

**Bank with PNG's
Leading Bank - 24/7.**



YOUR GUIDE TO

mobile 
banking

mobile banking

How it all works

Now you can do your day-to-day banking on your mobile anywhere, anytime.

24 hours a day, 7 days a week.

You don't need to go into the Bank.

- ✓ Check your account balances and recent transactions
- ✓ Transfer money between your BSP accounts or other nominated BSP accounts

BSP Mobile Banking offers you a flexible and convenient way to do your banking.

Your account information is at your fingertips.

To apply, you'll need

- 1 Your Kundu Card
- 2 Your BSP Account Number + details
- 3 Mobile phone number
- 4 Names + BSP Account numbers for other people you would like to pay through Mobile Banking.
- 5 To register call our Call Centre on 180 1212 anytime 24/7.

Features

BSP Mobile Banking allows you to do your day-to-day banking anywhere you can using your mobile phone.

- ✓ **Check your Balance** – View current and available accounts balance/s.
- ✓ **Check your transactions** – View account transaction history (last 3 unstatemented transactions).
- ✓ **Transfer funds** – Transfer funds to payees (i.e. from your own account to other BSP customers' accounts that you have registered).
- ✓ **Top up** your Digicel mobile phone OR 3G Broadband Modem.

Benefits

You don't need to go to the Bank. You can save time by simply using your mobile phone.

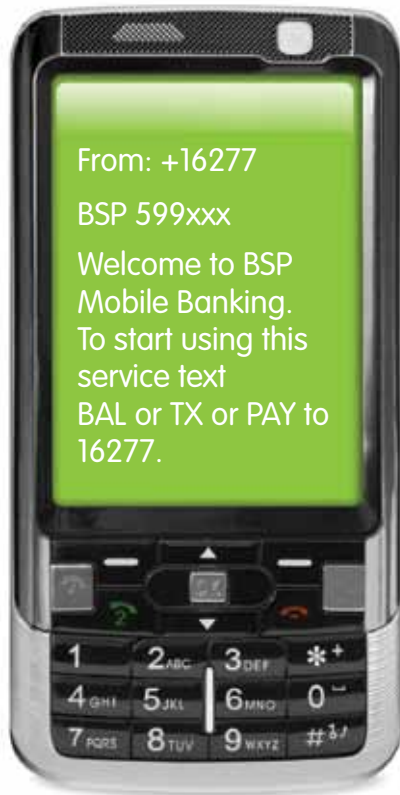
- ✓ Easy and convenient access to account information.
- ✓ Do your banking without visiting a branch or ATM.
- ✓ Do your banking anywhere, at anytime 24/7.
- ✓ A cheaper way to do your banking.

**BANK WITH
A REAL BANK!**

mobile banking

Using Mobile Banking

Once you have registered for BSP Mobile Banking, you will receive a welcome text message to your mobile phone.



Service Numbers

The BSP Mobile Banking service can be accessed through the following service numbers:

- **16277 for all Transactions**
- **16300 for Digicel Top Ups**

Fees and Charges

Currently, there are no bank fees charged when checking balances or account history. However, normal electronic banking fees apply to fund transfers and Digicel Top Ups.

Your mobile service provider may also charge for sending messages to BSP Mobile Banking. Please check with your service provider for details.

**THINK
BSP!**

3 Handy Tips

to reduce the cost of your banking.

BSP has the largest branch, EFTPoS and ATM network throughout PNG, making banking easier and more convenient to enable more access to banking services.

Tip1: Plan your banking

Transactions such as:

- buying food at the supermarket
- getting some cash for PMV fares or the market
- buying mobile phone credits;

can be completed by using your KunduCard at an EFTPoS terminal or ATM rather than going to a teller.

Electronic Banking transactions are much cheaper than transactions performed by a teller in the branch.

Tip2: Use your KunduCard and electronic banking (EFTPoS and ATM) instead of banking in front of the teller.

It's the easiest way to obtain cash quickly.

Tip3: Register for BSP Mobile Banking

Mobile Banking gives you the freedom to bank whenever and wherever you want.

You can apply now for a KunduCard or BSP Mobile Banking at all BSP Branches Nationwide.



Balance Enquiry

All you need to know about Balance Enquiry.

You can check any account that you have registered with BSP Mobile Banking.

✓ Check current and available balances

STEP 1

Type "Bal" to view Primary account balance. (Eg. Bal)

STEP 2

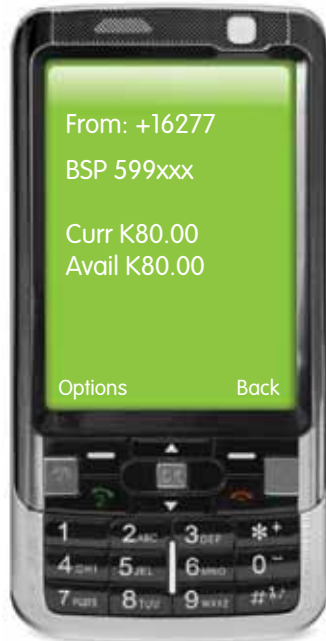
Send the text message to 16277

STEP 3 ▶

BSP Mobile Banking responds with current and available balances.

To obtain the balance of your other nominated accounts you can simply type "Bal" allow a space followed by the "account number" to be queried. (Eg. Bal 1000091707)

Note: The following variations of the word "Bal" may be used - BAL, Bal, bal.



Transaction History

All you need to know about Transaction History.

You can get information on the last three unstatemented transactions of your account(s).

STEP 1

Type "TX" to view Primary account transactions. (Eg. TX)

STEP 2

Send the text message to 16277

STEP 3 ▶

BSP Mobile Banking responds with transaction history.

Note: To obtain the last three unstatemented transactions of your other nominated accounts, you can simply type "TX" allow a space followed by the "account number" to be queried. (Eg. TX 1000091707)

Transactions are separated by a "#".



Funds Transfer

All you need to know about Funds Transfer.

- ✓ You can transfer funds between your nominated accounts.
- ✓ Or to other BSP customers you've registered to pay through BSP Mobile Banking.

STEP 1

Type "Pay" allow a space, then type the "SMS Tag", allow another space followed by the "amount".

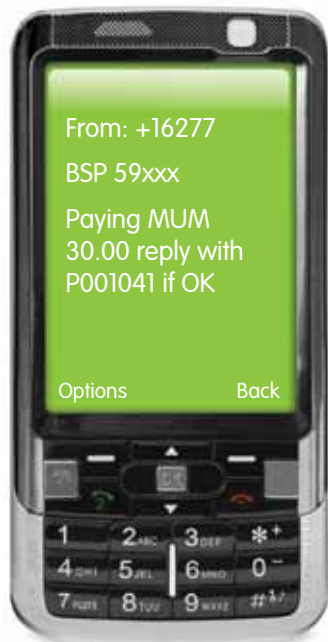
(eg. Pay MUM 30)

STEP 2

Send the text message to 16277

STEP 3

BSP Mobile Banking responds with payment code (eg. P001041)



STEP 4

Reply to 16277 with Payment code to confirm transfer of funds

STEP 5

BSP Mobile Banking will conclude with a response similar to "BSP 599xxx Payment Successful-103556"

Note: Every successful Funds Transfer has a Transaction number (Eg. 103556)



Salary Alerts

All you need to know about Salary Alerts.

Enjoy the convenience of knowing immediately when your salary has been paid into your bank account.

- ✓ SMS Message straight to your phone.
- ✓ No more long queues at the bank or ATM.

STEP 1

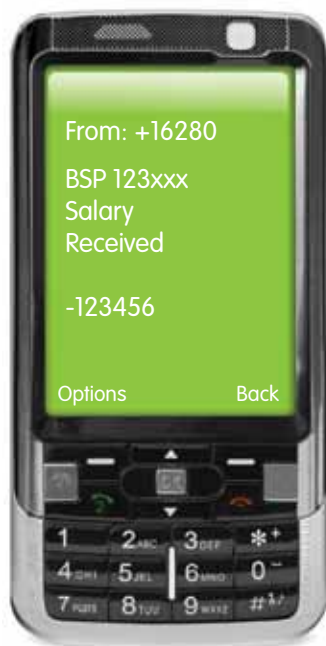
Call 180 1212 or come into the bank to register.

STEP 2

Enjoy the convenience of no more bank queues.

STEP 3 ▶

You will receive a SMS message immediately when your salary has been paid into your BSP bank account.



EasiPay Top Up

All you need to know about EasiPay Top Up.

- ✓ You can Top Up your phone that has been registered to EasiPay.
- ✓ Customers must pre-register their meter numbers in SMS Manager to be able to request Top Up.

STEP 1

Customer Send: "TOP EASI 10" or "TOP EASI 1837050 10" to 16300

STEP 2

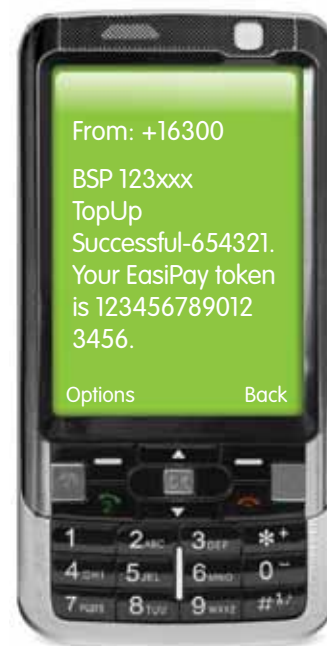
Mobile Banking Reply: BSP 955xxx Requesting K10 TopUp for "Your Name" EasiPay Meter 1837050. Reply with T123456 if Ok.

STEP 3

Customer Send: T123456 to 16300

STEP 4 ▶

Mobile Banking Reply: "BSP 123xxx TopUp Successful-654321. Your EasiPay Token is 1234567890123456.



Note: Every successful EasiPay Top Up has a Transaction number (Eg. 654321)

Digicel Top Up

All you need to know about Digicel Top Up.

- ✓ You can Top Up your Digicel mobile phone or someone else's Digicel phone that you have registered to Top Up.
- ✓ After you have completed Step 1, please follow steps 2 - 6.

STEP 1

To Top Up
OWN PHONE

Type "Top digi"
allow a space
followed by the
"amount"
(eg. Top Digi 3)

STEP 2

Send the text message to 16300

STEP 3

You will receive a response similar to:
"BSP 123xxx Top-up digi 3, reply with T001234 if OK"

STEP 1

To Top Up
SOMEONE ELSE'S PHONE

Type "Top digi" allow
a space followed by
"+675 phone #"
allow another space
followed by the
"amount". (Eg. Top Digi
+67571234567 5)

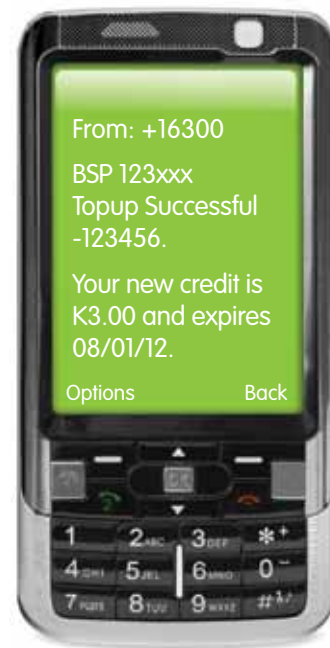
STEP 4

Reply to 16300 with
Top Up code to confirm.
(Eg.T001234)

STEP 5

BSP Mobile Banking
will conclude with a
response similar to:
"BSP 123xxx Topup
Successful-123456"

Note: Every successful
Digicel Top Up has
a Transaction number
(Eg. 123456)



Need more help?

For further assistance call our

**BSP Customer
Service Centre
180 1212**





Phone our Customer Service Centre
180 1212



Email servicebsp@bsp.com.pg
Visit www.bsp.com.pg