

BSP Social Media Customer Notice

From the Group Chief Executive Officer | 28 August 2023



BSP is committed to sharing frequent communications to customers to provide updates on its products and services. Along with mainstream media and face to face channels, BSP actively uses its social channels such as BSP Facebook, BSP Instagram, BSP 'X' (formerly Twitter) and BSP LinkedIn.

Our team carefully curate the content we post on our social media accounts and BSP allows the public to share comments on its posts. While BSP respects the opinions made by the public, BSP will take down any posts made by members of the public on its social media pages that are of a political nature and or misrepresent information about BSP operations, staff, products and services.

Across the globe, as social media has grown in popularity, so has the use of these platforms to post fake news and target the public with scams to fraudulently obtain money.

We are aware of the increase in social media scams and misleading posts to our customers. These types of posts are targeting people of all backgrounds, ages and income levels.

BSP urges everyone to be extremely cautious with these types of posts.

We have advanced security measures for our banking platforms, but it is equally important that our customers treat the security of their personal identity and information just as seriously. BSP urges everyone to be extremely cautious of these types of posts.

BSP is committed to ensuring the security of our customer's money and personal information.

If you require further information, please contact your Relationship Manager, visit your local branch or call the Customer Call Centre on; Phone: +(675) 70301212, (+675) 320 1212 or Email: servicebsp@bsp.com.pg

Mark T. Robinson

 320 1212 / 7030 1212 - 24 hours, 7 days a week.

 www.bsp.com.pg    

 **BSP**
Our Bank. Our People.