

Consumer Rights

If you are not satisfied with this product or service, you have the right to raise a verbal or written complaint to BSP.

We endeavour to resolve your complaint within but not more than 30 working days.



320 1212 / 7030 1212 - 24/7



servicebsp@bsp.com.pg



www.bsp.com.pg



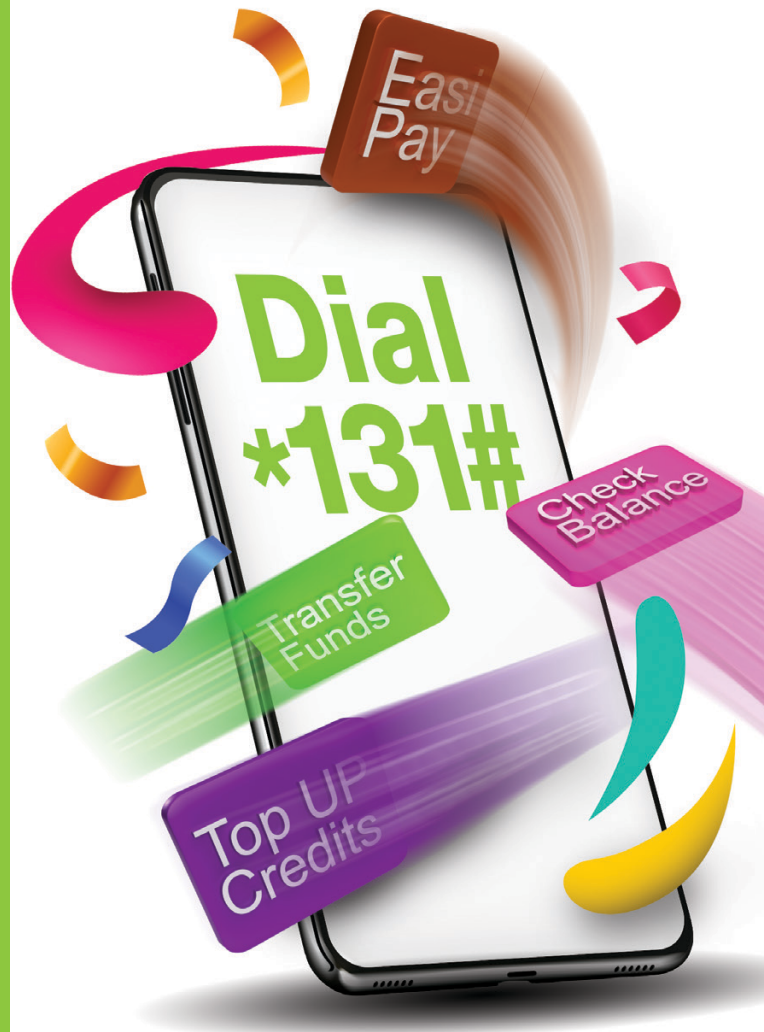
Visit your nearest BSP branch

BSP Financial Group Limited 1-4815

0722



EB 138



MOBILE BANKING

Bank anywhere, anytime - 24/7



BSP

Banking without queues.

Transform your banking experience with your Mobile phone. Access your account and do your banking anywhere and anytime without the need to visit the branch.

BSP Mobile Banking *131#

A menu based service where you dial *131# to securely access your bank account.

Features

■ Account Access

View your account balance and mini statement.

■ TopUp Services

Top up mobile phone credits or easipay units.

■ Funds Transfer

Transfer between your own BSP accounts, to other BSP or other bank accounts within PNG instantly.

■ Payments

Make utility, airline and school fee payments.

■ Alerts

Create alerts to receive notifications when there is activity on your account.

How to Apply

1. Complete a Mobile Banking Application form.
This is available on our website or at your nearest branch.
2. Submit your application form at your nearest BSP branch.

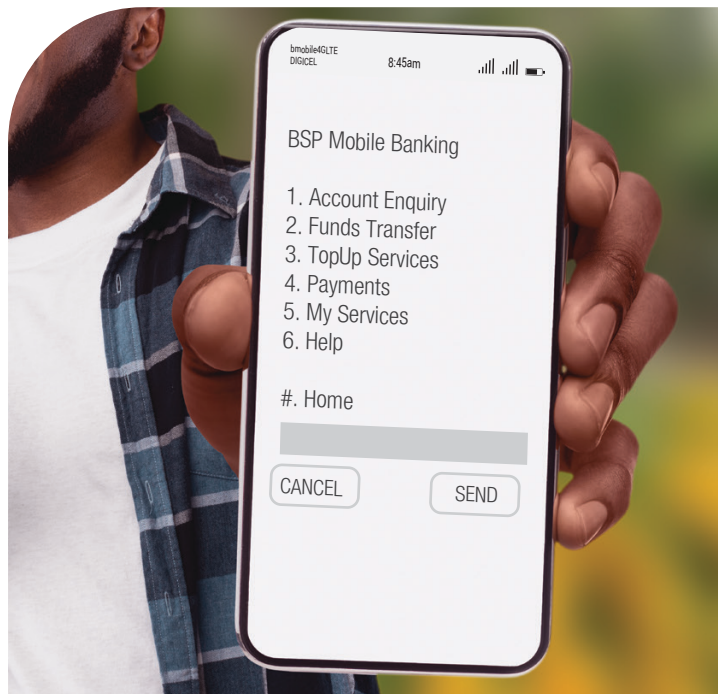
How to Activate Mobile Banking

Once application is successful, you will receive an SMS confirmation.

1. Dial *131*123*BSP Customer ID#
2. Dial *131# and follow the prompts to create your Mobile Banking PIN

Contact Us

If you need help with your Mobile Banking, use the contact details provided on the back of this brochure.



Fees and Charges

Information on our fees and charges is available on our website: www.bsp.com.pg and at our branches.