

Pay Online with BSP Pay

No card, just pay!



Shop, order and pay online

BSP Pay is a domestic online payment solution that enables customers to pay online without a bankcard. Simply shop and pay, click BSP Pay to use your BSP ID and mobile number.

Activate your account to pay with BSP Pay today!

Why choose BSP Pay?

No card, Just Pay

Shop and click on BSP Pay with just your BSP ID and Mobile Number.

Convenience of shopping online

Save time and effort while shopping at your leisure.

Shop 24/7

Shop online anytime of the day.

Here are some tips to consider

Know your BSP ID

Every BSP customer is issued a unique BSP ID. See the FAQ at the back to read more on how to obtain your BSP ID.

Mobile Number





You must have a mobile number that is registered with BSP. Speak to your branch to register your mobile number for BSP Pay service.

Activating is Easy

To activate BSP Pay, visit our website www.bsp.com.pg and follow these steps:

1. Select **Login** followed by the **Personal Banking** tab and then **BSP Pay** button under **Sign in**
2. Enter your **BSP ID** and complete the **Security Challenge**
3. Enter the **security code** generated to your phone.
4. Select **Use Online** to activate your account and **save**.

How BSP Pay Works

- ①  **Shop**
Shop on merchant websites, select items to purchase and proceed to checkout.
- ②  **BSP Pay**
Select BSP Pay to pay, enter your name and BSP ID.
- ③  **Verify**
Enter the security code generated to your phone.
- ④  **Successful**
Payment is made instantly to the merchants account.

FAQ

1. What is a BSP ID and where do I find my BSP ID?

BSP ID is a unique number known as your Customer Identification Number (CIF). You can confirm your BSP ID:

- Call BSP Customer Service 3201212 / 70301212
- BSP Internet Banking Customers: Your Username is also your BSP ID
- BSP Mobile Banking Customers: Look up your BSP ID on 'My Services' menu.

2. Is there a limit for online payments?

Yes, the daily maximum purchase limit is PGK5,000 per day (24 hours).

3. Can I use BSP Pay to pay Overseas Merchants?

No, BSP Pay online payment service is only available to domestic PNG based Merchants who conduct business accounts and bank with BSP.

4. Is BSP Pay available to any customer?

BSP Pay service is available to all BSP Transaction Account holder who **have activated** their bank accounts **for this service**.

5. How will I identify BSP Pay when paying online?

When paying, look for the BSP icon and select to make payment.

Consumer Rights

If you are not satisfied with this product or service, you have the right to raise a verbal or written complaint to BSP. We endeavour to resolve your complaint within but not more than 30 working days.