

BSP INTERNET BANKING

'Forgot Username'

SYSTEM UPDATE

Update as at:
Wed 3rd May, 2023 | 3:00PM

Dear Valued Customers,

If you forgot your BSP Internet Banking Username, follow these steps:

- 1 Click** on the '**Forgot Username**' tab to receive your Username.
- 2** Enter your email address, date of birth and click submit.
- 3** Enter your new Username and your current password to complete the login process.
(Note: Do not copy and paste your new Username when you log in. Type in each character)

The screenshot shows the BSP Internet Banking login interface. At the top, the BSP logo is displayed. Below it, a red error message reads "Invalid Username and/or Password." There are two input fields: "Username" and "Password", followed by a "Login" button. Below the login button, there are three links: "Forgot Username", "Forgot Password" (which is circled in orange), and "Digital Hub Home". Below this, there is a green navigation bar with the BSP logo and a "Login" button. Below the navigation bar, there is a section titled "Forgot Password" with the text "Ok, no problem. Just enter the details below." There are two input fields: "Username" and "Date of Birth" (with a date picker icon). Below these fields are two buttons: "Submit" and "Cancel".

If you have any queries, please contact our Customer Call Centre on (+675) 70301212, (+675) 3201212 or email: servicebsp@bsp.com.pg

Terms and Conditions apply.

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