

# BSP Internet Banking Customers

# ALERT

## Security Alert – Beware of hoax emails and scams

Bank South Pacific advises that hoax emails are in circulation. Although they may appear genuine, they are fraudulent and have not been sent by BSP. Do not click on or follow any links contained in these emails.

BSP does not send emails informing you that your account will have limited access nor does it send emails requesting you to disclose confidential banking information. Should you receive an email you believe to be a hoax, please email it to BSP at [hoax@bsp.com.pg](mailto:hoax@bsp.com.pg). If possible, avoid using the “forward” feature in your email program. Rather, send the hoax email as an attachment. You will receive a response from us confirming receipt of your email.

If you suspect you have received a hoax email:

- Do not click on, follow any links or provide any information requested
- Send a sample to [hoax@bsp.com.pg](mailto:hoax@bsp.com.pg)
- Delete the email immediately from your Inbox and Deleted Items folder
- If you clicked on a link in the email, perform a full security scan of your computer (ie viruses, spyware and trojans)

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