

## Consumer Rights

If you are not satisfied with this product or service, you have the right to raise a verbal or written complaint to BSP.

We endeavour to resolve your complaint within but not more than 30 working days.



320 1212 / 7030 1212 - 24/7



servicebsp@bsp.com.pg



www.bsp.com.pg



Visit your nearest BSP branch

BSP Financial Group Limited 1-4815

0722



EB 189



## BSP EFTPOS

A convenient payment solution for your business



# Safe and convenient payment solution.

A convenient and quicker payment solution allowing businesses to receive payments securely.

## EFTPoS Terminals offered by BSP

We offer wireless, bluetooth and internet protocol terminals with 2G, 3G and 4G capability.

### Features

#### ■ **Functionality**

Menu based functions including;

- Purchase
- Purchase + Cash Out
- Purchase + Cash Out+Tips
- Deposits
- Funds transfer to own account
- Refunds
- Balance Enquiry
- Scheme card transactions\*

#### ■ **EMV Chip Cards Enabled**

- Touch & Go
- Card insert

#### ■ **Fast Printing**

Thermal receipt printer with 30-lines-per-second.

#### ■ **Fast Processing Time**

#### ■ **Display Screen**

Large backlit screen for easy reading, suitable for both indoor and outdoor.

#### ■ **Keypad**

Backlit keypad for outstanding visibility.

#### ■ **Security**

Terminal data secured.

#### ■ **Power**

Battery life for more than eight (8) hours.

### Benefits

- **Portable and Convenient:** Receive and process payments from anywhere as long as network coverage is available.
- **Minimise Cash Handling:** Cash handling is minimised as transactions allow instant funds to be transferred from cardholder's account to merchant's account.
- **Faster Transactions:** Using a VISA card, customers can simply perform a Touch & Go for purchases less than K50.00 without the need to enter a PIN.
- **Reports:** The EFTPoS provides daily reports on transactions performed. Reports can be obtained from the EFTPoS or it can be emailed to your nominated recipient.

### How to Apply

1. Complete a Merchant Service Application Form. This is available on our website or at your nearest branch.
2. Submit your application at your nearest BSP branch.

### Contact Us

If you need help with your EFTPoS device, contact our payments team on email:

BSPPaymentsServiceDesk@bsp.com.pg or

phone: 305 7679.

### Fees and Charges

Information on our fees is available on our website: [www.bsp.com.pg](http://www.bsp.com.pg) and at our branches.

\*Terms and Conditions apply.