Net liquidity gap	(14,480,399)	1,608,445	2,791,302	10,915,240	8,053,177	8,887,765

# 24. Operational Risk

Operational risk is the potential exposure to unexpected financial or non-financial losses arising from the way in which the Group conducts its business. Examples of operational risks include employee errors, systems failures, fire, floods, or similar losses to physical assets, fraud, or criminal activity. Operational risk is managed through formal policies, documented procedures, business practices and compliance monitoring.

An operational risk management function is responsible for the maintenance of these policies, procedures, practices and monitoring the organization's compliance with them. The Operational Risk Committee coordinates the management process across the organization.

An independent internal audit function also conducts regular reviews to monitor compliance with approved BPNG standards and examines the general standard of control.

The Operational Risk Committee and the internal audit function mandatorily report to the Board Risk Committee and Board Audit and Compliance Committee.

## 25. Foreign Exchange Risk

Foreign exchange risk is the risk to earnings caused by a change in foreign exchange rates on open currency positions. The objective of foreign exchange risk management within the Group is to minimise the impact on earnings of any such movement.

The Group accepts foreign currency denominated transactions and therefore has exposure to movements in foreign currency. The Group has a policy to offset these transactions to minimise daily exposure. As foreign exchange contracts generally consist of offsetting commitments, they involve only limited foreign exchange risk to the Group and material loss is not envisaged.

for the Year Ended 31 December 2023

# 25. Foreign Exchange Risk (continued)

## Currency concentration of assets, liabilities, and off-balance sheet items

All amounts are expressed in K'000

Consolidated						
As at 31 December 2023	PGK	FJD	SBD	USD	Other	Total
Assets						
Cash and balances with Central						
Banks	2,776,705	1,500,354	823,272	12,575	1,034,991	6,147,897
Amounts due from other banks	43,070	380,822	4,880	796,861	554,044	1,779,677
Treasury and Central Bank Bills	3,751,720	-	21,431	-	30,447	3,803,598
Loans and receivables from						
customers	10,293,112	4,036,379	476,469	280,171	926,891	16,013,022
Other financial assets	5,765,279	567,619	-	-	40,553	6,373,451
Other assets	1,586,730	1,012,874	101,820	-	132,218	2,833,642
Total assets	24,216,616	7,498,048	1,427,872	1,089,607	2,719,144	36,951,287
Liabilities						
Amounts due to other banks	(39,162)	(247,495)	-	-	(77,008)	(363,665)
Customer deposits	(20,770,906)	(4,565,672)	(1,073,168)	(880,186)	(2,545,179)	(29,835,111)
Other liabilities	(747,358)	(1,624,178)	(55,959)	(3,814)	(77,872)	(2,509,181)
Total liabilities	(21,557,426)	(6,437,345)	(1,129,127)	(884,000)	(2,700,059)	(32,707,957)
Net on-balance sheet position	2,659,190	1,060,703	298,745	205,607	19,085	4,243,330
Off-balance sheet position	_	-	-	913	(874)	39
Credit commitments	1,775,078	1,442,267	49,880	-	233,901	3,501,126

### All amounts are expressed in K'000

Consolidated As at 31 December 2022 (restated)	PGK	FJD	SBD	USD	Other	Total
Assets						
Cash and balances with Central	3,351,605	1,363,312	729,436	12,914	821,527	6,278,794
Banks						
Amounts due from other banks	358,026	341,180	42,515	623,121	373,139	1,737,981
Treasury and Central Bank Bills	4,087,085	-	20,209	-	21,046	4,128,340
Loans and receivables from	9,173,225	3,328,978	466,063	246,479	1,034,656	14,249,401
customers						
Other financial assets	4,225,197	524,194	-	-	39,762	4,789,153
Other assets	1,484,599	893,426	71,742	1,009	117,241	2,568,017
Total assets	22,679,737	6,451,090	1,329,965	883,523	2,407,371	33,751,686
Liabilities						
Amounts due to other banks	(7,732)	(238,581)	884	-	(26,843)	(272,272)
Customer deposits	(18,943,375)	(3,889,006)	(994,653)	(578,985)	(2,513,342)	(26,919,361)
Other liabilities	(713,599)	(1,417,103)	(50,319)	(248,841)	(78,289)	(2,508,151)
Total liabilities	(19,664,706)	(5,544,690)	(1,044,088)	(827,826)	(2,618,474)	(29,699,784)
Net on-balance sheet position	3,015,031	906,400	285,877	55,697	(211,103)	4,051,902
Off-balance sheet position	1	-	-	(4,503)	4,567	65
Credit commitments	3,083,199	1,268,322	60,828	-	181,318	4,593,667

## for the Year Ended 31 December 2023

# 25. Foreign Exchange Risk (continued)

The following table presents sensitivities of profit or loss and equity to possible changes in exchange rates applied at the end of the reporting period, relative to the functional currency of the respective Group entities, with all other variables held constant:

All amounts are expressed in K'000	202	3	2022		
	Impact on profit or loss	Impact on equity	Impact on profit or loss	Impact on equity	
USD strengthening by 5% $(2022 - 5\%)$	(713)	(713)	(2,023)	(2,023)	
USD dollar weakening by $15\% (2022 - 15\%)$	1,768	1,768	5,013	5,013	
AUD strengthening by $5\% (2022 - 5\%)$	128	128	330	330	
AUD dollar weakening by 15% (2022 – 15%)	(316)	(316)	(817)	(817)	

In the normal course of trading, the Group enters into forward exchange contracts. The Group does not actively enter into or trade in, complex forms of derivative financial instruments such as currency and interest rate swaps and options.

Exposures in foreign currencies arise where the Group transacts in foreign currencies. This price risk is minimised by entering into counterbalancing positions for material exposures as they arise. Forward and spot foreign exchange contracts are used.

#### Currency concentration of assets, liabilities, and off-balance sheet items

Forward exchange contracts outstanding at 31 December 2023 stated at the face value of the respective contracts are:

As at 31	December 2023	USD	AUD	EURO	GBP	JPY	Other	Total
	FCY	(991)	(21)	-	-	(100,324)	(1,075)	-
Selling	Kina	(3,695)	(52)	-	-	(2,645)	(4,008)	(10,400)
	FCY	1,236	178	149	-	1,241	1,269	-
Buying	Kina	4,608	453	614	-	33	4,731	10,439
As at 31	December 2022	USD	AUD	EURO	GBP	JPY	Other	Total
	FCY	(913)	(200)	(27)	-	-	(201)	-
Selling	Kina	(3,214)	(478)	(102)	-	-	(708)	(4,502)
U	FCY	-	-	-	-	-	1,297	-

## 26. Interest Rate Risk

Interest rate risk in the balance sheet arises from the potential for a change in interest rate to have an adverse effect on the revenue earnings in the current reporting period and future years. As interest rates and yield curves change over time the Group may be exposed to a loss in earnings due to the effects of interest rates on the structure of the balance sheet. Sensitivity to interest rates arises from mismatches in the re-pricing dates, cash flows and other characteristics of the assets and their corresponding liability funding.

These mismatches are actively managed as part of the overall interest rate risk management process governed by the Assets and Liability Committee (ALCO), which meets regularly to review the effects of fluctuations in the prevailing levels of market interest rates on the financial position and cash flows of the Group. The objective of interest rate risk control is to minimise these fluctuations in value and net interest income over time, providing secure and stable sustainable net interest earnings in the long term. The table below illustrates the interest sensitivity of assets and liabilities at the balance date.

for the Year Ended 31 December 2023

# 26. Interest Rate Risk (continued)

### Interest sensitivity of assets, liabilities and off balance sheet items - re-pricing analysis

All amounts are expressed in K'000ConsolidatedUp to 1As at 31 December 2023month1-3 months3-12 m

Consonuateu	Up to 1				Over 5 1	Non-interest
As at 31 December 2023	month	1-3 months	3-12 months	1-5 years	years	bearing
Assets				-		
Cash and Balances with Central						
Banks	1,060,602	-	-	-	-	2,245,483
Amounts due from other banks	1,123,433	276,504	102,205	-	-	277,535
Treasury and Central Bank Bills	15,982	707,187	3080,429	-	-	-
Cash reserve requirement with	,	,	,			
Central Banks	-	-	-	-	-	2,841,812
Loans and receivables from						
customers	5,470,385	109,640	2,363,761	5,118,239	2,872,444	78,553
Other financial assets	33,022	231,671	870,822	3,348,886	1,889,050	-
Other assets	63,894	81,322	958	-	-	2,687,468
Total assets	7,767,318	1,406,324	6,418,175	8,467,125	4,761,494	8,130,851
Liabilities						
Amounts due to other banks	155,666	39,862	71,739	24,698	_	71,700
Customer deposits	9,521,996	953,752	1,395,089	203,826	47	17,760,401
Other liabilities	,,521,770	21	72	266,846	69,960	1,904,850
Other provisions	3,942		-	- 200,040		263,490
Total liabilities	9,681,604	993,635	1,466,900	495,370	70,007	20,000,441
Interest sensitivity gap	(1,914,286)	412,689	4,951,275	7,971,755		(11,869,590)
		112,005	-,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		1,071,107	(11,009,090)
As at 31 December 2022 (restate	ed)					
Assets						
Cash and Balances with Central						
Banks	1,663,083	-	-	-	85,070	2,013,482
Amounts due from other banks	990,825	227,268	101,843	-	-	418,045
Treasury and Central Bank Bills	316,880	1,231,168	2,580,222	-	-	70
Cash reserve requirement with						
Central Banks	-	-	-	-	-	2,517,159
Loans and receivables from						
customers	11,038,003	130,196	598,963	2,185,566	261,618	35,055
Other financial assets	196,801	241,052	614,391	2,941,689	795,220	-
Other assets	297,579	55,613	-	18,844	90,260	2,105,721
Total assets	14,503,171	1,885,297	3,895,419	5,146,099	1,232,168	7,089,532
Liabilities						
Amounts due to other banks	-	39,409	168,996	-	-	63,867
Customer deposits	9,972,184	621,816	1,261,635	442,642	510,552	14,110,532
Other liabilities	6,053	1,091	11	203,032	110,743	1,966,279
Other provisions	7,597	336	-	-	-	213,009
Total liabilities	9,985,834	662,652	1,430,642	645,674	621,295	16,353,687
Interest sensitivity gap	4,517,337	1,222,645	2,464,777	4,500,425	610,873	(9,264,155)

Over 5

Non-interest

Given the profile of assets and liabilities as at 31 December 2023 and prevailing rates of interest, a 1% increase in rates will result in a K29.012 million (2022: K42.682 million) increase in net interest income, whilst a 1% decrease in rates will result in a K70.518 million (2022: K62.266 million) decrease in net interest income.

for the Year Ended 31 December 2023

## 27. Fair Values of Financial and Non-Financial Assets and Liabilities

There is no material difference between the fair values and carrying values of the financial assets and liabilities of the Group.

The table below analyses the Group's financial instruments carried at fair value, by levels in the fair value hierarchy. The different levels have been defined as follows:

- Level 1 quoted prices (unadjusted) in active markets for identical assets or liabilities.
- Level 2 inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly (i.e. as prices) or indirectly (i.e. derived from prices).
- Level 3 inputs for the asset or liability that are not based on observable market data (unobservable inputs).

#### Consolidated

All amounts are expressed in K '000 As at 31 December 2023	Level 1	Level 2	Level 3	Total
a) Financial assets				i otai
Equity securities	-	308,085	5,775	313,860
Treasury Bills	-	5,018	-	5,018
Government Inscribed Stock	-	277,876	-	277,876
Non-financial assets				
Land and buildings	-	-	582,448	582,448
Investment properties	-	-	363,166	363,166
Aircraft subject to operating lease		-	32,387	32,387
Total assets	-	590,979	983,776	1,574,755
b) Financial liabilities				
Insurance contract liabilities		-		(1,249,512)
Total liabilities	-	-	(1,249,512)	(1,249,512)
			Level 3	Total
As at 31 December 2022	Level 1	Level 2	(restated	(restated)
c) Financial assets		296 512	5 210	201 929
Equity securities	-	286,512 9,729	5,316	291,828 9,729
Treasury Bills Government Inscribed Stock	-	246,719	-	9,729 246,719
Non-financial assets	-	240,719	-	240,719
Land and buildings	-	-	509,039	509,039
Investment properties	-	-	329,201	329,201
Aircraft subject to operating lease	_	_	28,664	28,664
Total assets		542,960	872,220	1,415,180
a) Financial liabilities		542,700	072,220	1,415,100
Insurance contract liabilities	-	-	(1,067,694)	(1.067.694)
Total liabilities	-		(1,067,694)	
Consolidated			(1,001,001)	(1,007,071)
				2022
Financial assets at fair value through profit and loss			2023	(restated)
Opening balance			872,220	
Total gains and losses recognised in:				
- Profit and loss			(31,582)	
- Other comprehensive income			51,029	
- Purchases			58,372	
- Disposals			(1,628)	
- Translation movements			48,379	· · · · · · · · · · · · · · · · · · ·
Closing balance			996,790	872,220

There were no changes in valuation technique for Level 3 recurring fair value measurements during the year ended 31 December 2023.

for the Year Ended 31 December 2023

## 27. Fair Values of Financial and Non-Financial Assets and Liabilities (continued)

Property, plant and equipment represents commercial land and buildings owned and occupied. Investment properties represent land and buildings owned and leased out by the Group. Assets subject to operating lease relate to aircraft owned and leased out by the Group. Property, plant and equipment, Investment property and Assets subject to operating lease are valued based on valuations provided by independent valuers.

The frequency of valuations complies with Group policy. The significant inputs used in preparing the valuations relate to:

- Selling prices of similar properties and aircraft
- Maintenance costs
- Replacement costs

The fair value of the land and buildings and aircraft are classified as level 3 within the fair value hierarchy due to the use of the above mentioned unobservable inputs.

Sensitivities to reasonably possible changes in non-market observable valuation assumptions would not have a material impact on the Groups' reported results.

# **Capital and Dividends**

## 28. Ordinary Shares

#### Accounting Policy

#### Share issue costs

External costs directly attributable to the issue of new shares are deducted from equity net of any related income taxes.

Number of shares in '000s, Book value in K'000	Number of shares	Book value
At 1 January 2022	467,226	372,133
Share buyback	(6)	(23)
At December 2022/31 December 2023	467,220	372,110

The share-buyback scheme ceased in 2022 and there were no movements noted in 2023.

#### Dividends on ordinary shares

Dividends on ordinary shares are recognised in equity in the period in which they are declared.

	Consolida	Bank		
All amounts are expressed in K'000	2023	2022	2023	2022
Dividends paid on ordinary shares				
Interim ordinary dividend (2023: 37 toea; 2022: 34 toea)	174,010	159,350	172,869	158,796
Final ordinary dividend (2022: 140 toea; 2021: 134 toea)	657,803	629,556	654,237	626,142
	831,813	788,906	827,106	784,938

for the Year Ended 31 December 2023

# 29. Retained Earnings and Other Reserves

## **Retained earnings**

	Consolidated 2022		Ban	k
All amounts are expressed in K'000	2023	(restated)	2023	2022
At 1 January	3,359,184	3,025,125	2,991,169	2,728,885
Transition to IFRS 17 impact	-	36,251	-	-
Net profit for the year	890,215	1,084,720	800,826	1,045,279
Final dividends paid	(657,606)	(629,379)	(654,237)	(626,142)
Interim dividends paid	(174,010)	(159,350)	(172,869)	(158,796)
Disposal of assets – transfer from asset revaluation	1,632	5,270	1,462	5,270
Other	(1,103)	-	-	-
BSP Life policy reserve	(2,452)	(3,327)	(2,452)	(3,327)
Gain attributable to minority interest	(171)	(126)	-	-
At 31 December	3,415,689	3,359,184	2,963,899	2,991,169
Other reserves comprise:				
Asset revaluation reserve	134,205	96,873	110,381	83,180
Capital reserve	635	635	635	635
Equity component of Fiji Class Shares	21,578	21,578	-	-
Statutory insurance reserve	62,388	59,936	62,388	59,936
Foreign currency translation reserve	236,024	140,859	129,776	81,225
	454,830	319,881	303,180	224,976

### **Other reserves**

	Consolio	lated	Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Movement in reserves for the year: Asset revaluation reserve				
At 1 January	96,873	123,732	83,180	109,937
Net asset revaluation increment	38,349	42	28,048	-
Transfer asset revaluation reserve to retained earnings	(1,632)	(5,414)	(1,462)	(5,270)
Impact of PNG tax rate change	-	(23,068)	-	(23,068)
Release of deferred tax on disposal of assets	615	1,581	615	1,581
At 31 December	134,205	96,873	110,381	83,180

for the Year Ended 31 December 2023

# 29. Retained Earnings and Other Reserves (continued)

	Consolid	lated	Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Capital reserve				
At 1 January	635	635	635	635
At 31 December	635	635	635	635
Statutory insurance reserve				
At 1 January	59,936	56,691	59,936	56,691
BSP Life policy reserve	2,452	3,327	2,452	3,327
Fiji Government green bond revaluation		(82)	-	(82)
At 31 December	62,388	59,936	62,388	59,936
Foreign currency translation reserve				
At 1 January	140,859	194,293	81,225	109,570
Movement during the year	94,112	(53,434)	48,551	(28,345)
Other	1,053	-	-	-
At 31 December	236,024	140,859	129,776	81,225

#### Equity component of convertible notes

On 20 April 2010, the Group issued 3,064,967 Fiji Dollars (FJD) denominated mandatory convertible notes through its wholly owned subsidiary BSP Convertible Notes Limited (BSP CN) at an issue price of FJD5.25 (K7.30) per note.

The notes mandatorily converted to Fiji Class Shares on 20 April 2013 based on a conversion ratio of 1:1. Key rights of Fiji Class Shareholders are as follows:

- (i) The right to receive a dividend equal to the amount of dividend to be paid on BSP Ordinary Shares.
- (ii) The same voting rights as a BSP Ordinary Share and effected through a special voting share held by the Chairman of BSP.
- (iii) The Fiji Class Share may be exchanged on a one for one basis into BSP Ordinary Shares at a subsequent date and at the option of BSP on the occurrence of certain prescribed events.

for the Year Ended 31 December 2023

## 30. Capital Adequacy

The Group is required to comply with various prudential standards issued by the Bank of Papua New Guinea (BPNG), the official authority for the prudential supervision of banks and similar financial institutions in Papua New Guinea. Additionally, subsidiaries and branches in Fiji, Solomon Islands, Cook Islands, Samoa, Tonga, Vanuatu, Cambodia and Lao are required to adhere to prudential standards issued by the Reserve Bank of Fiji (RBF), Central Bank of Solomon Islands (CBSI), The Financial Supervisory Commission (FSC), Central Bank of Samoa (CBS), National Reserve Bank of Tonga (NRBT), Reserve Bank of Vanuatu (RBV), the National Bank of Cambodia (NBC) and Bank of Lao P.D.R. One of the most critical prudential standards is the capital adequacy requirement. All banks are required to maintain at least the minimum acceptable measure of capital to risk-weighted assets to absorb potential losses. The BPNG follows the prudential guidelines set by the Bank of International Settlements under the terms of the Basel Accord. The BPNG revised prudential standard 1/2003, Capital Adequacy, prescribes ranges of overall capital ratios to measure whether a bank is under, adequately, or well capitalised, and also prescribes the leverage capital ratio. The Group complies with the prevailing prudential requirements for total capital and leverage capital. As at 31 December 2023, the Group's total capital adequacy ratio and leverage capital ratio satisfied the capital adequacy criteria for a 'well-capitalised' bank. The minimum capital adequacy requirements set out under the standard are: Tier 1 8%, total risk based capital ratio 12% and the leverage ratio 6%.

The measure of capital used for the purposes of prudential supervision is referred to as base capital. Total base capital varies from the balance of capital shown on the Statement of Financial Position and is made up of tier 1 capital (core) and tier 2 capital (supplementary). Tier 1 capital is obtained by deducting from equity capital and audited retained earnings (or losses), intangible assets including deferred tax assets. Tier 2 capital cannot exceed the amount of tier 1 capital, and can include subordinated loan capital, specified asset revaluation reserves, un-audited profits (or losses) and a small percentage of general loan loss provisions. The leverage capital ratio is calculated as Tier 1 capital divided by total assets on the balance sheet.

Risk weighted assets are derived from on-balance sheet and off-balance sheet assets. On balance sheet assets are weighted for credit risk by applying weightings (0, 20, 50 and 100 per cent) according to risk classification criteria set by the BPNG. Off-balance sheet exposures are risk weighted in the same way after converting them to on-balance sheet credit equivalents using BPNG specified credit conversion factors.

	Balance sheet / notional amount		Risk-weight	ed amount
		2022		2022
All amounts are expressed in K'000	2023	(restated)	2023	(restated)
Balance sheet assets (net of provisions)				
Currency	6,147,897	6,278,794	46,447	53,355
Loans and receivables from customers	15,860,708	14,146,147	12,585,215	11,336,781
Investments and short term securities	10,061,461	8,966,141	336,077	282,880
All other assets	4,881,221	4,360,604	2,736,323	2,407,984
Off-balance sheet items	3,501,165	4,593,732	212,668	228,950
Total	40,452,452	38,345,418	15,916,730	14,309,950
Capital ratios				
a) Tier 1 capital	3,496,941	3,318,424	22.0%	23.2%
Total Capital	3,881,320	3,641,473	24.4%	25.1%
b) Leverage Capital Ratio			9.6%	10.0%

The Group's capital adequacy level is as follows (unaudited):

The minimum capital adequacy requirements set out under the standard are: Tier 1 8%, total risk based capital ratio 12% and the leverage ratio 6%.

for the Year Ended 31 December 2023

# **Group Structure**

## 31. Insurance

The Group's consolidated Financial Statements include the assets, liabilities, income and expense of the life and general insurance businesses. The Group's insurance business is made up of Life Insurance Contracts, Medical Insurance and Term Life Insurance. Insurance Contract products are provided by BSP Life (Fiji) Limited and BSP Life (PNG) Limited (collectively referred to in this note as the Company.)

IFRS 17 'Insurance contracts' (effective 1 January 2023) replaces IFRS 4. IFRS 17 has fundamentally changed the accounting by all entities that issue insurance contracts and investment contracts with discretionary participation features. The standard introduces substantial changes in the presentation of the financial statements and disclosures introducing new balance sheet and income statement line items and increased disclosure requirements compared with existing reporting.

#### Summary of Measurement Approach

The company uses different measurement approaches, depending on the type of contracts as noted below:

	Product classification	Measurement Model
Component of Contracts Issued Participating Base Products	Insurance contracts with Direct participating features	VFA
Riders of Participating Base Products	Insurance contracts	GMM
Non-Participating Contract (including associated riders)	Insurance contracts	GMM
Reinsurance Contracts held		
Term Life and Disability - Surplus Reinsurance	Reinsurance contract held	GMM
Term Life and Disability - Catastrophe Insurance Cover	Reinsurance contract held	PAA

The Company does not have any reinsurance contract issued, that qualify as insurance contacts under IFRS 17.

IFRS 17 defines a General Measurement Model (GMM) to use for valuing Insurance Contracts, with two modifications of this model applicable under certain circumstances. The GMM requires the projection of future cash flows related to insurance contracts using current financial and non-financial assumptions. The two other modifications of the GMM are described below;

- The Variable Fee Approach (VFA), insurance contracts with direct participation features are eligible to use this model. The model allows for the variable nature of fees that the Company earns from the Insurance Contracts, which depend on the underlying assets' performance.
- The Premium Allocation Approach (PAA) is a simplified model which does not require future projections to satisfy the requirements under IFRS 17, provided that the Insurance Contracts sold are profitable.

## A. Definitions and Classifications

Insurance contracts are contracts by which the Company accepts significant insurance risk from a policyholder by agreeing to compensate the policyholder if a specified uncertain future event adversely affects the policyholder. This assessment is made on a contract-by-contract basis at the contract issue date.

The Company assess, on a group of contract basis, whether participating contracts meet the definition of insurance contracts with direct participating features. The Company uses its judgement to assess whether the amount expected to be paid to the policyholder constitutes a substantial share of fair value returns from the underlying items and whether the variable cash flows represent a substantial proportion of the cash flows.

for the Year Ended 31 December 2023

## 31. Insurance (continued)

## B. Level of aggregation applied to Insurance Contracts

IFRS 17 requires insurance contracts to be recognised and measured in groups. The grouping of individual contracts under IFRS 17 is performed to limit the offsetting of profitable contracts against onerous ones regarding how insurers manage and evaluate their business performance. A portfolio of Contracts is defined based on Contracts that have similar risks and are managed together. The Portfolio is further divided into groups based on the year of issue and the expected level of profitability.

The Company issues two types of long-term products Participating and Non-Participating products. The products falling under each category have similar risks and have been managed together (risk transfer and risk pooling).

## C. Recognition

The Company recognises groups of insurance contracts from the earliest of the following:

- the beginning of the coverage period;
- the date when the first payment from a policyholder in the group becomes due; and
- the date when a group of contracts becomes onerous.

### D. Contract boundary

The Company includes in the measurement of a group of insurance contracts all the future cash flows expected to arise within the boundary of each of the contracts in the group. In determining the cash flows within the boundary of an insurance contract, the Company assesses whether it arises from substantive rights and obligations that exist during the reporting period in which the Company can compel the policyholder to pay the premiums or the Company has the substantive obligation to provide the policyholder with services.

Cash flows outside the insurance contract boundary relate to future insurance contracts and are recognised when those contracts meet the recognition criteria.

#### E. Measurement of insurance contract issued

#### *i) Measurement on initial recognition for contracts other than PAA*

A group of insurance contracts are measured on initial recognition as the sum of the expected fulfilment cash flows within the contract boundary and the contractual service margin representing the unearned profit in the contract relating to services that will be provided under the contracts.

#### Fulfilment cash flows (FCF)

The FCF are the current unbiased and probability-weighted estimates of the present value of the future cash flows, including a risk adjustment for non-financial risk. The Company considers a range of scenarios to establish a full range of possible outcomes without undue cost or effort about the amount, timing and uncertainty of expected future cash flows to arrive at the probability weighted value. The estimates of future cash flows reflect conditions existing at the measurement date including assumptions at that date regarding the future.

#### Discount rates

The time value of money and financial risk is measured separately from the expected future cash flows with changes in financial risks recognised in the profit or loss at the end of each reporting period. The Company measures the time value of money for all portfolios of participating, non-participating and riders using a point estimator given the maturity of the market and the lack of availability of market data.

## for the Year Ended 31 December 2023

## **31. Insurance (continued)**

### Discount rates

The time value of money and financial risk is measured separately from the expected future cash flows with changes in financial risks recognised in the profit or loss at the end of each reporting period. The Company measures the time value of money for all portfolios of participating, non-participating and riders using a point estimator given the maturity of the market and the lack of availability of market data.

Expected cash flows that vary based on the returns on any financial underlying items are discounted using the topdown approach. The discount assumption is set using the expected earnings on the assets supporting the liability and this has been determined using market observed reference assets and the anticipated margin for each asset category relative to the performance of the reference asset.

#### Risk adjustment for non-financial risk

The Company measures the compensation it would require for bearing the uncertainty about the amount and timing of cash flows arising from insurance contracts, other than financial risk separately as an adjustment for non-financial risk. The Company uses cost of capital method in estimating the risk adjustment. The cost of capital approach uses the basis that Company's risk preference is based on the capital that it requires to hold which is appropriate for the non-financial risks that are relevant to IFRS 17 measurement objectives.

#### Contractual service margin (CSM)

The CSM is a component of the overall carrying amount of a group of insurance contracts representing unearned profit the Company will recognise as it provides insurance contract services over the coverage period.

### Coverage Period

The Company determines, at initial recognition, the group's coverage units and allocates the group's CSM based on the coverage units provided in the period. The Company determines coverage units as follows:

- For the Participating Base product, the coverage unit is linked to the bonus declared on these contracts, as this is the more significant service provided under the contract.
- For all the other portfolios, the coverage being provided is death cover linked to a predetermined amount, which is the sum insured. The sum insured will be used as the coverage unit

#### Insurance acquisition cash flows

The Company includes insurance acquisition cash flows in the measurement of a group of insurance contracts if they are directly attributable either to the individual contracts in a group, or to the group itself, or the portfolio of insurance contracts to which the group belongs. The Company estimates at a portfolio level insurance acquisition cash flows not directly attributable to the group but directly attributable to the portfolio and then allocates them to the group of newly written and renewed contracts on a systematic and rational basis.

#### *ii)* Subsequent measurement for contracts other than PAA

Subsequent to initial recognition, at the end of each reporting period, the carrying amount of the group of insurance contracts will reflect a current estimate of the liability for remaining coverage (LRC) as at that date and a current estimate of the liability for incurred claims (LIC).

The LRC represents the Company's obligation to investigate and pay valid claims under existing contracts for insured events that have not yet occurred, and amounts that relate to other insurance contract services not yet provided, comprising of the fulfilment cash flows relating to future service and the CSM yet to be earned.

for the Year Ended 31 December 2023

## 31. Insurance (continued)

The LIC includes the Company's liability to pay valid claims for insured events that have already incurred, other incurred insurance expenses arising from past coverage service and includes the liability for claims incurred but not yet reported. It also includes the Company's liability to pay amounts the Company is obliged to pay the policyholder under the contract, including repayment of investment components, when a contract is derecognised. The current estimate of LIC comprises of the fulfilment cash flows related to current and past service allocated to the group at the reporting date.

## Changes in fulfilment cash flows

At the end of each reporting period, the Company updates the fulfilment cash flows to reflect the current estimates of the amounts, timing and uncertainty of future cash flows and discount rates.

As all cashflows form a part of the underlying items for Participating Base Products, any experience adjustment or change in the estimate of future cash flow will impact future services, hence all items impact CSM.

### Recognition of the CSM in profit or loss

CSM amount is released to profit or loss in each period during which the insurance contract services are provided.

The CSM amount to be released in each reporting period is determined as the coverage unit provided for the period as a percentage of the total expected coverage unit, applied to the CSM at the end. The total number of coverage units in the group is determined by considering for each contract the quantity of benefits provided under the contract and the expected coverage period. The total coverage unit, except for Participating Base Contracts, is calculating by applying the discounted future coverage unit as the risk free discount rate.

The CSM at the end of the reporting period is equally allocated to each of the coverage units provided in the current period and expected to be provided in the future. The CSM recognise in the profit or loss the amount of CSM allocated to the coverage units provided during the period. The CSM for reinsurance contracts held is released to the profit or loss as services are received from the reinsurer in the period.

## iii) Subsequent measurement for Reinsurance contracts other than PAA

Changes in fulfilment cash flows

At the end of each reporting period, the Company updates the fulfilment cash flows to reflect the current estimates of the amounts, timing and uncertainty of future cash flows and discount rates.

## Experience adjustment

Experience adjustments in relation to current or past service are recognised in the profit or loss, hence, incurred claims (including incurred but not reported) and other incurred insurance service expenses are included in the profit or loss. Experience adjustments in relation to future service are included in adjustments to the CSM.

The carrying amount of the CSM is adjusted at the end of the reporting period to reflect changes in the FCF applying the same approach as for insurance contracts issued, expect that the change in carrying amount can cause the CSM to be negative.

#### Recognition of the CSM in profit or loss

CSM amount is released to profit or loss in each period during which the insurance contract services are provided.

The CSM amount to be released in each reporting period is determined as the coverage unit provided for the period as a percentage of the total expected coverage unit, applied to the CSM at the end. The total number of coverage units in the group is determined by considering for each contract the quantity of benefits provided under the contract and the

## for the Year Ended 31 December 2023

## **31. Insurance (continued)**

expected coverage period. The total coverage unit, except for Participating Base Contracts, is calculating by discounted future coverage unit at the risk free discount rate.

The CSM at the end of the reporting period is equally allocated to each of the coverage units provided in the current period and expected to be provided in the future. The CSM recognised in the profit or loss reflects the amount of CSM allocated to the coverage units provided during the period.

### *iv)* Onerous Contracts

The onerous assessment is done on an individual contract level assessing future expected cash flows on a probabilityweighted basis including a risk adjustment for non-financial risk. On initial recognition, the contracts expected to be loss making are grouped together and such groups are measured and presented separately. Once contracts are allocated to a group, they are not re-allocated unless they are substantively modified. For Participating Base Products, the onerous assessment takes into consideration the cashflow between the contracts in the Group of Contracts

A group of insurance contracts become onerous when the adjustment to the CSM exceeds the amount of CSM and the Company recognises the excess in insurance service expenses and records it as a loss component of the LRC.

After a loss component is recognised, the Company allocates any subsequent changes in FCF of the LRC on a systematic basis between the loss component and the LRC excluding the loss component.

### F. Contracts measured under the fair value

The Company applied the fair value approach for those contracts issued more than 5 years prior to the date of transition. This decision was made noting the significant time and effort needed to construct the transaction data required at the level to apply the requirements of IFRS 17 prior to this period.

#### Level of aggregation

The Company included contracts issued prior to January 2018 into one group split by portfolios of insurance contracts and applied the fair value approach as at December 2017.

#### Fair valuation of liabilities of insurance contracts

The fair value of liabilities has been determined per IFRS 13 Fair Value Measurement. There are no recent transactions or comparable markets for life insurance liabilities. In measuring the fair value, the approach taken is:

- The discounted value of projected cash flows relating to in-force life insurance contracts using assumptions reflecting past and expected future experience from the perspective of a potential purchaser.
- Plus allowance for the cost of holding statutory capital that a market participant acquiring the contracts would be required to bear.

Using a risk-adjusted discount rate to reflect the perspective of a potential purchaser.

#### Measurement at the transition date

In applying the fair value approach, the CSM of the LRC was estimated as the difference between the fair value and the fulfilment cash flows of the group of insurance contracts as of December 2017. Post 2017, the full retrospective approach was adopted to determine the transition balance. In determining fair value, the Company followed the requirements of IFRS 13 Fair Value Measurement except for that standard's requirement in relation to demand features (that fair value cannot be less than the amount repayable on demand), because that would contradict the IFRS 17 requirement to incorporate cash flows on a probability-weighted basis.

for the Year Ended 31 December 2023

# **31. Insurance (continued)**

### Fulfilment cash flows

The fulfilment cash flows were estimated prospectively as at the transition date.

### Contractual service margin

The CSM was estimated to be the difference between the fair value of a group of insurance contracts, measured in accordance with IFRS 13 as descried above, and its FCF as at the transition date.

### Accounting Policy

#### (a) Recognition and measurement

#### Long-term insurance contracts

These contracts insure human life events (for example death, survival, disability, and critical illness) over a long duration sold and are underwritten by BSP (Fiji) Life Limited and BSP (PNG) Life Limited. Guaranteed benefits paid on occurrence of the specified insurance event are fixed and for participating policies declared bonuses are also payable. Most of the policies have maturity and surrender benefits.

Approximately 90% of the above contracts in the Group's portfolio contain a Discretionary Participation Feature (DPF). This feature entitles the holder to receive, as a supplement to guaranteed benefits, additional benefits in the form of reversionary bonuses.

The recognition and measurement of these contracts have been determined in accordance with IFRS 17. Short term contracts are not a material part of the BSP Financial Groups operations.

#### (b) Methods and assumptions

Key assumptions used in determining the Policy Liabilities of the Group are as follows:

#### (i) Discount rates

For contracts which have a DPF, the discount rate used is linked to the assets which back those contracts. For Fiji for the year ended 31 December 2023 this was 4.946% per annum (2022: 5.198% per annum), based on current 10-year government bond yields and expected earnings from the investment portfolio. For contracts without DPF and Accident Business, a rate of 3.90% per annum was used at 31 December 2023 (2022: 3.95% per annum). These rates were based on the 10-year government bond rate as published by the Reserve Bank of Fiji.

#### (ii) Investment and maintenance expenses

Future maintenance and investment expenses are based on the budgeted expenses. Future inflation has been assumed to be 3.5% per annum (2022: 3.5% per annum) for determining future expenses.

#### (iii) Taxation

The rates of taxation enacted or substantially enacted at the date of the valuation are assumed to continue into the future.

#### (iv) Mortality and morbidity - Fiji

Projected future rates of mortality for insured lives are based on the Fiji Mortality Statistics table FJ90-94 Male. These are then adjusted for the Company's own experience. Mortality rates used are as follows by gender and insured amount:

- Male and sum insured above \$200,000: 48% (2022: 48%) for base products and 65% (2022: 48%) for rider products of the FJ90-94 Male table for participating business in Statutory Fund 1.
- Male and sum insured up to \$200,000: 20% (2022: 48%) for base products and 65% (2022: 48%) for rider products of the FJ90-94 Male table for participating business in Statutory Fund 1.
- Female: An age setback of 3 years is applied to the Male rates above.

## for the Year Ended 31 December 2023

## **31. Insurance (continued)**

### (v) Rates of discontinuance

Best estimate assumptions for the incidence of withdrawal and discontinuance vary by product and duration and are based on the Group's experience which is reviewed regularly. Rates used in 2023 were the same as 2022 rates.

### (vi) Basis of calculation of surrender values

Surrender values are determined by the Company. There have been no changes to surrender bases during the period (or the prior periods).

### (vii) Discretionary participating business

For most participating business, bonus rates are set such that, over long periods, the returns to contract holders are commensurate with the investment returns achieved on the pool of assets which provide security for the contract, together with other sources of profit arising from this business. Profits from these policies are split between contract holders and shareholders in accordance with the policy conditions which allow for shareholders to share in allocations at a maximum rate of 20%. For business written between 1995 and 1998 the shareholder receives 11% of profits.

Assumed future bonus rates included in the liability for the long-term insurance contracts were set such that the present value of the liabilities equates to the present value of assets supporting the business together with assumed future investment returns, allowing for the shareholder's right to participate in distributions.

The FCF include a projection of the declaration of future bonuses and their impact on claims. The supportable bonus rate that emerges from the Margin on Service valuation (valuation method for policyholder profit/bonus management) as at 31st December 2023 for Participating Business is used as the IFRS 17 assumption. The policyholder retained earnings is added to the Insurance Contract Liability.

### (c) Reinsurance

Contracts entered into by the Company with reinsurers under which the Company is compensated for losses on one or more contracts issued by the Company, are classified as reinsurance contracts.

As the reinsurance agreements provide for indemnification by the reinsurers against loss or liability, reinsurance income and expenses are recognised separately in the profit or loss when they become due and payable in accordance with the reinsurance agreements.

Reinsurance recoveries are recognised as claim recoveries under profit or loss. This is netted off against the claim expenses. Reinsurance premiums are recognised as Reinsurance Expenses.

for the Year Ended 31 December 2023

# **31. Insurance (continued)**

## **Financial Information**

The accounting policies of the consolidated entity, which have been applied in determining the financial information shown above, are the same as those applied in the consolidated financial statements. The summarised income statement for BSP Life (Group) is presented below as per the subsidiary's accounts. The consolidated profit includes insurance profit and investment earnings on shareholder's funds.

All amounts are expressed in K'000	Life Insurance	Other Activities	2023 (Total)	2022 (restated)
Insurance revenue	45,093	38,944	84,037	77,712
Insurance service expenses	(23,559)	(37,077)	(60,636)	(59,840)
Insurance service result from insurance contracts issued	21,534	1,867	23,401	17,872
Net expenses from reinsurance contracts	(1,450)	(1,353)	(2,803)	(1,688)
Insurance service result	20,084	514	20,598	16,184
Insurance finance income – investments	118,647	355	119,002	98,552
<b>Net investment income</b> Insurance finance income/(expense) for insurance	118,647	355	119,002	98,552
contracts issued	(105,331)	-	(105,331)	(87,286)
Net insurance finance expenses	(105,331)	-	(105,331)	(87,286)
Net insurance and investment result	33,400	869	34,269	27,450
Net income from subsidiaries	-	107,760	107,760	94,127
Other Income	-	11,103	11,103	6,547
Other Operating Expenses	_	(91,896)	(91,896)	(84,249)
Net insurance operating income	33,400	27,836	61,236	43,875

for the Year Ended 31 December 2023

# 31. Insurance (continued)

The reconciliation of the Life insurance contract liabilities is as follows:

	Liability	for remaining co	verage	Liability			
All amounts are expressed in K'000	Excluding loss component	Loss component	Policy Loans*	for incurred claims	Total 2023	Total 2022	
Opening contract assets	(5,177)	-	-	-	(5,177)	(9,289)	
Opening insurance contract liabilities	1,173,979	1,181	(121,342)	13,876	1,067,694	1,005,064	
Net opening balance Changes in the statement of profit or loss and OCI	1,168,802	1,181	(121,342)	13,876	1,062,517	995,775	
Insurance revenue Contracts under the Full retrospective approach	(34,187)	-	-	-	(34,187)	(30,883)	
Contracts under the fair value approach Contracts under the Full retrospective	(7,017)	-	-	-	(7,017)	(8,388)	
approach post Transition Insurance revenue	(3,889) ( <b>45,093</b> )	-	-	-	(3,889) ( <b>45,093</b> )	(985) ( <b>40,256</b> )	
Insurance service expenses Incurred claims and other insurance service expenses	11,257	(209)		3,895	14,943	17,232	
Adjustments to liabilities for incurred claims Losses and reversals of losses on onerous contracts	-	- 191	-	-	- 191	578 (338)	
Insurance acquisition cash flows							
- Acquisition expenses	8,425	-	-	-	8,425	7,301	
Insurance service expenses	19,682	(18)	-	3,895	23,559	24,773	
Insurance service result Insurance finance expenses from insurance contracts recognised in profit and loss Investment components excluded from insurance revenue and insurance service	(25,411) 118,953	( <b>18</b> ) 41	-	3,895	( <b>21,534</b> ) 118,994	( <b>15,483</b> ) 102,53	
expenses	(145,475)	-	-	145,475	-		
Effect of movements in exchange rates	63,870	67	(6,925)	605	57,617	(48,405	
Total changes in the statement of profit or loss and OCI	11,937	90	(6,925)	149,975	155,077	38,643	
Cash flows							
Premiums received	222,143	-	-	-	222,143	198,400	
Insurance acquisition cash flows Claims and other insurance service expenses	(25,736)	-	-	-	(25,736)	(22,368	
paid	(11,113)	-	(2,320)	(151,896)	(165,329)	(141,310)	
Others	- 195 204	-	(5,126)	(151.90()	(5,126)	(6,629)	
Total cash flows	185,294	- 1 271	(7,446)	(151,896)	25,952 1,243,546	28,099	
Net closing balance	1,366,033	1,271	(135,713)	11,955	1,243,340	1,062,517	
Closing contract assets	(5,966)	-	-	-	(5,966)	(5,177)	
Closing insurance contract liabilities	1,371,999	1,271	(135,713)	11,955	1,249,512	1,067,694	
Net closing balance	1,366,033	1,271	(135,713)	11,955	(1,243,546)	1,062,517	

\* Policy loans and Other Insurance related assets that are transferred at face value to LRC.

#### **Insurance and Financial Risk Management**

The Company is committed to the management of risk to achieve sustainability of service to its customers, employment of its staff and profits to its shareholders and therefore, takes on controlled amounts of risk when considered appropriate. The risk management framework is targeted at ensuring that the Company maintains sufficient capital at a level which exceeds the minimum solvency requirements prescribed by the Reserve Bank of Fiji.

## for the Year Ended 31 December 2023

## 31. Insurance (continued)

The Company is exposed to financial as well as insurance risks. The Group's risk management strategy is set by the Board of Directors through the following sub-committees:

- BSP Life (Fiji) Limited Investment Governance Committee (IGC) (Market Risk) and
- Board Audit and Compliance Committee (Operational and Other Risk).

Implementation of the risk management strategy and the day-to-day management of risk is the responsibility of the Executive Management.

### Insurance risk

The risk under any one insurance contract is the possibility that the insured event occurs and the uncertainty of the amount of the resulting claim. By the very nature of an insurance contract, this risk is random and is unpredictable. The principal risk that the Company faces under its insurance contracts is that the actual claims and benefit payments exceed the carrying amount of the insurance liabilities. This could occur because the frequency or severity of claims and benefits are greater than estimated. Insurance events are random, and the actual number and amount of claims and benefits will vary from year to year from the level established using actuarial methods.

The Company's objectives in managing risks arising from the insurance business are:

- To ensure risk appetite decisions are made within the context of corporate goals and governance structures
- To ensure that an appropriate return on capital is made in return for accepting insurance risk
- To ensure that strong internal controls embed underwriting to risk within the business
- To ensure that internal and external solvency and capital requirements are met
- To use reinsurance as a component of insurance risk management strategy.

#### Terms and conditions of insurance contracts

The nature of the terms of insurance contracts written is such that certain external variables can be identified on which related cash flows for claim payments depend. The table below provides an overview of the long-term insurance contracts:

Type of Contract	Details of Contract Terms and Conditions	Nature of Compensation for Claims	Key Variables that affect the timing and uncertainty of Future Cash Flows
Non-participating life insurance contracts with fixed and guaranteed terms (Term Life and Disability)	Benefits paid on death, ill health or maturity that are fixed and guaranteed and not at the discretion of the insurer. Premiums may be guaranteed through the life of the contract, guaranteed for a specified term or variable at the insurer's discretion.	Benefits, defined by the insurance contract, are determined by the contract, and are not directly affected by the performance of underlying assets or the performance of the contracts as whole.	<ul> <li>Mortality</li> <li>Morbidity</li> <li>Discontinuance rates</li> <li>Expenses</li> <li>Market rates on underlying assets</li> </ul>
Life insurance contracts with discretionary participating benefits (endowment and whole of life)	These policies include a clearly defined initial guaranteed sum which is payable on death. The guaranteed amount is a multiple of the amount that is increased throughout the duration of the policy by the addition of regular bonuses annually which, once added, are not removed.	Benefits arising from the discretionary participation feature are based on the performance of a specified pool of contracts or a specified type of contract.	<ul> <li>Mortality</li> <li>Morbidity</li> <li>Market risk</li> <li>Discontinuance rates</li> <li>Expenses</li> <li>Market rates on underlying assets</li> </ul>

for the Year Ended 31 December 2023

## **31. Insurance (continued)**

### **Insurance and Financial Risk Management**

Variations in claim levels will affect reported profit and equity. The impact may be magnified if the variation leads to a change in actuarial assumptions which cannot be absorbed within the present value of planned margins for a group of related products.

Insurance risk may arise through the reassessment of the incidence of claims, the trend of future claims and the effect of unforeseen diseases or epidemics. In addition, in the case of morbidity, the time to recovery may be longer than assumed.

Concentrations of insurance risk arise due to the large sums assured on certain individuals. The largest exposures all relate to mortality. The largest single exposure for the Life business is K14.0m of which K13.5m is reinsured (2022: K11.9m of which K11.5m is reinsured). For BSP Life PNG, the largest single exposure is K11.1 million of which K11.0 million is reinsured (2022: K10.6 million of which K10.5 million was reinsured).

Insurance risk is controlled by ensuring underwriting standards adequately identify potential risk and diversify the type and amount of insurance risks accepted, retaining the right to amend premiums on risk policies where appropriate and through the use of reinsurance and proactive claims handling. The experience of the Company's Life Insurance business is reviewed regularly.

### Transition approach adopted

The liability for Insurance contracts required restatement as of 1 January 2022 (transition date).

The quantitative impact of transitioning to IFRS 17 is illustrated in the opening reconciliation table of the combined balance sheet of BSP Life Fiji and BSP Life PNG below:

	As reported IFRS 4		
All amounts are expressed are in K'000	31 Dec 2021	IFRS 17	Movement
Assets			
Financial assets at amortised cost - policy loans	111,341	-	(111,341)
Financial assets at amortised cost - outstanding premiums	23,297	-	(23,297)
All other assets	1,431,937	1,431,937	-
Total assets	1,566,575	1,431,937	(134,638)
Liabilities and equity			
Policy liabilities	1,131,975	-	(1,131,975)
Other liabilities - unearned premiums	19,434	-	(19,434)
Other liabilities - premium in advance	6,031	-	(6,031)
Outstanding claims	19,330	-	(19,330)
Outstanding claims (IBNR)	3,746	-	(3,746)
Insurance contract liabilities	-	1,005,064	1,005,064
Reinsurance contract liabilities	813	5,376	4,563
All other liabilities	92,908	92,908	-
Total liabilities	1,274,237	1,103,348	(170,889)
Total shareholders' equity	292,338	328,589	36,251
Total liabilities and equity	1,566,575	1,431,937	(134,638)

The adoption of IFRS 17 resulted in an overall reduction to total assets of K134.6 million, total liabilities of K170.9 million, and increase in total equity net off foreign exchange of K36.3 million on the transition balance sheet as at 1 January 2022. This was largely caused by the change in profit recognition patterns and discount rates.

for the Year Ended 31 December 2023

## 32. Investment in Subsidiaries

Principal		Place of inc	orporation				
Name of subsidiary	activity	and ope	and operation		<b>Balance of investment</b>		
		Owners	hip %	2023	2022		
BSP Capital Limited	Fund Management/	DNC	1000/	2 4 4 9	0.440		
	Investment Banking	PNG	100%	,	2,448		
BSP Life (Fiji) Limited	Life Insurance	Fiji	100%	87,599	87,599		
BSP Life (PNG) Limited	Life Insurance	PNG	100%	25,000	25,000		
BSP Convertible Notes Limited	Capital Raising	Fiji	100%	371	371		
BSP Finance Limited	Credit Institution	PNG	100%	94,479	103,600		
<b>BSP</b> Platform Pacific Limited	Digital Technology	PNG	100%	395	-		
Bank of South Pacific Tonga Ltd	Bank	Tonga	100%	71,611	71,611		
Bank South Pacific (Samoa) Ltd	Bank	Samoa	98.7%	70,712	70,712		
Bank South Pacific Vanuatu Ltd	Bank	Vanuatu	100%	38,020	38,020		
At 31 December				390,635	399,361		
Represented by:							
At 1 January				399,361	388,798		
BSP Platform Pacific Limited conver	sion from Joint Venture			395	-		
Additional capital / (divestment of sh	ares)			(9,121)	10,563		
At 31 December				390,635	399,361		

## **33. Investment in Joint Ventures**

Name of Joint Venture	Principal activity	Place of incorporation	Ow	nership %
		and operation	2023	2022
Suva Central Ltd	Property rental	Fiji	50%*	50%*
Richmond Ltd	Hotel operations	Fiji	50%*	61.3%**, 50%***
BSP Finance Cambodia Plc	Asset financing	Cambodia	50%*	50%*
BSP Finance Lao	Asset financing	Lao	50%*	50%*
Platform Pacific Ltd <sup>1</sup>	Digital solutions	PNG	-	50%*

The investments above are accounted for using the equity method.

\* Both ownership and voting power held, \*\* ownership, \*\*\* voting power held.

<sup>1</sup>Fully owned subsidiary in 2023.

	Consol	idated	Ba	nk
All amounts are expressed in K'000	2023	2022	2023	2022
Joint Ventures				
Investment in Joint Ventures	270,111	224,323	26,127	26,980
(Disposal of)/New investment during the year	(39,510)	10,563	-	-
Translation movement	14,904	(11,850)	546	(1,050)
Share of profit/(loss) for the year	58,112	47,075	2,942	197
Net investment in associate	303,617	270,111	29,615	26,127
Summarised financial information of Joint Ventures:				
Total assets	734,386	622,520	94,016	90,894
Total liabilities	(432,283)	(345,205)	(41,001)	(40,772)
Net assets	302,103	277,315	53,015	50,122
Share of profit/(loss) for the year	28,742	42,066	2,942	197
Group fair value alignment	29,370	5,009	-	-
Share of profit in Group	58,112	47,075	2,942	197

for the Year Ended 31 December 2023

# Other

# 34. Fiduciary Activities

The Group especially through BSP Capital Limited conducts investment fund management and other fiduciary activities as responsible entity, trustee, custodian or manager for investment funds and trusts, including superannuation. These funds are not consolidated, as the Group does not have direct or indirect control. Where the funds incur liabilities in respect of these activities, and the primary obligation is incurred in an agency capacity for the fund or clients rather than its own account, a right of indemnity exists against the assets of the applicable fund or trust. As these assets are sufficient to cover the liabilities and it is therefore not probable that the Group will be required to settle the liabilities, the investments in the assets and liabilities of these activities are not included in the Financial Statements.

# 35. Related Party Transactions

Related parties are considered to be enterprises or individuals with whom the Group is especially related because either they or the Group are in a position to significantly influence the outcome of transactions entered into with the Group, by virtue of being able to control, dominate or participate in a fiduciary capacity, in decision-making functions or processes. The Group conducted transactions with the following classes of related parties during the year:

- Directors and/or parties in which a director has significant influence.
- Key management personnel and other staff and/or parties in which the individual officer has significant influence.

A number of banking transactions are entered into with these related parties in the normal course of business, and include loans, deposits, property rentals, share transfers and foreign currency transactions. These transactions are carried out on commercial terms and market rates. For the year ended 31 December 2023, balances and transactions of accounts for Directors, including companies in which directorships were held by BSP directors, were as follows:

	Consolidate	
All amounts are expressed in K'000	2023	2022
Customer Deposits		
Opening balances	150,256	33,019
Net movement	(67,484)	117,237
Closing balance	82,772	150,256
Interest paid	12	20
Loans and receivables from customers		
Opening balances	636,622	628,858
Loans issued	67,500	112,781
Interest	45,596	18,028
Charges	12	1,018
Loan repayments	(132,117)	(124,063)
New Director	834,409	-
Outgoing Director	(557,108)	-
Closing balance	894,914	636,622

Subsidised transactions are provided for staff. Such transactions include marginal discounts on interest rates, and specific fee concessions. These benefits are mainly percentage-based on market rates and fees, and as such, staff accounts are always subject to underlying market trends in interest rates and fees. As at 31 December 2023, staff account balances were as follows:

Housing loans	195,907	208,449
Other loans	65,568	68,600
	261,475	277,049
Cheque accounts	10,085	6,414
Savings accounts	6,923	12,486
	17,008	18,900

for the Year Ended 31 December 2023

## 36. Directors and Executive Remuneration

### **Directors' remuneration**

Directors of the company received remuneration including benefits during 2023 as detailed below:

All amounts are expressed in Kina			Total remuneration			
Name of Director	Meetings attended / total held	Appointed/ (Resigned)	2023 Bank	2023 Subsidiaries	2023 Total	2022 Total
Sir K.G. Constantinou, OBE	1/1	(Feb 2023)	140,326	75,000	215,326	861,304
M.T. Robinson <sup>1</sup>	7/7	Mar 2023	-	-	-	-
R.G. Bradshaw	7/7		692,274	-	692,274	318,152
S.G. Brewis-Weston	7/7		414,864	-	414,864	330,652
E. B. Gangloff	-	(Apr 2022)	-	-	-	171,576
A. Sam	7/7		427,364	-	427,364	343,152
Dr. M. Lua'iufi	7/7		399,239	120,000	519,239	425,652
S.A Davis	7/7		427,364	-	427,364	343,152
P. Kevin	7/7		402,364	-	402,364	390,652
F.D. Bouraga	7/7		389,864	-	389,864	305,652
P.F. Taureka-Seruvatu	7/7		402,364	-	402,364	146,576
I.A. Tarutia	5/5	Apr 2023	249,538	-	249,538	-
		_	3,945,561	195,000	4,140,561	3,636,520
Shareholder Approved Cap				_	4,500,000	4,500,000

<sup>1</sup>Managing Director / Group Chief Executive Officer receives no fees for his services as Director during the year. Other members of BSP executive management who serve as directors of subsidiaries of BSP Group receive no fees for their services as Director.

#### **Executive Remuneration**

The specified executives as at 31 December 2023 were:

Mark Robinson	Ronesh Dayal	Peter Beswick	Daniel Faunt
Nuni Kulu	Rohan George	Richard Nicholls	Vandhna Narayan
Hari Rabura	Maryann Lameko-Vaai		

All amounts are expressed in K'000

Year	Salary	Short term incentive	Value of benefits	Long term incentive	Leave encashment	Final entitlements <sup>1</sup>	Total
2023 remuneration	16,226	5,405	1,247	2,564	993	-	26,435
2022 remuneration	18,182	6,000	1,510	7,844	7,096	826	41,458

<sup>1</sup>Final entitlements paid were for executives who resigned or retired from the Bank in 2022 and constitutes statutory leave payouts.

for the Year Ended 31 December 2023

## 36. Directors and Executive Remuneration (continued)

The number of employees or former employees whose income from the Bank was equal to or greater than K100,000 during the year, are classified in income bands of K10,000 as follows:

Remuneration	2023	2022	Remuneration	2023	2022	Remuneration	2023	2022
K'000	No.	No.	K'000	No.	No.	K'000	No.	No.
100 - 110	125	138	590 - 600	1	4	1260 - 1270	1	-
110 - 120	122	82	600 - 610	5	2	1270 - 1280	-	1
120 - 130	84	84	610 - 620	5	1	1280 - 1290	-	1
130 - 140	70	65	620 - 630	4	1	1300 - 1310	-	1
140 - 150	68	49	630 - 640	2	3	1310 - 1320	1	1
150 - 160	51	32	640 - 650	1	1	1320 - 1330	1	-
160 - 170	38	40	650 - 660	1	3	1320 - 1340	1	_
170 - 180	32	24	660 - 670	1	2	1340 - 1350	1	_
180 - 190	27	32	670 - 680	2	1	1350 - 1360	-	1
130 - 190 190 - 200	27	22	680 - 690	1	1	1360 - 1300	- 1	1
				2	1		1	-
200 - 210	17	15	690 - 700		-	1370 - 1380	1	-
210 - 220	20	26	710 - 720	1	3	1380 - 1390	-	1
220 - 230	19	19	720 - 730	1	1	1400 - 1410	-	2
230 - 240	14	9	730 - 740	2	1	1410 - 1420	1	2
240 - 250	26	13	750 - 760	1	-	1430 - 1440	1	-
250 - 260	5	14	760 - 770	2	-	1440 - 1450	1	1
260 - 270	10	5	770 - 780	1	-	1460 - 1470	-	1
270 - 280	8	7	780 - 790	-	1	1470 - 1480	-	-
280 - 290	7	5	790 - 800	-	1	1480 - 1490	-	1
290 - 300	9	7	810 - 820	1	-	1520 - 1530	1	-
300 - 310	5	8	820 - 830	2	-	1530 - 1540	1	-
310 - 320	8	9	830 - 840	-	1	1550 - 1560	1	-
320 - 330	5	5	840 - 850	-	2	1560 - 1570	1	-
330 - 340	5	_	850 - 860	1	-	1640 - 1650	-	1
340 - 350	4	3	860 - 870	2	-	1720 - 1730	-	1
350 - 360	6	2	870 - 880	2	_	1740 - 1750	_	1
360 - 370	3	6	880 - 890	-	1	1760 – 1770	1	-
370 - 380	5	4	900 - 910	_	1	1780 - 1790	1	_
380 – 390	3	5	910 - 920	2	1	1700 - 1700 1800 - 1810	-	1
390 - 400	4	1	910 - 920 920 - 930	2	2	1800 - 1810 1810 - 1820	-	1
400 - 410	4	2	940 - 950	1	-	1810 - 1820 1840 - 1850	1	_
400 - 420	3	6	950 - 960	-	1	1860 - 1870	-	1
420 - 430	6	7	960 - 970	_	3	1870 - 1880	_	-
430 - 440	5	2	990 - 1000	2	2	1880 - 1890	1	-
440 - 450	6	6	1000 - 1010	1	1	1930 - 1940	1	1
450 - 460	ĩ	2	1010 - 1020	1	1	2080 - 2090	1	-
460 - 470	2	4	1040 - 1050	1	1	2100 - 2110	-	1
470 - 480	8	6	1050 - 1060	1	-	2250 - 2260	1	-
480 - 490	7	5	1070 - 1080	-	1	2270 - 2280	-	1
490 - 500	5	7	1090 - 1100	-	2	2280 - 2290	1	1
500 - 510	2	2	1100 - 1110	3	2	2360 - 2370	1	-
510 - 520	3	1	1110 - 1120	-	2	2430 - 2440	1	-
520 - 530	-	4	1120 - 1130	2	-	2480 - 2490	-	1
530 - 540	5	3	1130 - 1140	1	-	2500 - 2510	1	-
540 - 550	2	2	1140 - 1150	-	1	2700 - 2710	-	1
550 - 560	2	3	1160 - 1170	2	-	2750 - 2760	1	-
560 - 570	4	1	1200 - 1210	1	-	2810 - 2820	-	1
570 - 580	2	5	1230 - 1240	-	1	3190 - 3200	1	-
580 - 590	4	5	1240 - 1250	1		15010 - 15020	-	1
						Total	984	883

Remuneration disclosures have been updated to reflect entitlements applicable to respective years. Short term incentives and long term incentives for executives are paid post availability of audited accounts in the subsequent year and have been aligned accordingly. Prior year disclosures were based on the period each entitlement was received.

for the Year Ended 31 December 2023

# 37. Events Occurring After Balance Sheet Date

The PNG Government levied a flat K190 million Additional Company Tax (the Tax) on any bank that has over 40% market share of financial assets, applicable to financial year 2022. The Tax was non-deductible for tax purposes and had a direct impact on BSP's net profit after tax for 2022. The K190 million tax was paid on 30 September 2022 into an escrow account held with Bank of Papua New Guinea, pending the outcome of BSP's legal challenge to the Tax. On 19 February 2024, BSP entered into a settlement of the judicial review of the PNG Government's imposition of the Tax with the Commissioner General of Internal Revenue Commission (IRC). The terms of the settlement cover the whole of the amount held in escrow as follows:

- 1. K95 million will be refunded to BSP; and
- 2. the balance of K95 million will be paid to the IRC as full and final settlement of the litigation concerning the imposition of the Tax.

The settlement is conditional upon consent of the Attorney General of Papua New Guinea, the superannuation funds who formally supported the judicial review by BSP and, once those are provided, final consent of the Supreme Court of Justice of Papua New Guinea. A period of approximately a month is contemplated to obtain these consents.

The expected financial outcome is for BSP to receive K95 million by mid-2024.

## 38. Remuneration of Auditor

	Consolida	nted	Bank	
All amounts are expressed in K'000	2023	2022	2023	2022
Financial statement audits	6,925	5,363	4,611	4,350
Other services	553	523	517	488
	7,478	5,886	5,128	4,838

The external auditor PricewaterhouseCoopers is also engaged in providing other services to the Bank and Group as required and as permitted by prudential standards. The provision of other services included taxation.



# Independent auditor's report

To the shareholders of BSP Financial Group Limited

# Report on the audit of the financial statements of the Bank and the Group

## Our opinion

We have audited the financial statements of BSP Financial Group Limited (the Bank), which comprise the statements of financial position as at 31 December 2023, and the statements of comprehensive income, statements of changes in shareholders' equity and statements of cash flows for the year then ended, and the notes to the financial statements which include a summary of significant accounting policies and other explanatory information for both the Bank and the Group. The Group comprises the Bank and the entities it controlled at 31 December 2023 or from time to time during the financial year.

In our opinion the accompanying financial statements:

- comply with International Financial Reporting Standards and other generally accepted accounting practice in Papua New Guinea; and
- give a true and fair view of the financial position of the Bank and the Group as at 31 December 2023, and their financial performance and cash flows for the year then ended.

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our opinion.

We believe the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We are independent of the Bank and Group in accordance with the International Ethics Standards Board for Accountants' *Code of Ethics for Professional Accountants (IESBA Code)*, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Our firm carries out other services for the Group in the areas of audit-related and tax advice services. The provision of these other services has not impaired our independence as auditor of the Bank and the Group.

## Our audit approach

An audit is designed to provide reasonable assurance about whether the financial statements are free from material misstatement. Misstatements may arise due to fraud or error. They are considered material if individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

We tailored the scope of our audit to ensure we performed enough work to be able to give an opinion on the financial statements as a whole, taking into account the management structure of the Bank and the Group, their accounting processes and controls and the industries in which they operate.

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#### Materiality

# our audit • We

- For the purpose of our audit of the Group we used overall group materiality which represents approximately 5% of the Group's profit before taxes.
- We applied this threshold, together with qualitative considerations, to determine the scope of our audit and the nature, timing and extent of our audit procedures and to evaluate the effect of misstatements on the financial statements as a whole.
- We chose Group profit before taxes as, in our view, it is the metric against which the performance of the Group is most commonly measured and is a generally accepted benchmark.
- We selected 5% based on our professional judgement noting that it is also within the range of commonly acceptable thresholds.

We (PwC Papua New Guinea) conducted the audit over all of the Group's operations in Papua New Guinea (PNG) which are the most significant to the Group, and directed the scope of the audit of other subsidiaries included in the Group financial statements sufficient to express an opinion on the financial statements as a whole.

Audit scope

- For the Group's activities in Fiji, Solomon Islands, Samoa, Tonga, Cook Islands, and Vanuatu the audit work was performed by other PwC network firms or other firms operating under our instructions.
- Our audit focused on where the directors made subjective judgements; for example, significant accounting estimates involving assumptions and inherently uncertain future events.

#### Key audit matters

- Amongst other relevant topics, we communicated the following key audit matters to the Board Audit and Compliance Committee:
  - Loan loss provisioning
  - IT systems and controls
- These matters are further described in the Key audit matters section of our report.

## Key audit matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements for the current year. The key audit matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters. We have determined the matters described below to be key matters to be communicated in our report. Further, commentary on the outcomes of the particular audit procedures is made in that context.



Key audit matter	How our audit addressed the key matter				
Loan loss provisioning - Refer to Note 15 of the financial statements for a description of the accounting policies and to Note 22 for an analysis of credit risk and asset quality	To assess the Group's loan loss provisioning, we performed the following audit procedures on a sample basis, amongst others:				
Due to the magnitude of the loans and advances balances and the extent of management judgement inherent in the impairment calculations, impairment of loans and advances is an area of significance in the current year audit of the Bank and its subsidiaries.	<ul> <li>Obtained an understanding of the processes and controls relevant to the credit origination and credit monitoring processes</li> <li>Assessment of the reasonableness of the key</li> </ul>				
IFRS 9 <i>Financial Instruments</i> (IFRS 9) is a complex accounting standard which has required considerable judgement and interpretation in its application.	outputs of the expected credit loss model, as well as key judgements and assumptions used by management				
Areas of judgement included:	• Testing the key fields identified to have an impact on the expected credit loss provision by agreeing these back to source documentation				
<ul> <li>The determination of the impairment in applying IFRS 9, which is reflected in the allowance for losses on loans, advances and other receivables</li> </ul>	• Examining the model methodology for consistency and appropriateness for loans and advances in Stage 1 and Stage 2. This included evaluation of				
<ul> <li>The identification of exposure for which there has been a significant increase in credit risk</li> <li>Assumptions used in the expected credit loss model</li> </ul>	the appropriateness of the estimates made on the Probability of Default, Loss Given Default and Exposure at Default				
such as valuation of collateral and assumptions made on future values, financial condition of counterparties and forward looking macroeconomic factors.	• For Stage 3 loans and advances, procedures over the credit watch list and delinquencies, and evaluation of assumptions made in the valuation of collateral and recovery cash flows.				
IT systems and controls					
We focused on this area because the Group is heavily dependent on complex IT systems for the capture, processing, storage and extraction of significant volumes of transactions.	Where relevant to our planned audit approach, we assessed the design and tested the operating effectiveness of the key ITGCs which support the continued integrity of the in-scope IT systems.				
There are some areas of the audit where we seek to place reliance on system functionality including certain automated controls, system calculations and reports.	Our procedures over ITGCs focused on user access and change management and we also carried out tests, on a sample basis, of system functionality that was key to our audit approach.				
Our reliance on these is dependent on the Group's IT General Control (ITGC) environment, in particular, user access maintenance and changes to IT systems being authorised and made in an appropriate manner.	Where we identified design or operating effectiveness matters relating to ITGCs and system functionality relevant to our audit, we performed alternative or additional audit procedures.				

## Information other than the financial statements and auditor's report

The directors are responsible for the other information. The other information comprises the Directors' Report (but does not include the financial statements and the auditors' report thereon), which we obtained prior to the date of this auditor's report, and the annual report, which is expected to be made available after that date. Our opinion on the financial statements does not cover the other information and we do not, and will not, express any form of assurance conclusion thereon.



In connection with our audit of the financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard. When we read the annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

## Responsibilities of the directors for the financial statements

The directors are responsible, on behalf of the Bank for the preparation of financial statements that give a true and fair view in accordance with International Financial Reporting Standards and other generally accepted accounting practice in Papua New Guinea and the Companies Act 1997 and for such internal control as the directors determine is necessary to enable the preparation of financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the ability of the Group to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Bank or the Group or to cease operations or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements, as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion.

Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with International Standards on Auditing, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.



- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial statements. We are responsible for the direction, supervision and performance of the Group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements for the current period and are therefore the key audit matters.

We describe these matters in our auditor's report unless law or regulations preclude public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

# Report on other legal and regulatory requirements

The Companies Act 1997 requires that in carrying out our audit we consider and report on the following matters. We confirm in relation to our audit of the financial statements for the year ended 31 December 2023:

- We have obtained all the information and explanations that we have required;
- In our opinion, proper accounting records have been kept by the Bank as far as appears from an examination of those records.

# *Who we report to*

This report is made solely to the Bank's shareholders, as a body, in accordance with the Companies Act 1997. Our audit work has been undertaken so that we might state to the Bank's shareholders those matters which we are required to state to them in an auditor's report and for no other purpose. We do not accept or assume responsibility to anyone other than the Bank and the Bank's shareholders, as a body, for our audit work, for this report or for the opinions we have formed.

PricewaterhouseCoopers

Peter Bichholz Partner Registered under the Accountants Act 1996

Port Moresby 21 February 2024



# **Directors' Declaration**

The directors declare that:

- in the directors' opinion, there are reasonable grounds to believe that the Group will be able to pay its debts as and when they become due and payable;
- in the directors' opinion, the attached consolidated financial statements and notes thereto are in accordance with the PNG Companies Act 1997, including compliance with International Financial Reporting Standards (IFRS) and giving a true and fair view of the financial position and performance of the Group as at and for the year ended 31 December 2023.

Signed in accordance with a resolution of the directors.

On behalf of the Directors.

**Robert G Bradshaw** Director Port Moresby, 21<sup>st</sup> February 2024

Arthur Sam Director Port Moresby, 21<sup>st</sup> February 2024