



Monday 14th December 2009

Press Release

SECURITY ALERT – BSP INTERNET BANKING CUSTOMERS

Christmas is obviously a peak period and also it is this time of the year where fraud attempts increases significantly and that extra precautions need to be taken.

Bank South Pacific would like to advise its valued customers that hoax emails are in circulation. Although they may appear genuine, they are fraudulent and have not been sent by BSP. Do not click on or follow any links contained in these emails.

BSP would like to remind its customers that we do not send emails informing you that your account will not have limited access nor does it send emails requesting you to disclose confidential banking information.

These email messages will look as authentic as possible with the BSP logo. Should you receive an email you believe to be hoax, please email it to BSP at hoax@bsp.com.pg.

If possible, avoid using the 'forward' feature in your email program, rather send the hoax email as an attachment. You will receive a response from us confirming receipt of your email.

If you suspect you have received a hoax email please do the following:-

- **Do not click on, follow any links or provide any information requested**
- **Send a sample to hoax@bsp.com.pg**
- **Delete the email immediately from your Inbox and Deleted items folder**
- **If you clicked on a link in the email, perform a full security scan of your computer (ie viruses, spyware and Trojans).**

BSP MANAGEMENT